# Getting Ready for Giving is Gorges

June 21, 2022









## **Meet the Team**



Kelsey

Project Director



Cianne

Associate Project Manager

## **Submit Your Questions**



If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

### Agenda



- Giving is Gorges Overview
  - Who is GiveGab?
    - What's New
      - Registering
        - Creating Your Profile
          - Next Steps & Questions

### **2021 Results**



# Giving is Gorges Overview

### GivingIsGorges.org | June 21, 2022

- Giving is Gorges in now Powered by United Way of Tompkins County
- Visions Federal Credit Union is a sponsor of the giving day!
- Every nonprofit conducts their own unique campaign to market and share with their supporters
- Your marketing efforts + United Way Efforts = Exponential visibility
- Organizations that are verified 501(c)(3) charitable nonprofits complying with the Patriot Act that are headquartered or provide services in Tompkins County.
- Donations open on June 16, 2022



## Giving is Gorges Overview

### What is staying the same

- GiveGab is the technology behind
   Giving is Gorges
- Access to GG Chat for all your support needs!
- Access to all previous year donor data and profiles
- A great opportunity for philanthropic engagement in Tompkins County

### What is changing

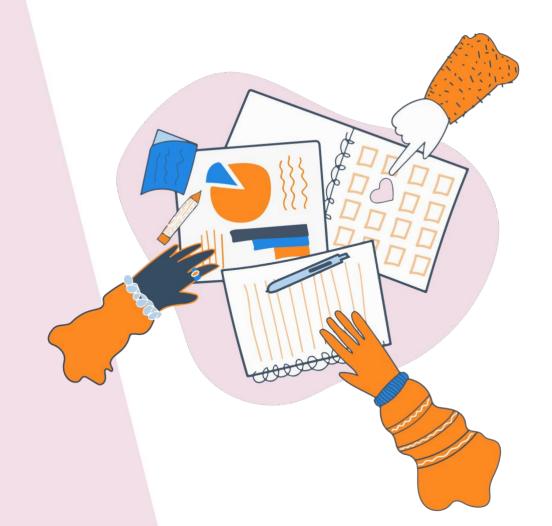
- Giving is Gorges is now powered by United Way of Tompkins County
- All donations will be centrally routed to United Way of Tompkins County
- Donations will be paid out to participating organization by check by July 30, 2022

# **Benefits of Participating**

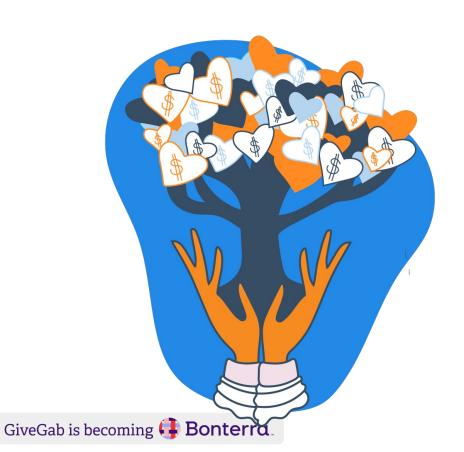


- Learn to utilize digital fundraising tools, and take advantage of resources that are available year-round!
- Re-Engage with your existing supporters and gain new donors
- Combine your marketing efforts + United Way marketing = exponential visibility for all organizations
- Utilize the Giving Day to reach other internal goals
- Motivate donors to make a greater impact with peer-to-peer fundraisers and match incentives

# Who is GiveGab?



### Who is GiveGab?



GiveGab's mission is to make it incredibly easy for fundraising professionals to be great at their jobs!

- Host a secure, reliable and transparent platform for Giving is Gorges
- Create the ultimate donor experience
- Provide a dedicated support team
- GiveGab is becoming Bonterra!

