Getting Ready for Brooklyn Gives on GivingTuesday

November 28, 2023



Submit Your Questions



If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

Agenda



- Brooklyn Gives on GivingTuesday Overview
 - Who is GiveGab?
 - What's New
 - Registering
 - Creating Your Profile
 - Next Steps & Questions

About Brooklyn Org

- A platform and partner for all who care about Brooklyn
- Rallying resources required to end inequity in Brooklyn
- Founded in 2009 as Brooklyn Community Foundation, relaunched as Brooklyn Org last week!
- Racial justice lens guides all we do
- Granted \$100 million to nonprofits in Brooklyn and beyond
- 2022 Snapshot: \$5.5M in Strategic Grants, \$7.5M in DAF Grants
- Manage nearly 100 Donor Advised Funds

Learn more at brooklyn.org and follow @BklynOrg on Instagram

About GivingTuesday

- Giving Tuesday 2023 is November 28th!
- Overtook December 31st as biggest donation day in 2016
- Virtual First: Powered by social media and engagement
- Donor-driven movement that celebrates act of giving
- Donors more likely to support new nonprofits, give to multiple
 - Guidestar: 50% increase in site traffic on Giving Tuesday
 - GT Donors: 75% returning, 25% first time donors to nonprofits

About Brooklyn Gives

Brooklyn Gives unites local donors with grassroots nonprofits across our borough on Giving Tuesday, the year's biggest day of giving

- Created and powered by Brooklyn Org, administered by GiveGab
- Goal of mobilizing giving and awareness for small local nonprofits
- \$6M+ raised since 2016
- Nonprofits customize campaign to tell stories, highlight donation impact
- Donors can search and "check out" up to 8 donations at once
- 2023 Giving Tuesday Campaign Window: November 21 January 1, 2024
- NEW: Brooklyn Gives Nonprofit Connection provides year-round directory and direct giving platform for any BK nonprofit to join!

#BrooklynGives Prizes + Matches

- \$100,000 Brooklyn Org Match for Spark Prize Finalists
 - 20 Finalists officially announced next week
 - Each organization can unlock up to \$5,000 dollar-for-dollar match
- \$500 Giving Tuesday Door Prizes
 - Sponsored by local businesses, donors, and DAFs
 - Encourage donors to give throughout the day
 - Most aimed at smaller budget, BIPOC-led orgs

Example: 2022 Door Prizes

12am-8am	Awarded to the Organization with the Most Donors Between 12am and 8am
8-10am	Awarded to the Spark Finalist with Most Donors Between 8-10am
10am-12pm	Awarded to the BIPOC-led Organization with Budget Under \$250K with most donors between 10am-12pm
10am-12pm	Awarded to the BIPOC-led Organization with Budget between \$250-\$1M with most donors between 10am-12pm
12-2pm	Awarded to the Brooklyn COVID-19 Fund Grantee that has the most donors between 12-2pm
2-4pm	Awarded to a randomly selected Black-led organization with budget under \$250K that receives at least one donation between 2-4pm
2-4pm	Awarded to a randomly selected Black-led organization with budget between \$250K-1M that receives at least one donation between 2-4pm
4-6pm	Awarded to the BIPOC-led organization with the most donors between 4-6pm
6-8pm	Awarded to a First Year #BrooklynGives Participant BIPOC-led with a budget under \$1M with the most donors between 6-8pm
8-10pm	Awarded to a randomly selected organization that receives a donation between 8-10pm
10pm-12am	Awarded to the organization that receives the most donations 10pm-midnight

2022 Results



2022 Stats: Fundraising Totals

- \$1,396,420 raised
- 3,957 donors
- 132 nonprofits received donations
- Average \$\$ raised per organization: \$6,178.85
- Median raised per org: \$2,487.50
- Average donors per organization: 17.5
- 76% of organizations received at least one new online donor
 (101)
- Average new donors per organization: 12

