# Getting Ready for the Fremont Area Big Give

May 7, 2024



### **Meet the Team**



Melissa

FACF Executive Director



Leigh

FACF Advancement Associate



Cianne

GiveGab Project Manager



## **Submit Your Questions**



If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

### Agenda



- Fremont Area Big Give Overview
  - Who is GiveGab?
    - What's New
      - Creating Your Profile
        - Next Steps & Questions





# "A giving day is not a reason to give, but an opportunity to ask."

- Janet Cobb, Personal Fundraising Coach

# Fremont Area Big Give Overview

Fremontareabiggive.org | May 7, 2024 12AM-12AM

- Every nonprofit conducts their own unique campaign to market and share with their supporters
- Your marketing efforts + Fremont Area Community Foundation Efforts = Exponential visibility
- Leaderboards for friendly competition, prize incentives
- Donations open on May 1. The minimum donation is \$10.

### 2023 Results

- \$432,738 in donations
- 2,142 gifts
- 83 participating nonprofits

\$2.5 Million raised since 2017!!



# Prize and Incentive Overview

- Incentive Prizes Most Unique Donors & Most Dollars Raised
- Golden Tickets Random Drawings Throughout the Day
- "Why I Give Contest" Donors submit their answer to the question, "Why I Give" for a chance to win a \$250 grant to the participating nonprofit of their choice. Winners drawn at random.
- Match Minutes Gifts made during pre-set times will be matched up to \$100 until the pool of dollars for that time period is spent.
- Other prizes to be determined!

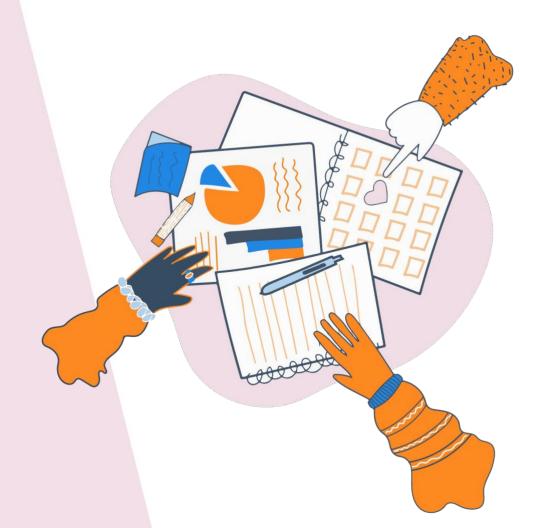
## **Promotional Opportunities**



#### New ways to spread the word in 2024:

- Big Give yard signs
- Early bird posts (April)
- Tips for how to partner with area restaurants

# Who is Bonterra?





### Who is Bonterra?



### Bonterra's mission is to power those who power social impact

- Host a secure, reliable and transparent platform for [DoG]
- Create the ultimate donor experience
- Provide a dedicated support team
- GiveGab is becoming Bonterra!

## **Donation Security**

- Partnered with Stripe PCI Level 1
   Payment Processor for donation processing
- Direct deposit funds within 5-7 business days
- Your banking information is reviewed by Stripe
- Donor credit card information is not revealed or saved in GiveGab
- All participating organizations verified as IRS and state-recognized nonprofits







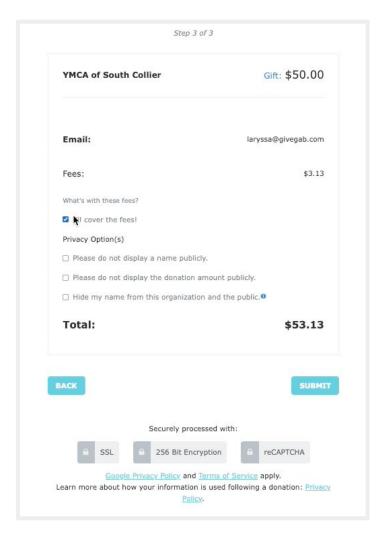
# Simple Donation Processing



- All major credit cards accepted
- Log right into your bank to use the Plaid/ACH payment
- Quick, easy and fun donation flow
- Securely processed through Stripe
- GiveGab's chat support available right within the donation form for your supporters!

