Final Steps to Success for Idaho Gives

May 1 - 4



IDAHO NONPROFIT CENTER

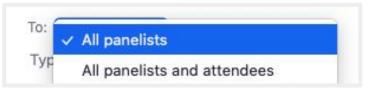
Submit Your Questions!

This is being recorded. The recording will be available on the /trainings page by April 7

If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

Introduce yourself! Name, location, and organization.







A&Q

Please input your question

Send Anonymously

Send

Agenda



- Idaho Gives Updates & Reminders
 - Your Checklist for Success
 - After Idaho Gives
 - Next Steps
 - Q&A

Idaho Gives Updates and Reminders



Idahogives.org | May 1 - 4

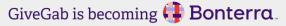
- Donations open April 19
- Donations close May 5 at 12:00 AM
- Prizes
- Social Media Feed use #idahogives
- Submit and find local Idaho Gives events on the <u>Events page</u>
- 2023 shirt sales are <u>now open!</u>



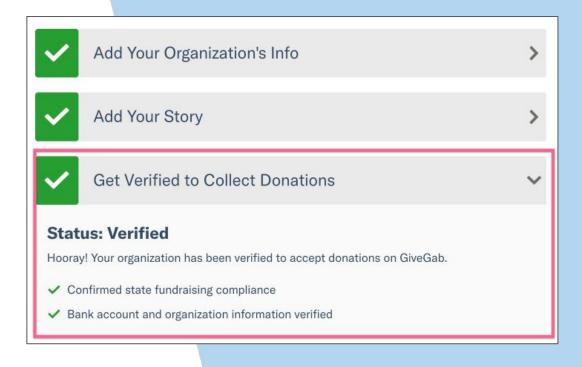
Your Success Checklist

- Ready for Donations?
- The Perfect Profile
- Gamify with Matches &
 - Challenges
- Engage Ambassadors
- Prepare Communications





Are you able to accept donations?





Will you have cash or check gifts?

- Add cash and check donations to your Idaho Gives totals
- See "Donation Tools" on your admin dashboard below your checklist
- Attribute to a support area or fundraiser
- Receipts can be sent to donors when an email address is included



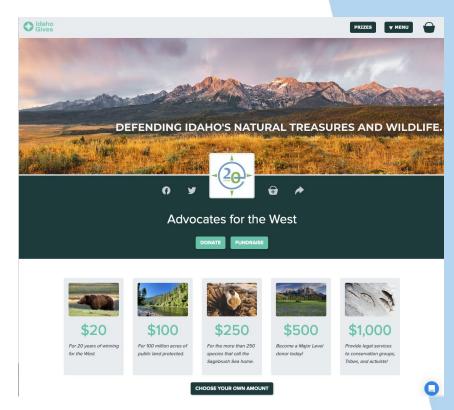
Is your profile complete?

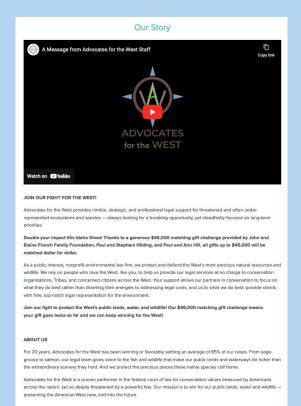
Have you:

- Added your logo and a cover photo?
- Shared an authentic story?
- Set goals?
- Included clear calls to action?
- Featured visual content?
- Highlighted donation levels?
- Invited your fundraisers?



Is your profile complete?

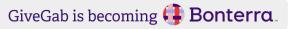




Have you secured a matching gift?.



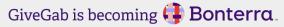
- In 2022, organizations who set up a Match or Challenge for Idaho Gives raised on average 5x more
- Strategize
 - Set up your match in a way that draws donor attention
 - Credit the sponsors to cross-promote
- There's still plenty of time to start this year!
- First time? Keep it simple.
- **Pro Tip:** Watch the Matches & Challenges training



Your Matching To-Do List

- Identify sponsors to ask
- Secure commitment
- Add Matches and Challenges to your Idaho Gives profile
- ✓ Verify your match setup with GiveGab support
- Curate communications to highlight your match

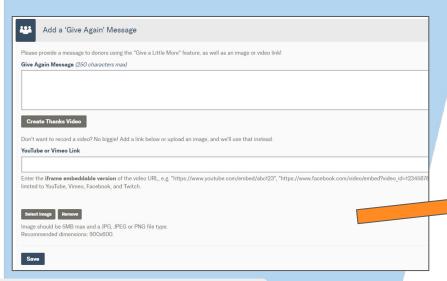
What's New for 2023?

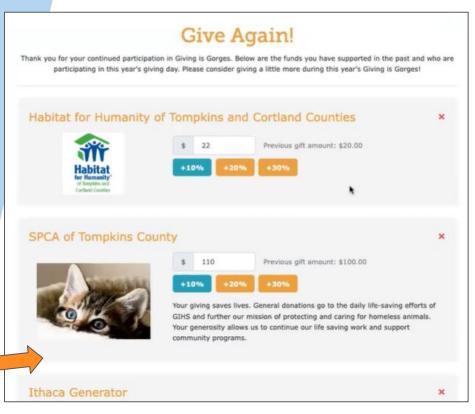


Give a Little More

Allows returning donors to review their gifts from 2022 and prompts them to Give a Little More!

This is purely optional! Donors <u>do not</u> need to sign in or create an account to make a gift





Do you have ambassadors?

