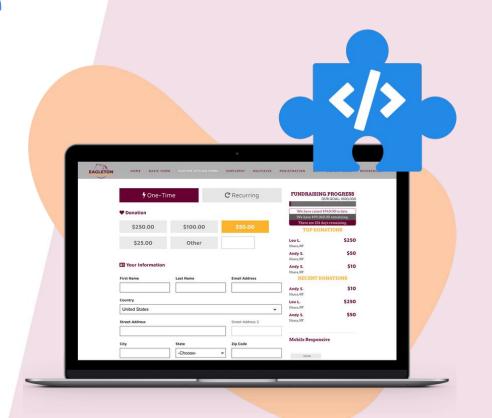
# Enterprise

**Donation Form Updates** 





# Agenda

- Meet the Team
  - Platform Updates
    - Latest Releases
    - New Features
    - Upcoming features
    - Feature Highlights
      - Live Demo
      - Best Practices

- Support
  - How to reach us
  - Questions and Feedback



### **Meet the Team**



**Andrew Shattuck** 

Sr. Director of Product



Ashleigh Alldredge

Customer Success Engineer



**Sanchay Madan** 

Sr. Project Manager



# Product Updates





### What's New?



- GiveGab was acquired by
  everyaction in April of 2021
- New GiveGab Branding



#### What is Form V2?

#### Full modernization of our embedded form codebase:

- ✓ Modern HTML 5 structure
  - goodbye tags, replaced with <div> tags
  - Ex: use of <article>, <section>, <header>, <fieldset> objects
- ✓ Accessibility & assistive technology focused defaults
  - Modernized default styling (CSS)
  - combine with custom CSS classes on questions



#### What is Form V2?

#### **V2 Transition Process**

- Contact support through Chat in Admin panel to begin
- Support for V1 form submissions will continue

NOTE: V1 form creation will be sun-setted in future



## **Product Updates - Q1**

- Multi-factor Authentication (MFA) + Single Sign On (SSO)
  - Integrating to EveryAction's managed platform (Auth0)
  - Ability to enable MFA (email or SMS) for organizations
  - Ability to enable SSO via organization's authentication platform
- Google Sheets Integration for remotely defined data
  - Donation Levels & Registration Types
  - Remotely defined questions & Donation Categories



## Product Updates - Q2 +

#### EveryAction CRM Integration

- Today: Manual file upload using Data Management > report template
- Next: Integrated & automated bulk upload on scheduled basis

#### PayPal/Venmo & other payment methods

- New PayPal/Venmo integration opportunity independent of Payment Gateway
- Goal: provide combo of payment methods in streamlined form



# Feature Highlights



## Live Demo

- Form V2 <a href="http://sandbox-ggentdemo.weebly.com/">http://sandbox-ggentdemo.weebly.com/</a>
  - Condensed Styling, question CSS classes
  - Donor selected durations for Installment Plans
  - Filtering and Preselecting Multi-Give Categories



# Live Demo: Tips for Success

- The most commonly used features that set customers up for success:
  - Saves time and manual effort
  - Allows for concise data

- The Library Tab:
  - Global Questions
  - Question Templates
  - Section Presets



# **Our Support**



#### How to reach us?

- Send us an Email
  - Enterprise-support@givegab.com
- Chat with GiveGab's Customer Success
  Team whenever you have questions or need a hand!
  - Look for the little blue chat bubble!





## Questions?