2022 Stats

- 38% of organizations set a monetary goal
 - Amount that reached their goals: 16%
- Average amount raised by organizations with P2P = \$15,148.89
 - Average amount raised by organizations without P2P = \$3,477.39
- Average amount raised by organizations with matches/challenges
 = \$21,111.55
 - Average amount raised by organizations without matches/challenges =
 \$2,881.18

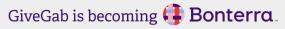
Top Fundraisers - Raised

Name	Amount Raised ▼	Donors
1. Extreme Kids & Crew	\$84,505.00	108
2. Girl Be Heard	\$74,057.96	96
3. READ 718	\$69,878.00	325
4. The Campaign Against Hunger	\$63,980.13	125
5. exalt	\$63,585.00	59
6. Willie Mae Rock Camp	\$63,412.00	90
7. Red Hook Initiative	\$50,454.36	56
8. Ruth's Refuge	\$48,012.00	307
9. Lineage Project	\$44,573.64	144
10. Brooklyn Book Bodega	\$39,612.00	194



Top Fundraisers - Donors

Name	Amount Raised	Donors ▼
1. READ 718	\$69,878.00	325
2. Ruth's Refuge	\$48,012.00	307
3. Brooklyn Book Bodega	\$39,612.00	194
4. Brooklyn Queens Land Trust (BQLT)	\$23,471.64	152
5. Lineage Project	\$44,573.64	144
6. The National Fellowship for Black and Latino Male Educators	\$12,630.00	143
7. City Growers	\$37,582.05	131
8. The Campaign Against Hunger	\$63,980.13	125
9. Restorative Justice Initiative/Fund for the City of New York	\$27,279.55	124
10. Extreme Kids & Crew	\$84,505.00	108



Brooklyn Gives on GivingTuesday Overview

bkgives.brooklyn.org | November 28, 2023

- Every nonprofit conducts their own unique campaign to market and share with their supporters
- Your marketing efforts + Brooklyn Org Efforts = Exponential visibility
- IRS-recognized nonprofit serving Brooklyn are eligible to participate
- Leaderboards for friendly competition, prize incentives

2023 Key Dates

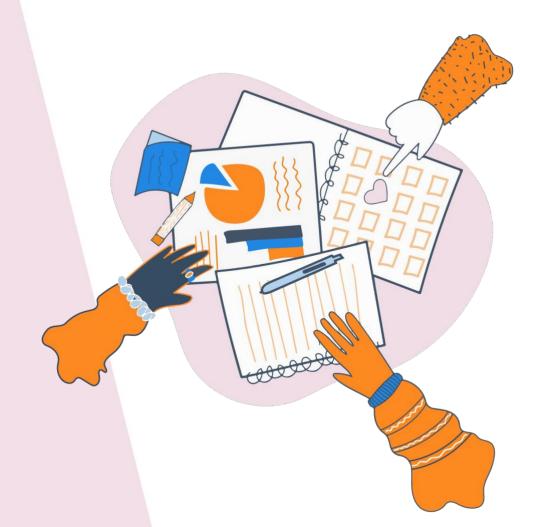
- Registration Begins: September 13
- Webinar Leveraging Peer-to-Peer Fundraising for Brooklyn Gives on GivingTuesday: November 7
- Donation Window Opens: November 21
- Webinar: Final Steps for Success: November 14
- Registration Closes: November 14
- Giving Tuesday: November 28
- Preliminary Totals Announced: November 30
- Donations Window Closes: January 1, 2024
- Final Totals Announced: Early Jan 2023

