

Participant FAQs

**What is #iGiveCatholic on GivingTuesday?**

**#iGiveCatholic on Giving Tuesday** is a giving day that provides participating Catholic parishes, schools, and ministries from across the country the opportunity to connect with current donors and establish relationships with new supporters.

It is also an opportunity for Catholics to affirm our faith as disciples of Jesus Christ by sharing our gifts out of gratitude and love for one another. The goal of **#iGiveCatholic** is to inspire the Catholic community to come together as faithful stewards and, for this giving day, to "**Give Back and Give Catholic**" on GivingTuesday, a global day dedicated to generosity and kindness.

**When is this Giving Day?**

GivingTuesday occurs annually the Tuesday after Thanksgiving, which is December 3rd in 2024. **#iGiveCatholic** also provides an *Advanced Giving* phase (acts like a silent phase of a capital campaign) for online and offline “pre-Giving Day” gifts which starts at 12:00 AM on Monday, November 18. Participant organizations may continue to accept and record offline gifts of cash and check through 11:59 PM on Tuesday, December 10.

**Why host a day of Catholic giving on GivingTuesday?**

We have a day for giving thanks. We have two for purchasing gifts for loved ones—Black Friday and Cyber Monday. And since 2012, we have had GivingTuesday -- a global day dedicated to generosity. This Tuesday, December 3, individuals and organizations around the world will come together for one common purpose: To celebrate kindness, live generously, and to give back.

GivingTuesday has become the biggest day of philanthropy of the year. Donors have adopted the habit of making donations on GivingTuesday, but typically only to the organizations who ask for them! Participating in a national movement like **#iGiveCatholic** helps to elevate your campaign, bring more awareness to your GivingTuesday appeal and motivation for your donors to be generous in support of your mission work.

**How does #iGiveCatholic work?**

**#iGiveCatholic** works with the giving day platform GiveGab (parent company Bonterra Tech) to provide an easy-to-navigate network of searchable profile pages for participating parishes, schools, and ministries affiliated with the nearly 50 partner U.S. dioceses. All online donations will be processed through and receipted by #iGiveCatholic. Anyone can donate to his or her favorite ministry either online through the platform, or offline by gift of cash or check given directly to the chosen ministry(ies) from the start of Advanced Giving through the end of GivingTuesday, December 3. Offline gifts may continue to be counted through December 10. Participating organizations can track event progress in their admin dashboard throughout the campaign. On GivingTuesday, donors can track an organization’s progress via leaderboards updating with each donation.

**Who are Bonterra and GiveGab?**

Bonterra is the parent company of GiveGab, the giving day platform provider for **#iGiveCatholic.** They also provide the technical support and assistance for you and your donors before, during and after the giving day campaign.

**What organizations are eligible to participate in #iGiveCatholic?**All Catholic 501(c)3 parishes, schools, and ministries affiliated with a partner diocese are eligible to participate in the **#iGiveCatholic** **on Giving Tuesday**. Please contact the person listed at the bottom of this page for more information.

**What does it cost to participate in #iGiveCatholic?**

The set-up cost for your organization has been paid by your Arch/Diocese/Foundation. **#iGiveCatholic** **on Giving Tuesday** is a gift to you and the community. There are costs to doing business online as is common with expenses for in-person events. All online gifts are subject to a 5.8% + $.30 transaction fee to cover credit card processing, technical support, training and marketing materials. Over 73% of donors opted to pay these fees in 2023, meaning for every $100 an organization was donated, they received $98.79. You can learn more about the online transaction fees by [clicking here](https://acrobat.adobe.com/id/urn:aaid:sc:US:d9cc8d00-e4ce-43c9-b97d-5c7e4c0dab1d). Remember that offline gifts incur no transaction fees and should be entered into the dashboard so donors can see their gift impacting your total!

**How do I register my organization to participate?**

**Between August 19 and November 1**, eligible organizations may start the registration process by clicking *“Apply Now”* button at the top of [partner].igivecatholic.org.