# **Donation Security**

- Partnered with Stripe PCI Level 1
   Payment Processor for donation
   processing
- Donor credit card information is not revealed or saved in GiveGab







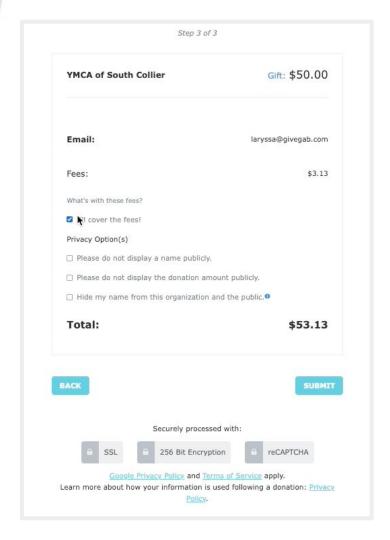
# Simple Donation Processing



- All major credit cards accepted
- Log right into your bank to use the Plaid/ACH payment
- Quick, easy and fun donation flow
- Securely processed through Stripe
- GiveGab's chat support available right within the donation form for your supporters!

# Transparent Donations

 Credit Card, ACH, Mobile Pay for online transactions



## **Transparent Donations**

### **Credit Card:**

```
3.5% Platform Fee
```

\$0.30 per transaction & 2.5% transaction fee (Stripe)

6% + \$0.30

### ACH:

3.5% Platform Fee

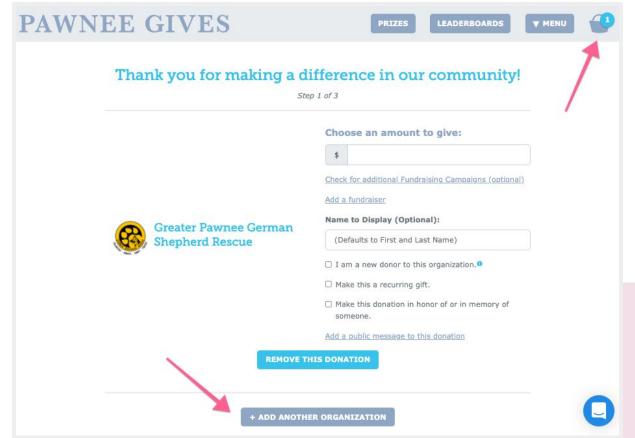
+

\$3.00 flat bank fee

=

3% + \$3.00

\*\$100 minimum



GiveGab's Giving Day Gift Basket makes it easy for donors to support as many causes as they like!

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# Instant Donor Delight

- A Thank You email that comes from your organization
- Sent immediately after the gift is made
- For donors making a gift to more than one organization, make sure to follow-up!

### **DAY OF GIVING**

Nickie.

Thank you so much for your contribution to our Giving Day! Your donation will help improve our community and the lives of hundreds of individuals throughout our area.

Thank you again!



You are PAW-sitively amazing! Thank you for your generous gift to Logan's Pups. We could not help dozens of dogs every day without you.

#### Your donation receipt from Logan's Pups

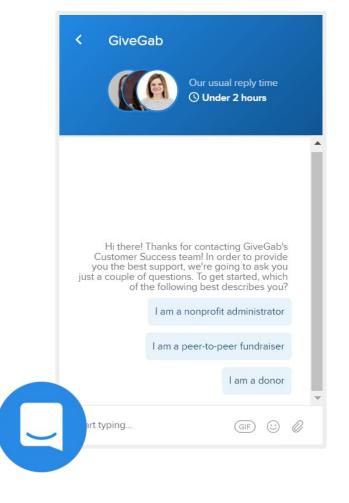
Donor: Nickie Fredenburg
Date: February 27, 2020
Organization: Logan's Pups
EIN: 12-1234567
Designation: Giving Day
Amount: \$10.00

View Your Donations



# How We Support You

- Visit Our Help Center
  - o support.givegab.com
- Check Out Our Blog
  - o givegab.com/blog
- Send us an Email
  - CustomerSuccess@givegab.com
- Chat with GiveGab's Customer Success Team
  - Look for the little blue chat bubble