Benefits of Participating

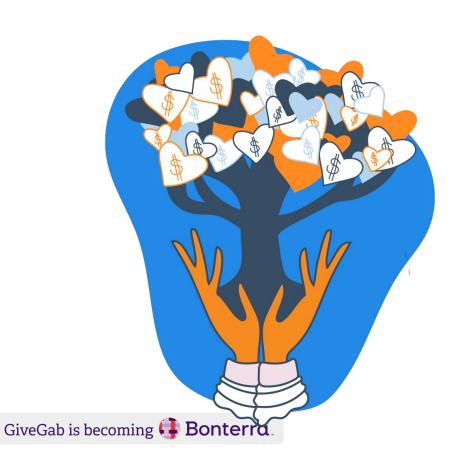


- Learn to utilize digital fundraising tools, and take advantage of resources that are available year-round!
- Re-Engage with your existing supporters and gain new donors
- Combine your marketing efforts +
 Brooklyn Community Foundation
 marketing = exponential visibility for all
 organizations
- Utilize the Giving Day to reach other internal goals
- Motivate donors to make a greater impact with prizes and match incentives

Who is GiveGab?



Who is GiveGab?



GiveGab's mission is to make it incredibly easy for fundraising professionals to be great at their jobs!

- Host a secure, reliable and transparent platform for Brooklyn Gives on GivingTuesday
- Create the ultimate donor experience
- Provide a dedicated support team
- GiveGab is becoming Bonterra!

Donation Security

- Partnered with Stripe PCI Level 1
 Payment Processor for donation processing
- Direct deposit funds within 5-7 business days
- Your banking information is reviewed by Stripe
- Donor credit card information is not revealed or saved in GiveGab
- All participating organizations verified as IRS and state-recognized nonprofits







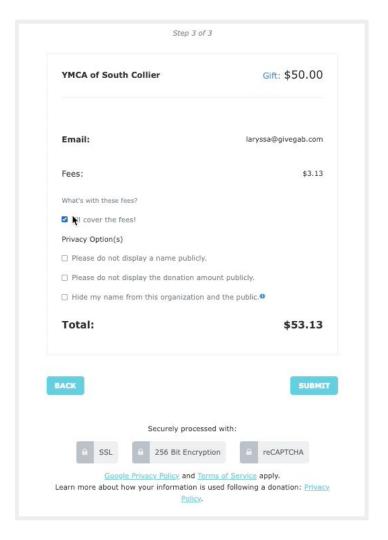
Simple Donation Processing



- All major credit cards accepted
- Log right into your bank to use the Plaid/ACH payment
- Quick, easy and fun donation flow
- Securely processed through Stripe
- GiveGab's chat support available right within the donation form for your supporters!

Transparent Donations

- Credit Card, ACH, Mobile Pay for online transactions
- Donors can cover all fees on behalf of your organization
- Historically, donors cover 78-86% of fees during a Giving Day
- That means it cost only \$1.32 per \$100 raised online!



Transparent Donations

Credit Card:

```
3% Platform Fee
```

\$0.30 per transaction & 2.5% transaction fee (Stripe)

=

5.5% + \$0.30

ACH:

3% Platform Fee

+

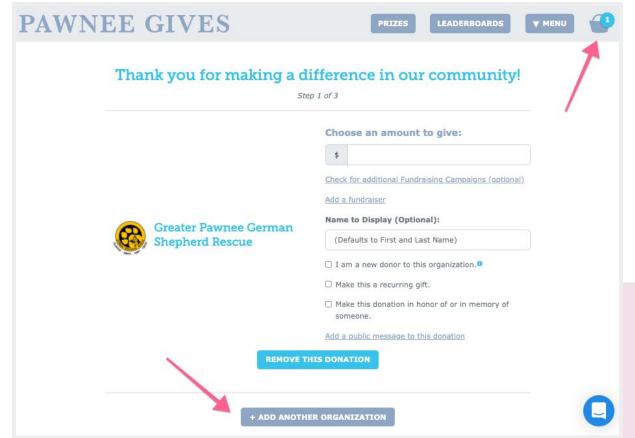
\$3.00 flat bank fee

=

3% + \$3.00

*\$100 minimum





GiveGab's Giving Day Gift Basket makes it easy for donors to support as many causes as they like!