Once you answer the registration questions and click to apply for participation, you can enter your “Admin Dashboard” to begin customizing your **#iGiveCatholic on Giving Tuesday** profile page. Your application will be reviewed within a few working days.  
  
Online registration will close **November 1**. *If your organization does not wish to participate in the giving day, please let your local administrator know before that date.*

“How-to” articles on registering and completing your profile are located on the [Resources](https://www.igivecatholic.org/info/resources) page and throughout [GiveGab’s support center](https://support.givegab.com/en/). We also recommend asking questions through the blue chat bubble in the bottom right-hand corner of the [**www.igivecatholic.org**](http://www.igivecatholic.org) website (be sure to include your email address), or email your question to [questions@igivecatholic.org](mailto:questions@igivecatholic.org).

**How will organizations train?**

Two live training webinars will be provided, both at 3:00 pm Eastern/2:00 pm Central… one on **August 28**, and one on **November 13**. You must register for these webinars on the [Trainings page](https://www.igivecatholic.org/info/trainings) of the 2024 #iGiveCatholic site. Additionally, a series of recorded webinars will be maintained on the same [Trainings page](https://www.igivecatholic.org/info/trainings). We strongly advise that you and your volunteers participate in or view these webinars as they will guide you to a successful giving day. Additional training might be offered locally. Please contact your local administrator listed below for more information.

**When will my organization receive our donations?**

NAME OF DIOCESE/FOUNDATION will disburse your donations via check within 60 days of the giving day. **OR**

If you enter and verify a current bank account through your online dashboard, your organization’s donations will be disbursed via ACH within **5** business days of each donation date. If your organization is fiscally sponsored by the Arch/Diocese/ Foundation, (meaning the [Arch/Diocese/Foundation] has agreed to accept donations on your behalf), you will be sent your donations via check within 30 days of the giving day.

**Does my organization need to send tax letters to donors for their gift?**

Online donors immediately receive a tax receipt via email from **#iGiveCatholic** confirming their gift. Participating organizations must send tax receipts for all offline gifts. However, a tax receipt is not a "thank you," and your donors want to hear from you! **#iGiveCatholic** strongly urges participating organizations to thank donors within seven working days of their donation. Participants may contact donors through any medium they like, including thank you letters, phone calls, or social media “shout outs.” Check out these [Thank You Tips](http://www.igivecatholic.org/info/thanking-donors) on the Resources page.

**Will my organization receive donor information for acknowledgements?**

Yes. You will have access to all donor information (unless they have elected to remain anonymous) **during the giving day period and indefinitely after the day** via a donations table that can be found under the Donations tab in your online dashboard, and then downloaded to a CSV file. To log in to your dashboard, go to [iGiveCatholic.org](https://www.igivecatholic.org/), click “**Menu**” in the top right hand corner of the page, then scroll down to click “**Log In**” to enter your email and password. [CLICK HERE](http://support.givegab.com/en/articles/1914543-important-steps-for-post-giving-day-success) for a step-by-step guide to post giving day success.

**How can I stay up to date on what's happening?**

News and updates will be posted regularly to **#iGiveCatholic**’s social media sites:

* **Facebook**: <https://www.facebook.com/iGiveCatholic>
* **X/Twitter**: <https://x.com/iGiveCatholic>
* **Instagram**: <https://www.instagram.com/igivecatholic/>
* **Threads:** <https://www.threads.net/@igivecatholic>
* **LinkedIn:** <https://www.linkedin.com/company/igivecatholic/>

**I have questions—who can answer them?**

For technical issues, send your question through the blue chat bubble on the bottom right corner of any page of the [#iGiveCatholic.org](https://www.igivecatholic.org/) website to ask questions. Be sure to include your email address! You can also email [questions@igivecatholic.org](mailto:questions@igivecatholic.org). Or, if your question is more local, logistical, or programmatic, you can ask your local administrator listed below.