# Transparent Donations

- Credit Card, ACH, Mobile Pay for online transactions
- Donors can cover all fees on behalf of your organization
- Historically, donors cover 95% of fees during a Fremont Area Big Give



## **Transparent Donations**

### **Credit Card:**

2.4% Platform Fee

\$0.30 per transaction & 2.5% transaction fee (Stripe)

4.9% + \$0.30

#### ACH:

2.4% Platform Fee

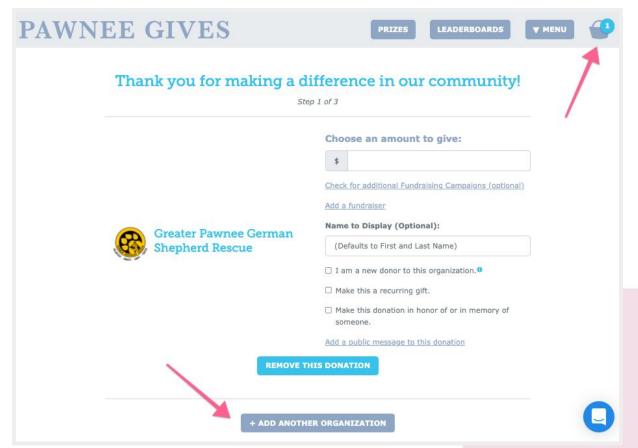
+

\$3.00 flat bank fee

=

2.4% + \$3.00

\*\$100 minimum



GiveGab's Giving Day Gift Basket makes it easy for donors to support as many causes as they like!

GiveGab is becoming • Bonterra

# Instant Donor Delight

- A Thank You email that comes from your organization
- Sent immediately after the gift is made
- Includes your organization's EIN and donation amount to act as a tax-deductible receipt

#### DAY OF GIVING

Nickie.

Thank you so much for your contribution to our Giving Day! Your donation will help improve our community and the lives of hundreds of individuals throughout our area.

Thank you again!



You are PAW-sitively amazing! Thank you for your generous gift to Logan's Pups. We could not help dozens of dogs every day without you.

#### Your donation receipt from Logan's Pups

Donor: Nickie Fredenburg
Date: February 27, 2020
Organization: Logan's Pups
EIN: 12-1234567
Designation: Giving Day
Amount: \$10.00

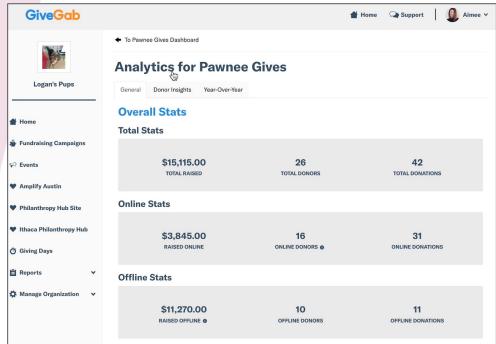
View Your Donations

## **Giving Day Analytics**

### Key stats are available for the following data points:

- Donor counts (online, offline, total)
- Donation counts (online, offline, total)
- Average donation size
- Average donations per donor
- New donors
- Fee coverage
- Year-Over-Year comparisons

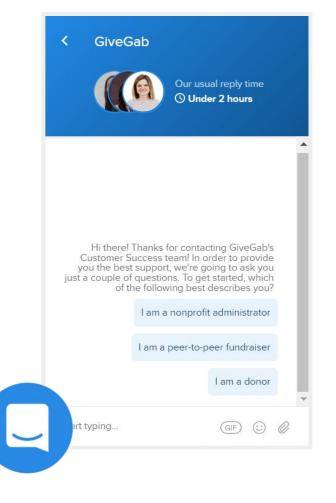






## How We Support You

- Visit Our Help Center
  - o support.givegab.com
- Check Out Our Blog
  - o givegab.com/blog
- Send us an Email
  - CustomerSuccess@givegab.com
- Chat with GiveGab's Customer Success Team
  - Look for the little blue chat bubble





# Completing Your Profile



# Returning? Copy Your Profile

- Don't forget to review and update your profile after!
- Existing bank information will carry over
  - Double check that your bank account, org rep and admins on your profile are up to date!