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Instant Donor Delight

- A Thank You email that comes from your organization
- Sent immediately after the gift is made
- Includes your organization's EIN and donation amount to act as a tax-deductible receipt

DAY OF GIVING

Nickie.

Thank you so much for your contribution to our Giving Day! Your donation will help improve our community and the lives of hundreds of individuals throughout our area.

Thank you again!



You are PAW-sitively amazing! Thank you for your generous gift to Logan's Pups. We could not help dozens of dogs every day without you.

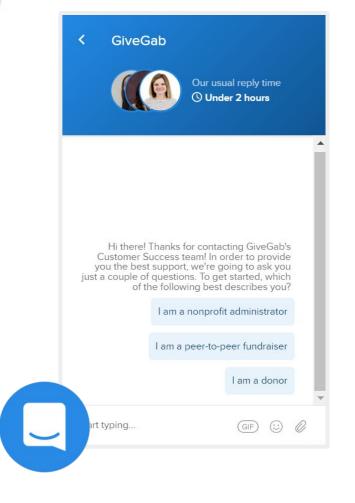
Your donation receipt from Logan's Pups

Donor: Nickie Fredenburg
Date: February 27, 2020
Organization: Logan's Pups
EIN: 12-1234567
Designation: Giving Day
Amount: \$10.00

View Your Donations

How We Support You

- Visit Our Help Center
 - o support.givegab.com
- Check Out Our Blog
 - o givegab.com/blog
- Send us an Email
 - CustomerSuccess@givegab.com
- Chat with GiveGab's Customer Success Team
 - Look for the little blue chat bubble

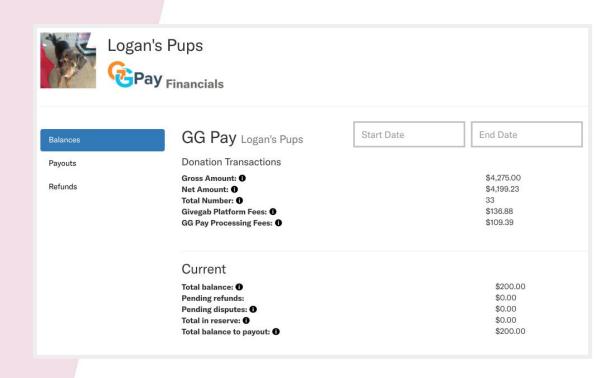


What's New for 2023?



Better Reconciliation

- In addition to your existing reports, you can better manage deposits to your account
- Understand your balance and donations from an accounting perspective
- Match each online gift to a deposit

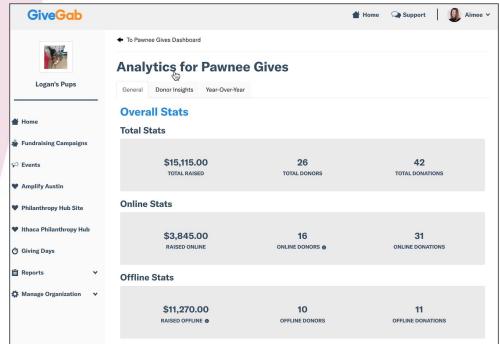


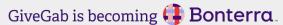
Giving Day Analytics

Key stats are available for the following data points:

- Donor counts (online, offline, total)
- Donation counts (online, offline, total)
- Average donation size
- Average donations per donor
- New donors
- Fee coverage
- Year-Over-Year comparisons