# What's New for 2022?



# Powered By United Way of Tompkins County

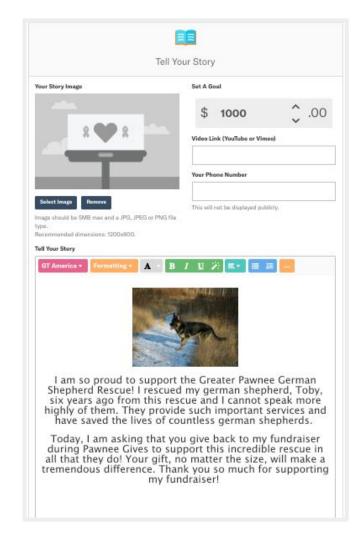
- Giving is Gorges is now hosted by United Way of Tompkins County with Visions Federal Credit Union sponsoring the event on the GiveGab platform.
- As with all United Way donor designations, 100% of donor gifts will go to their chosen nonprofits.



investing in the next 100 years

# **Elevating Fundraisers**

- Fundraisers are asked to provide their phone numbers (optional)
- More robust story editor
- Chosen P2P will appear in donor's receipt



# Registering for Giving is Gorges







Start typing in the box above to find your organization.





### **Giving is Gorges**

Organization Name * requi	red	Logo
Street Address Line 1 * req	uired	
Street Address Line 2		Select Image
City * required		Image should be 5ME
State * required	ZIP/Postal Code * required	or PNG file type. Recommended dimensions:
Select a State  Not located in the Unit	ed States?	300x300.
	ed States?	or.
	Giving is Gorges	
	Continue	



### **Giving is Gorges**

Yes	•
What is you	r organization hoping to accomplish by taking part in Giving is Gorges? * required
2. Please selec	et all that apply
☐ Raise mo	ney
□ Increase	our capacity to use social media
☐ Increase	our capacity to raise money online
☐ Acquire r	new donors
☐ Find new	ways to engage with current donors
☐ Acquire r	new social media followers
☐ Increase	our knowledge surrounding donor stewardship
☐ Develop	a strategy to transform existing donors into major donors
☐ Learn mo	re about engaging with younger donors and supporters
☐ Learn mo	re about engaging with donors from diverse backgrounds
	organization plan to do any virtual engagement or events during Giving is Gorges? (E.g. Facebook live videos, Zoom person events) Please note, all communication must include "Powered by United Way of Tompkins County." *
	et one choice

# Returning? Copy Your Profile

- Don't forget to review and update your profile after!
- Existing bank information will carry over
  - Double check that your bank account, org rep and admins on your profile are up to date!



#### Welcome to Another Giving Day!

As a giving day veteran, you may want to copy over content and settings from the profile you created for a previous giving day. You can edit your profile afterwards to ensure it represents your organization correctly in your upcoming giving day.

34 Days to Launch
Participation Approval Status

#### **Pending**

Thank you for registering to participate in United Way of Tompkins County's Giving is Gorges Day of Action on June 21, 2022! We will be reviewing your registration survey and get back to you when your registration is approved or with requests for any further information needed. Please note that we are required to have verification of your IRS 501c3 status as well as compliance with the Patriot Act. If these are on file already, you will be all set, If we need them, we will be in touch. If you are certain, you have not received UWTC funding including donor designations before and want to send these documents to us, please email William McKeever at wmckeever@uwtc.org with them attached. We will back in touch with you soon!



Giving is Gorges (2020)

**Copy This Profile** 



Giving is Gorges (2021)