#### Welcome to Another Giving Day!

As a giving day veteran, you may want to copy over content and settings from the profile you created for a previous giving day. You can edit your profile afterwards to ensure it represents your organization correctly in your upcoming giving day.

#### 63 Days to Launch

**Participation Approval Status** 

#### **Approved**

Congratulations - Your organization has been approved to participate in the Fremont Area Big Give! We're excited to have you be a part of this great event for our entire community! Be sure to check out the toolkit to get tips and tricks to make your campaign a success.



Fremont Area Big Give (2022)

Copy This Profile

Create a New Profile

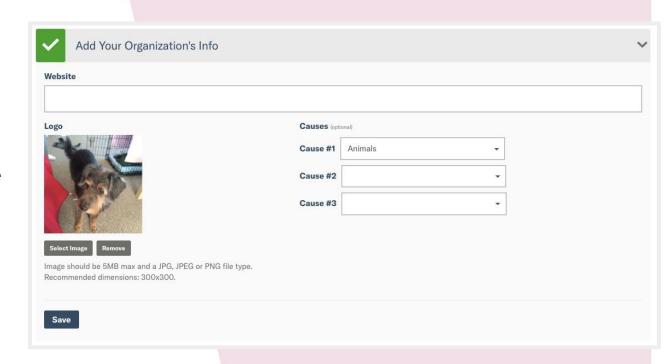
## Your Giving Day Dashboard



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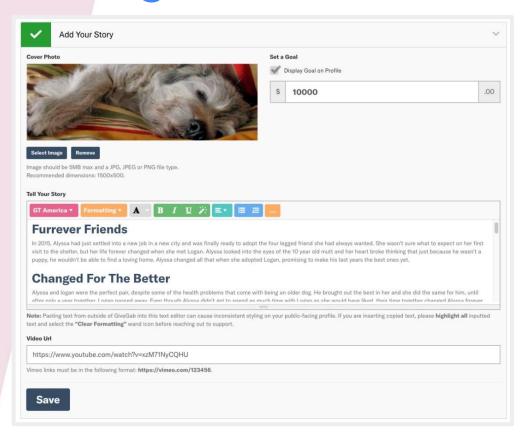
### **Basic Info**

- Logo
- Website
- Causes
- Pro Tip: Adding
   causes to your profile
   can help new donors
   find you by our
   cause-based search!



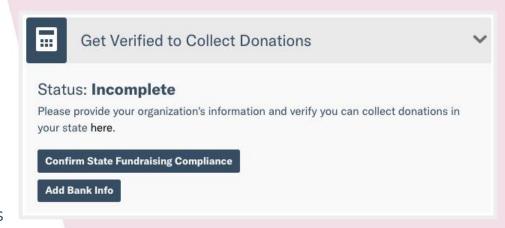
### **Curate Your Story**

- Add a cover photo
- Set a monetary goal
- Tell the story of your organization's participation in the giving day through words and visuals



### Get Verified on GiveGab

- State Attestation Compliance
- Basic information about your organization
- Banking information for your organization
- Organization Representative information
- This is separate from your
   "application" process to participate
- Pro Tip: Don't wait to complete this information. It can take at least several days, and in some instances more



# Get Verified on GiveGab

#### **Complete Your Verification**

Set Up Donations

Documents

#### Set Up Donations

#### State Charitable Solicitation Compliance Attestation

I attest that my organization is compliant with applicable state fundraising requirements in the states in which I may solicit donors using the GiveGab platform. I understand that GiveGab does not solicit donors.

This confirmation is required to collect donations on GiveGab. Learn more about state charitable solicitation compliance.



#### **IRS** Verification

If you complete the Payment Processor Verification below, you do not need to submit this IRS Verification section.

EIN/Tax ID

Please enter the 9 digits without the dash.

Don't have your EIN? Search here.