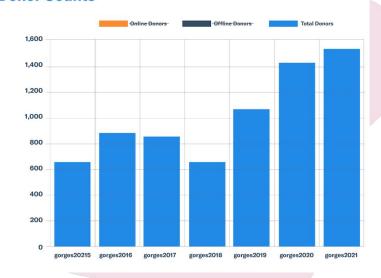




Year-over-Year Metrics

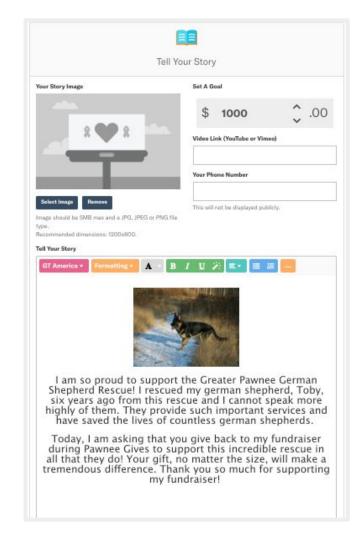


Donor Counts



Elevating Fundraisers

- Fundraisers are asked to provide their phone numbers (optional)
- More robust story editor
- Chosen P2P will appear in donor's receipt



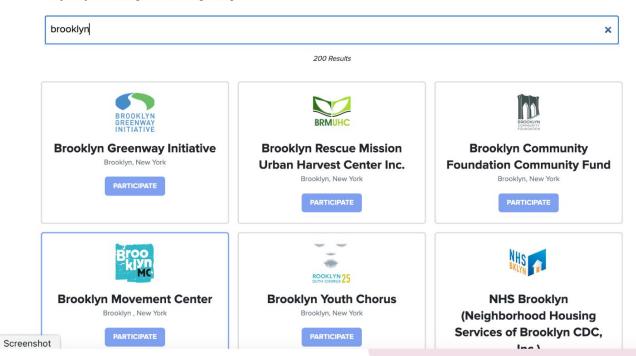
Registering for Brooklyn Gives on GivingTuesday





Find Your Organization

and participate in Brooklyn Gives on GivingTuesday



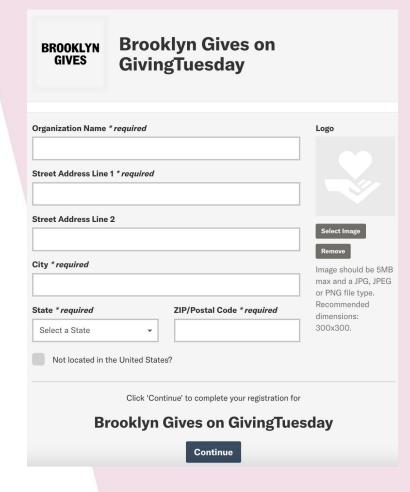


« 1 2 ... 8 »

Don't see your organization listed?

You can create an organization by clicking the button below.

ADD MY ORGANIZATION







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Brooklyn Gives on GivingTuesday

	•
. What is your organization's current operating budget? *required	
Please select one choice.	
	•
. What is the identity of your Executive Director? If you have Co-Directors, check all that apply: *requ	ired
Please select all that apply.	
☐ Arab-American/Arab/Middle Eastern/North African	
☐ Asian-American/South Asian/East Asian/Pacific Islander	
☐ Black/African-American/African/Caribbean	
☐ Indigenous/Native American/Alaskan Native	
Latinx	
☐ Multiracial	
☐ White	
☐ Additional Category Not Listed	
How long has your organization been in operation? *required	
Please select one choice.	
	-
5. Was your organization founded in Brooklyn? * required	
5. Was your organization founded in Brooklyn? *required Please select one choice.	
Control of Particle (Control of Control of C	
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Please select one choice. 5. How many staff members do you have? * required	
Please select one choice.	•
Please select one choice. 5. How many staff members do you have? * required	•
Please select one choice. 5. How many staff members do you have? * required	
Please select one choice. 6. How many staff members do you have? *required Please select one choice.	•
Please select one choice. 5. How many staff members do you have? * required	

Returning? Copy Your Profile

- Don't forget to review and update your profile after!
- Existing bank information will carry over
 - Double check that your bank account, org rep and admins on your profile are up to date!



Brooklyn Gives on GivingTuesday November 28, 2023

\$0.00 Raised • 0 Donors • 0 Gifts

Analytics

Welcome to Another Giving Day!