Copy This Profile

# Completing Your Profile



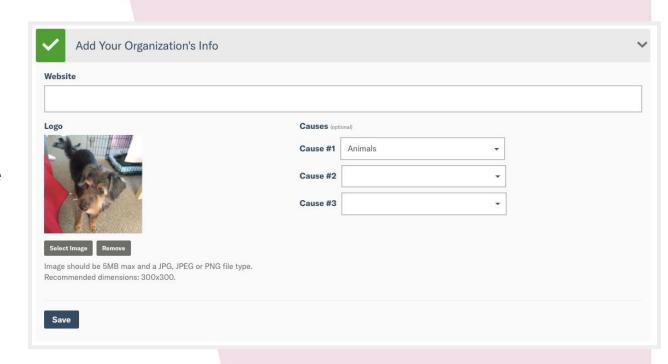
# Your Giving Day Dashboard



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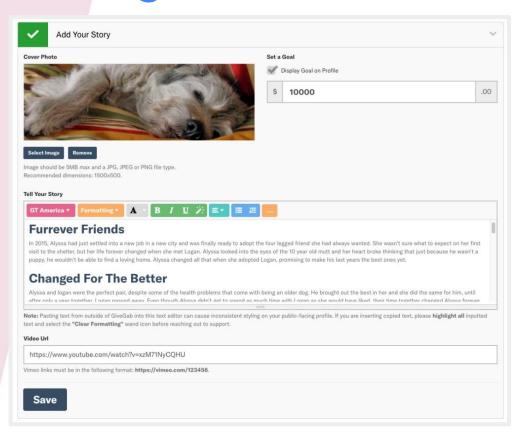
## **Basic Info**

- Logo
- Website
- Causes
- Pro Tip: Adding
   causes to your profile
   can help new donors
   find you by our
   cause-based search!

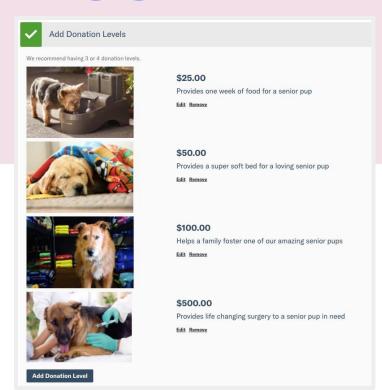


## **Curate Your Story**

- Add a cover photo
- Set a monetary goal
- Tell the story of your
   organization's participation
   in the giving day through
   words and visuals



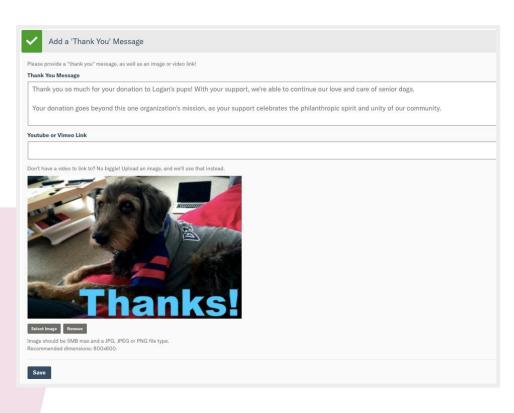
## **Suggest Donation Levels**

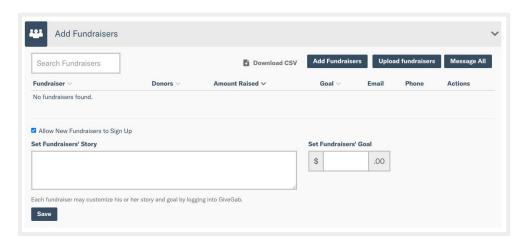


- Custom amounts
- Unique descriptions
- Optional photos
- Unlimited Levels
- Pro Tip: Using custom amounts to represent your organization, like a tangible good or service, further connects the donor to your goal

### Personalized Gratitude

- Add your own message
- Include a photo or video for more personal stewardship!
- Sent immediately to your donors when they complete their gift
- Donors can reply to that email and contact you directly