Save

Payment Processor Verification

Verify Your Organization

## **Get Verified** on GiveGab



#### Tell us more about your business

Stripe collects this information to better serve your business and help meet the requirements of regulators, financial partners, and our Services Agreement.

#### Legal business name

Company

The combination of your name and Employer Identification Number (EIN) must exactly match the one listed on your IRS documents (e.g., Letter 147C or SS-4 Confirmation letter), including capitalization and punctuation.

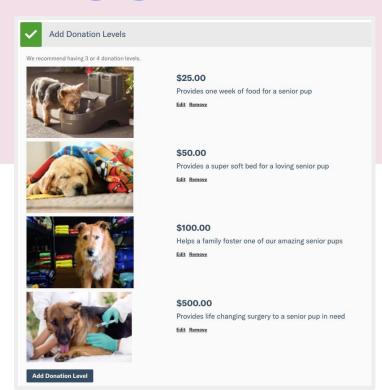
#### Employer Identification Number (EIN)

If you use your Social Security number for business tax purposes, you can enter that instead. If you are uncertain about which Tax ID guidelines are best for your organization. please refer to this support article.

Doing business as Optional

The operating name of your company, if it's different than the legal name.

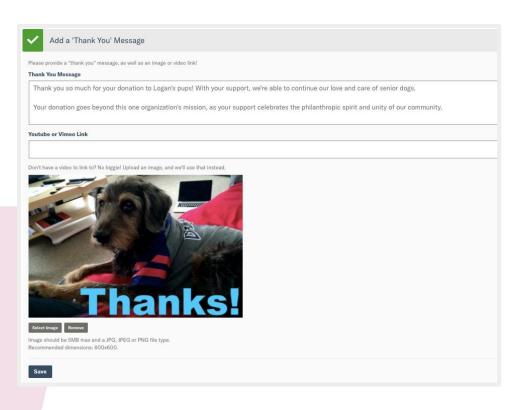
### **Suggest Donation Levels**

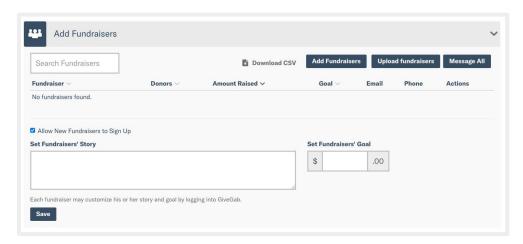


- Custom amounts
- Unique descriptions
- Optional photos
- Unlimited Levels
- Pro Tip: Using custom amounts to represent your organization, like a tangible good or service, further connects the donor to your goal

### Personalized Gratitude

- Add your own message
- Include a photo or video for more personal stewardship!
- Sent immediately to your donors when they complete their gift
- Donors can reply to that email and contact you directly

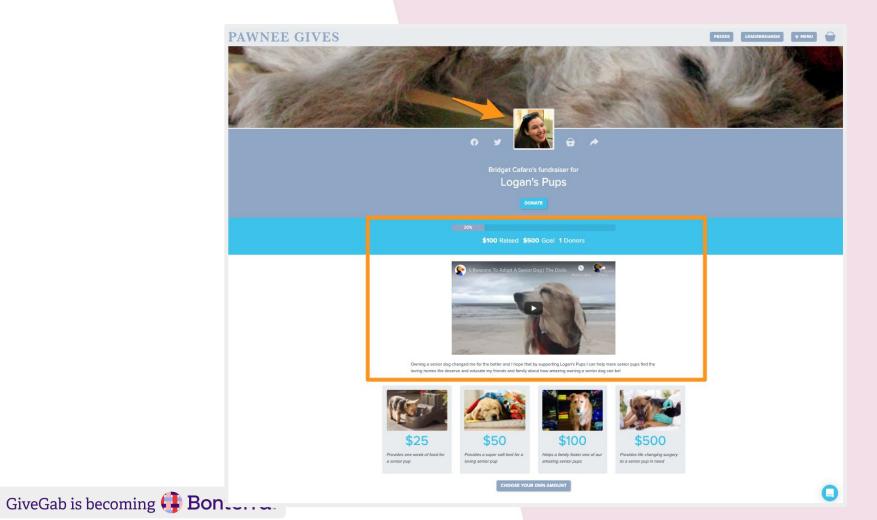




# Invite Your Fundraisers

- Ask supporters to reach out to their networks on your behalf
- Each fundraiser creates their own page to collect donations. Their totals roll up into your totals!
- Easily manage their pages
- Pro Tip: Watch the <u>Peer-to-Peer</u>
   <u>Fundraising Training Video</u>