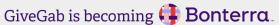
As a giving day veteran, you may want to copy over content and settings from the profile you created for a previous giving day. You can edit your profile afterwards to ensure it represents your organization correctly in your upcoming giving day.

43 Days to Launch

A Message From The Host

Thank you for being part of Brooklyn Gives on GivingTuesday 2023 powered by Brooklyn Community Foundation! Be sure to register for our first training webinar, taking place Tuesday, October 17 at 1PM. Sign up here: https://bonterratech.zoom.us/webinar/register/WN_bfg31A_LSxiYou can view our full schedule of free trainings at https://www.bkgives.brooklyn.org/info/frainings.





Completing Your Profile



Your Giving Day Dashboard

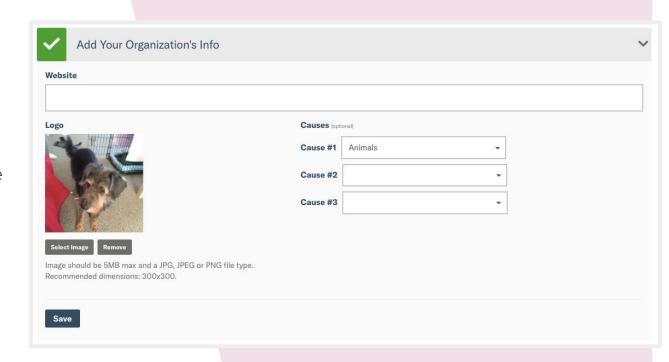


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Basic Info

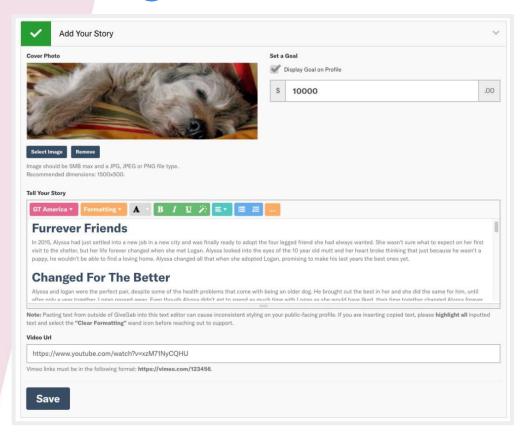
- Logo
- Website
- Causes
- Pro Tip: Adding

 causes to your profile
 can help new donors
 find you by our
 cause-based search!



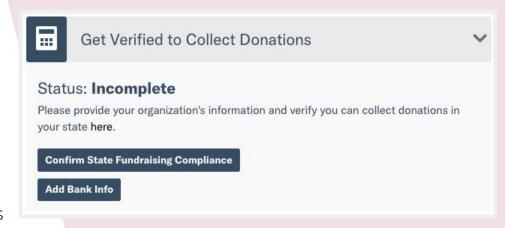
Curate Your Story

- Add a cover photo
- Set a monetary goal
- Tell the story of your organization's participation in the giving day through words and visuals



Get Verified on GiveGab

- State Attestation Compliance
- Basic information about your organization
- Banking information for your organization
- Organization Representative information
- This is separate from your
 "application" process to participate
- Pro Tip: Don't wait to complete this information. It can take at least several days, and in some instances more



Get Verified on GiveGab

Complete Your Verification

Set Up Donations

Documents

Set Up Donations

State Charitable Solicitation Compliance Attestation

I attest that my organization is compliant with applicable state fundraising requirements in the states in which I may solicit donors using the GiveGab platform. I understand that GiveGab does not solicit donors.

This confirmation is required to collect donations on GiveGab. Learn more about state charitable solicitation compliance.



IRS Verification

If you complete the Payment Processor Verification below, you do not need to submit this IRS Verification section.

EIN/Tax ID

Please enter the 9 digits without the dash.

Don't have your EIN? Search here.