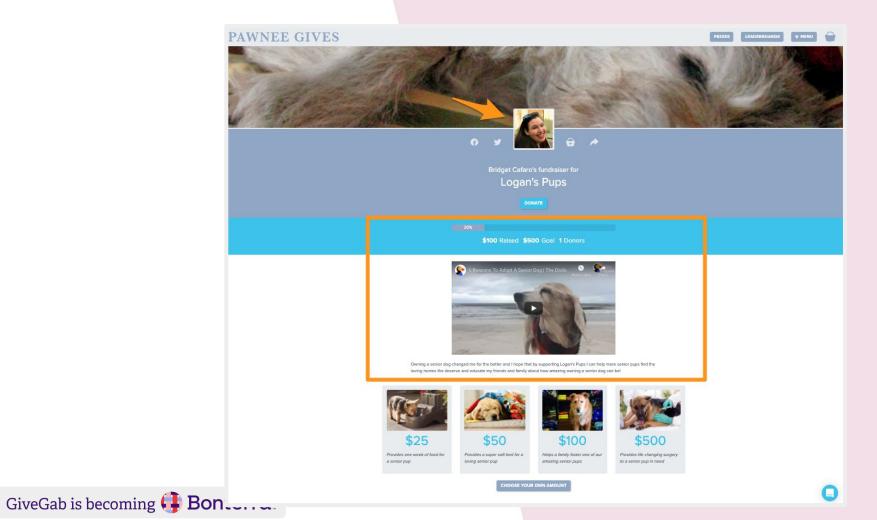




# Invite Your Fundraisers

- Ask supporters to reach out to their networks on your behalf
- Each fundraiser creates their own page to collect donations. Their totals roll up into your totals!
- Easily manage their pages
- Pro Tip: Watch the <u>Peer-to-Peer</u>
   <u>Fundraising Training Video</u>



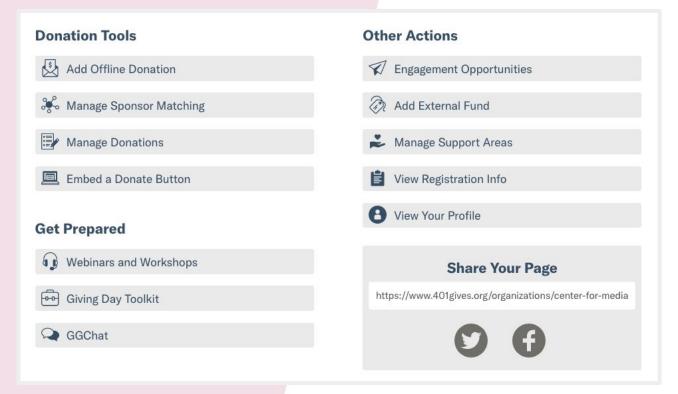


# Did you know?



Organizations who used P2P fundraising last year for Giving is Gorges raised on average **3.8x more** than those who did not.

## **Key Dashboard Tools**



## **Share Your Profile**

- Preview your profile along the way
- Share this link with your supporters
- Post directly to Twitter and Facebook from your dashboard

### Other Actions



**Engagement Opportunities** 



Add External Fund



Manage Support Areas



View Registration Info



View Your Profile

### **Share Your Page**

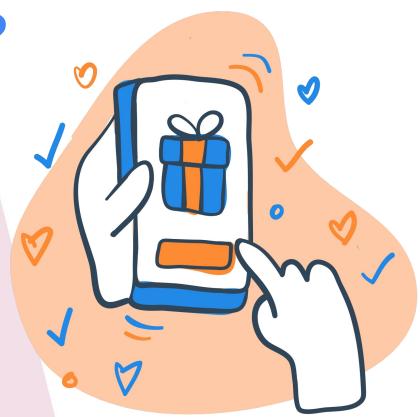
https://giving-days-preprod.herokuapp.com/organizations/la





# A Completed Profile

What's Next?



# Step Up Your Fundraising with Matches

Use pledged donations as a donor incentive to increase impact!

Once you secure a matching gift, utilize GiveGab's matching tool to add that money into your totals, according to the criteria you set.

- 1:1 Dollar-for-Dollar Matches
- Donor or Dollar Challenges
- Pro Tip: Watch the <u>Matching Training Video</u>



# Did you know?



Organizations who had a match last year for Giving is Gorges raised on average **4.6x more** than those who did not.

# Your Nonprofit Toolkit

# The Nonprofit Toolkit has valuable resources for all your Giving is Gorges needs.

- Templates
- Downloadable graphics
- Resources for board members, volunteers, staff and fundraisers
- Training videos for fundraising strategies!



## **Your Next Steps**



### Take a breath!

- If this is your first time participating, enjoy it!
- Your role as a nonprofit admin can seem overwhelming
- Giving is Gorges may not be the right fit for all of your donors - that's okay!

# **Your Next Steps**

## What to work on over the next few weeks:

- Follow Giving is Gorges on Social
   Media and use #GivingisGorges
   Hashtag
- Watch your inbox for important emails
- Meet internally to discuss goals
- Sign up for upcoming webinars
- Explore the toolkit





# Questions?







June 21, 2022