- Expand your organization's reach by asking individuals to share your page
- Go one step further: Ask them host their very own fundraising page (Peer-to-Peer)
- Anyone can be an ambassador or a fundraiser
- Pro Tip: Watch the Peer-to-Peer Fundraiser training video



Setting Up For Success

- Set up a quick info session for Ambassadors and Peer-to-Peer Fundraisers
- Walk them through the <u>Idaho Gives Fundraiser Guide</u>
- Communicate your organization's goals
- Create a simple, suggested timeline for communications
- Provide them with the links they need to share out
- Walk P2P Fundraisers through creating their profile



Do you have a communications plan?

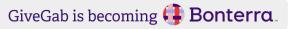
- Plan your online communications ahead of the day
 - o How many posts and when?
 - What will your content look like? Examples below:
 - Announcement/Save the Date
 - Campaign Countdown
- No need to start from scratch! Customize the templates available in your Nonprofit Toolkit



How will you communicate?



- Utilize multiple online channels
 - Social Media
 - Email and direct mail
 communications
- C.O.P.E. Create Once, Post Everywhere!
- Curate authentic visual content
- Pro Tip: Create QR codes for your profile

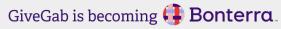


Post-Idaho Gives Success

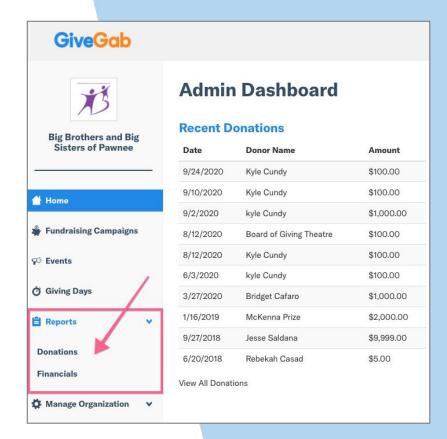
How will you get your donations? • Donations will be det

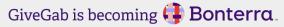


- Donations will be deposited on a rolling basis 5-7 business days after a gift is made
 - Your report will contain payout dates to help you determine when gifts were deposited
- Deposits will appear on your account from "Stripe"
- Reference your **new** Financials report to reconcile deposits!

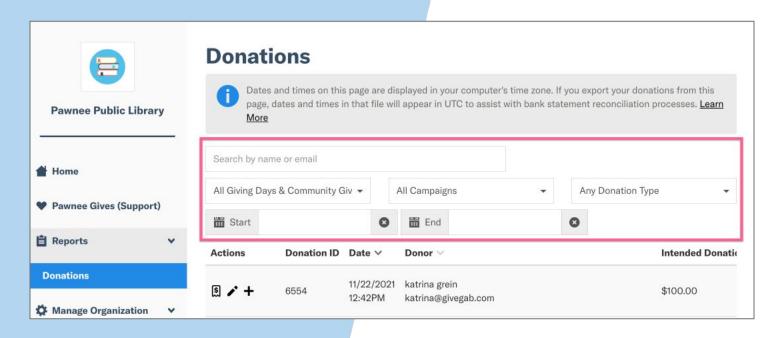


Finding Your Donor Data





Filtering Your Data



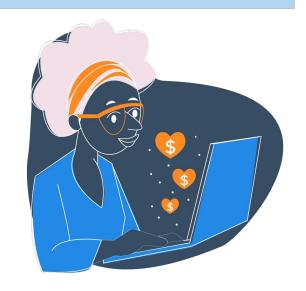
Exporting Your Donor Data





How will you thank your donors?

- Start during and right after the day!
- Treat your donors like your heroes
- Talk about how their gift had a tangible impact and include what you were able to achieve as a result
- Review your donor data and compare it to previous years
- Watch the **available training** on Donor Stewardship!





How will you thank your donors?

- Pre-schedule general messaging to all supporters
 - Social media posts and overall success update
 - Thank You email to your organization's email list
- Follow up with individual donors
 - Access their contact information in your GiveGab
 Dashboard, but keep an eye out for anonymity!
- Highlight impact of donor-funded projects with updates
 - What did these donors do for your organization as a result?
 - This outreach can happen a few weeks after





'Thank You' Resources

- Customizable Email Templates and Guides for stewardship
- Sample Social Media Posts and Best Practices
- Idaho Gives Downloadable Graphics
- Resources for Board Members and P2P
 Fundraisers
- Blog Articles and How-To Videos from GiveGab



Next Steps



Key Takeaways

- Make sure your profile reflects your story and your organization's voice
- Use authentic, visual content
- Work with your top supporters to be ambassadors or fundraisers
- Secure potential matches
- Develop a stewardship plan for your donors

Final Checklist

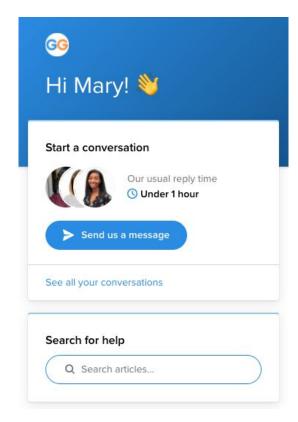
- Complete your profile by April 19th
- Ensure you are verified to collect donations in GiveGab
- Keep an eye out for important emails!
- Follow Idaho Gives on Social Media and use
 #idahogives in your posts
- Watch on-demand training course videos
- Check out the Nonprofit Toolkit





How We Support You

- Visit Our Help Center
 - o support.givegab.com
- Check Out Our Blog
 - o givegab.com/blog
- Send us an Email
 - CustomerSuccess@givegab.com
- Chat with GiveGab's Customer Success Team



Chat with GiveGab's Customer Success Team whenever you have questions or need a hand! Just look for the little blue chat bubble.

Questions?



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