Save

Payment Processor Verification

Verify Your Organization

Get Verified on GiveGab



Tell us more about your business

Stripe collects this information to better serve your business and help meet the requirements of regulators, financial partners, and our Services Agreement.

Legal business name

Company

The combination of your name and Employer Identification Number (EIN) must exactly match the one listed on your IRS documents (e.g., Letter 147C or SS-4 Confirmation letter), including capitalization and punctuation.

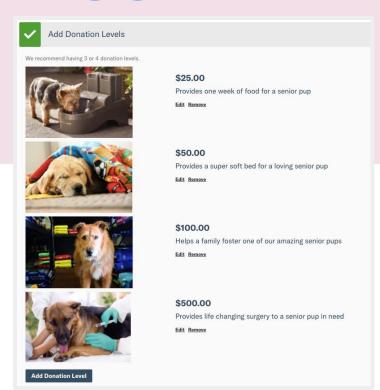
Employer Identification Number (EIN)

If you use your Social Security number for business tax purposes, you can enter that instead. If you are uncertain about which Tax ID guidelines are best for your organization. please refer to this support article.

Doing business as Optional

The operating name of your company, if it's different than the legal name.

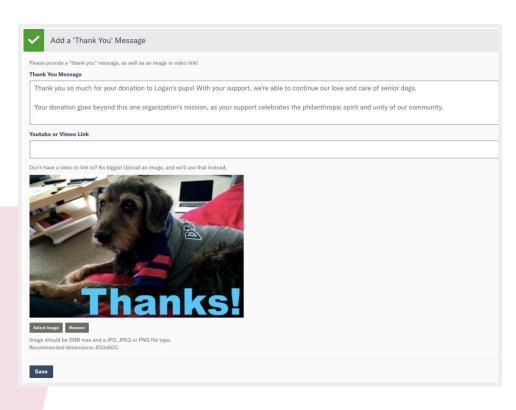
Suggest Donation Levels

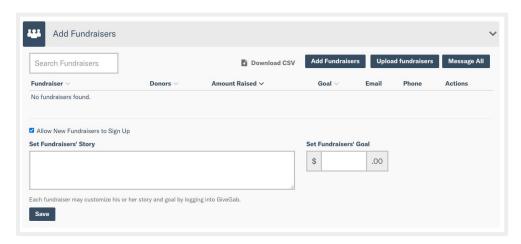


- Custom amounts
- Unique descriptions
- Optional photos
- Unlimited Levels
- Pro Tip: Using custom amounts to represent your organization, like a tangible good or service, further connects the donor to your goal

Personalized Gratitude

- Add your own message
- Include a photo or video for more personal stewardship!
- Sent immediately to your donors when they complete their gift
- Donors can reply to that email and contact you directly

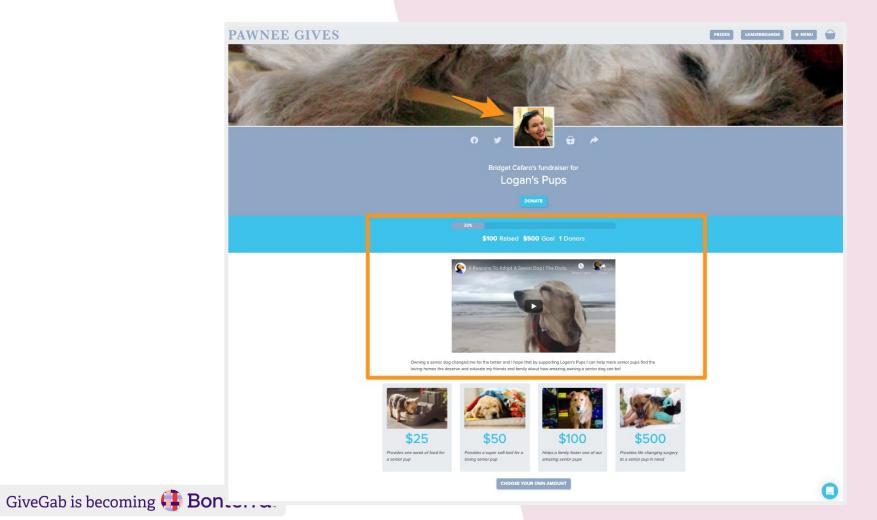




Invite Your Fundraisers

- Ask supporters to reach out to their networks on your behalf
- Each fundraiser creates their own page to collect donations. Their totals roll up into your totals!
- Easily manage their pages
- Pro Tip: Watch the <u>Peer-to-Peer</u>
 <u>Fundraising Training Video</u>