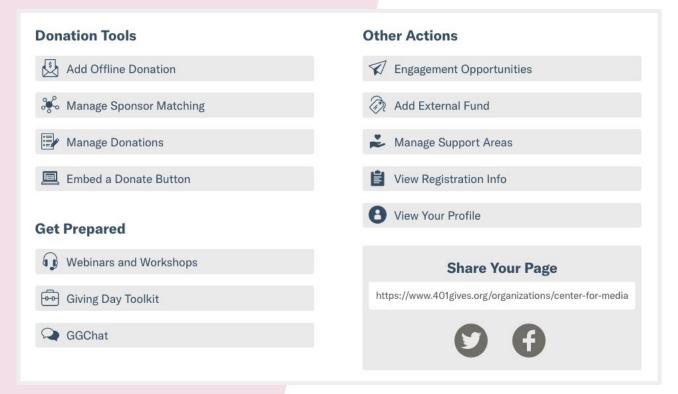


## Did you know?



Organizations who used P2P fundraising last year raised on average **3.4x more** than those who did not.

## **Key Dashboard Tools**



## **Share Your Profile**

- Preview your profile along the way
- Share this link with your supporters
- Post directly to Twitter and Facebook from your dashboard

#### Other Actions



**Engagement Opportunities** 



Add External Fund



Manage Support Areas



View Registration Info



View Your Profile

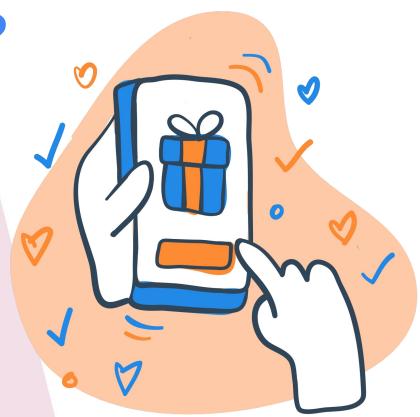
#### **Share Your Page**

https://giving-days-preprod.herokuapp.com/organizations/la





What's Next?



# Step Up Your Fundraising with Matches

Use pledged donations as a donor incentive to increase impact!

Once you secure a matching gift, utilize GiveGab's matching tool to add that money into your totals, according to the criteria you set.

- 1:1 Dollar-for-Dollar Matches
- Donor or Dollar Challenges
- Pro Tip: Watch the <u>Matching Training Video</u>





## Did you know?



Organizations who had a match last year raised on average **4.5x more** than those who did not.

## Your Nonprofit Toolkit

## The Nonprofit Toolkit has valuable resources for all your Fremont Area Big Give needs.

- Templates
- Downloadable graphics
- Resources for board members, volunteers, staff and fundraisers
- Training videos for fundraising strategies!



## **Your Next Steps**



#### Take a breath!

- If this is your first time participating, enjoy it!
- Your role as a nonprofit admin can seem overwhelming
- You don't need to compete for incentives and prizes
- Fremont Area Big Give may not be the right fit for all of your donors that's okay!

## **Your Next Steps**

### What to work on over the next couple of months:

- Follow Fremont Area Big Give on Social Media and use the #fremontareabiggive hashtag
- Watch your inbox for important emails
- Meet internally to discuss goals
- Sign up for upcoming webinars
- Explore the toolkit



## **Upcoming Milestones**

Please take note of the following dates!

- Checklist for Success webinar: March 28 3:30 p.m.
- Logistics webinar: TBD
- Deadline to enter bank information: April 1
- **Profile completion date:** April 15
- Early donations accepted: May 1
- Fremont Area Big Give: May 7

## Questions?



May 7, 2024