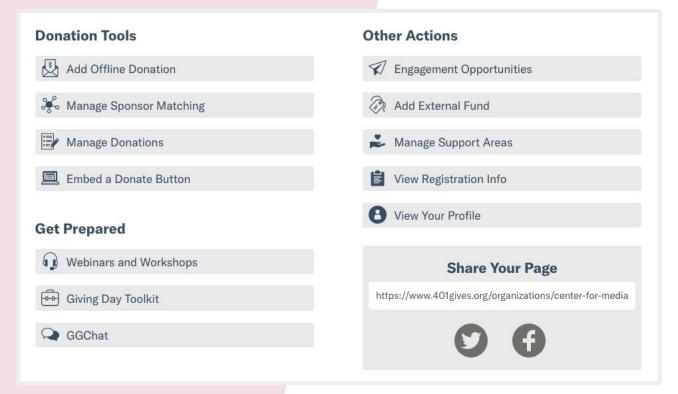
Did you know?



Organizations who used P2P fundraising last year for Brooklyn Gives on GivingTuesday raised on average

4.3x more than those who did not.

Key Dashboard Tools



Share Your Profile

- Preview your profile along the way
- Share this link with your supporters
- Post directly to Twitter and Facebook from your dashboard

Other Actions



Engagement Opportunities



Add External Fund



Manage Support Areas



View Registration Info



View Your Profile

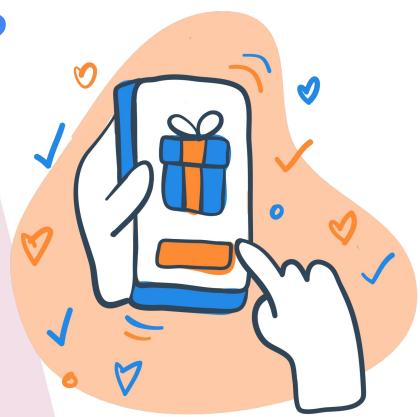
Share Your Page

https://giving-days-preprod.herokuapp.com/organizations/la





What's Next?



Step Up Your Fundraising with Matches

Use pledged donations as a donor incentive to increase impact!

Once you secure a matching gift, utilize GiveGab's matching tool to add that money into your totals, according to the criteria you set.

- 1:1, 2:1, or 3:1 Matches
- Donor, Dollar, or Donation Challenges
- Pro Tip: Watch the <u>Matching Training Video</u>





Did you know?



Organizations who had a match last year for Brooklyn Gives on GivingTuesday raised on average

7.3x more than those who did not.

Your Nonprofit Toolkit

The Nonprofit Toolkit has valuable resources for all your Brooklyn Gives on GivingTuesday needs.

- Templates
- Downloadable graphics
- Resources for board members, volunteers, staff and fundraisers
- Training videos for fundraising strategies!



Your Next Steps



Take a breath!

- If this is your first time participating, enjoy it!
- Your role as a nonprofit admin can seem overwhelming
- You don't need to compete for incentives and prizes
- Brooklyn Gives on GivingTuesday may not be the right fit for all of your donors - that's okay!

Your Next Steps

What to work on over the next few weeks:

- Follow @BklynOrg on Social Media and use #BrooklynGives Hashtag
- Watch your inbox for important emails
- Meet internally to discuss goals
- Sign up for upcoming webinars
- Explore the toolkit



Questions?



November 28, 2023