## **Final Steps to Success**

September 20-21, 2022



## Submit Your Questions!

This is being recorded. The recording will be available on the /trainings page by the end of the week.

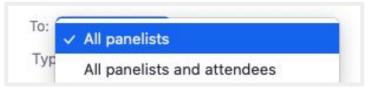
If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

Introduce yourself! Name, location, organization.

GiveGab is becoming 🤑 Bonterra.



#### **Chat Box**





Q&A

Please input your question	
Send Anonymously	Send

### **Meet the Team**





#### **Cianne Maloney**

Associate Project Manager

#### **Danielle Hunter**

Project Manager

### Agenda



- Give4Marion Updates & Reminders
  - Your Checklist for Success
    - After Give4Marion
      - Next Steps
        - Q&A

## **Give4Marion Updates and Reminders**



- give4marion.org | September 20-21, 2022 10am 7pm
- Prizes
- Social Media Feed
- Matching Moments
- Adding Peer-to-Peer
   Fundraisers
- In-person component

### **Your Success Checklist**

### Ready for Donations?

- The Perfect Profile
- Gamify with Matches & Challenges
- Engage Fundraisers
- Prepare Communications



# Are you able to accept donations?

Add Your Organization's Info

Get Verified to Collect Donations

Hooray! Your organization has been verified to accept donations on GiveGab.

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Add Your Story

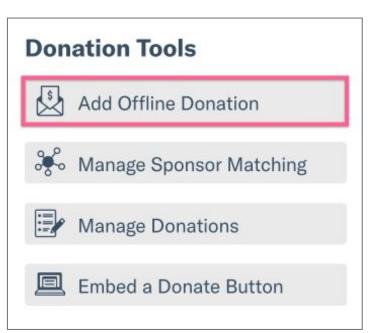
Confirmed state fundraising compliance

Bank account and organization information verified

Status: Verified

# Will you have cash or check gifts?

- Add cash and check donations to your Give4Marion totals
- See "Donation Tools" on your admin dashboard below your checklist
- Attribute to a support area or fundraiser
- Receipts can be sent to donors when an email address is included



# Is your profile complete?

#### Have you:

- Added your logo **and** a cover photo?
- Shared an authentic story?
- Set goals?
- Included clear calls to action?
- Featured visual content?
- Highlighted donation levels?
- Invited your fundraisers?

	Add Your Organization's Info	>
<b>~</b> /	Add Your Story	>
<b>~</b> (	Get Verified to Collect Donations	>
<b>~</b> /	Add Donation Levels	>
<b>~</b> /	Add a 'Thank You' Message	>
<b>~</b> /	Add Fundraisers	>

### Is your profile complete?

# Have you secured a matching gift?



GiveGab is becoming 🜗 Bonterra.

Why?

- Organizations who set up a Match or Challenge for raised on average 8x more
- Strategize
  - Set up your match in a way that draws donor attention
  - Credit the sponsors to cross-promote
- There's still plenty of time to start this year!
- First time? Keep it simple.
- **Pro Tip:** Watch the Matches & Challenges training

## Your Matching To-Do List

- 🔽 🛛 Identify sponsors to ask
- Secure commitment
- Add Matches and Challenges your Give4Marion profile
- Verify your match setup with GiveGab support
- Curate communications to highlight your match

# Do you have fundraisers?

• Expand your organization's reach by asking individuals to share your page

- Go one step further: Ask them host their very own fundraising page (Peer-to-Peer)
- Anyone can be an ambassador or a fundraiser
- **Pro Tip:** Watch the Peer-to-Peer Fundraiser training video



# Do you have a communications plan?

- Plan your online communications ahead of the day
  - How many posts and when?
  - What will your content look like? Examples below:
    - Announcement/Save the Date
    - Campaign Countdown
- No need to start from scratch! Customize the templates available in your Give4Marion Nonprofit Toolkit



# How will you communicate?



- Utilize multiple online channels
  - Social Media
  - Email and direct mail communications
- C.O.P.E. Create Once, Post Everywhere!
- Curate authentic visual content
- **Pro Tip:** Create QR codes for your profile

### Post-Give4Marion Success

# How will you get your donations?



- Donations will be deposited on a rolling basis 5-7 business days after a gift is made
- Deposits will appear on your account from "Stripe"
- Reference your **new** Financials report to reconcile deposits!

## **Finding Your Donor Data**

#### GiveGab



**Big Brothers and Big** Sisters of Pawnee

Home	
Fundraising Campaigns	

C Events

**O** Giving Days

E Reports Donations

#### **Financials**

**Ö** Manage Organization

×

	8/12/2020	Kyle Cundy
	6/3/2020	kyle Cundy
	3/27/2020	Bridget Cafaro
1	1/16/2019	McKenna Prize
L	9/27/2018	Jesse Saldana
L	6/20/2018	Rebekah Casad
	View All Donat	ions

#### **Admin Dashboard**

#### **Recent Donations**

Date	Donor Name	Amount
9/24/2020	Kyle Cundy	\$100.00
9/10/2020	Kyle Cundy	\$100.00
9/2/2020	kyle Cundy	\$1,000.00
8/12/2020	Board of Giving Theatre	\$100.00
8/12/2020	Kyle Cundy	\$100.00
6/3/2020	kyle Cundy	\$100.00
3/27/2020	Bridget Cafaro	\$1,000.00
1/16/2019	McKenna Prize	\$2,000.00
9/27/2018	Jesse Saldana	\$9,999.00
6/20/2018	Rebekah Casad	\$5.00

## **Filtering Your Data**

		Donat	ions							
Pawnee Public Librar	У		dates and times			splayed in your compute I appear in UTC to assis				
Home		Search by na		200					the ad the	
Pawnee Gives (Support)	)		ys & Community (	Giv 👻		All Campaigns	•		Donation Type	•
🖹 Reports	*	Actions	Donation ID	Date	<b>0</b>	End Donor		0	Intend	led Donatic
Donations	•	গ্রি 🖍 🕇	6554	11/22, 12:42		katrina grein katrina@givegab.com			\$100.0	00

### Exporting Your Donor Data

🔝 🖍 🕂 5	467 2/10/2 10:40A		\$5.00
🔝 🖍 🕇 5	439 2/2/20 2:23PM	,	\$25.00
🔝 🖍 🕂 5	438 2/2/20 2:21PM		\$25.00
<ul> <li>Page</li> <li>Export CSV</li> </ul>	2 of 2 Edit Bank Account	Info	
	Viewing	g Dashboard for Pawne	e Public Library 🔺 🖈

# How will you thank your donors?

- Pre-schedule general messaging to all supporters
  - Social media posts and overall success update
  - Thank You email to your organization's email list
- Follow up with individual donors

- Access their contact information in your GiveGab Dashboard, keep an eye out for anonymity!
- Highlight impact of donor-funded projects with updates
  - What did these donors do for your organization as a result?
  - This outreach can happen a few weeks after

### **'Thank You' Resources**

- Customizable Email Templates and Guides for stewardship
- Sample Social Media Posts and Best Practices
- Give4Marion Downloadable Graphics
- Resources for Board Members and P2P Fundraisers
- Blog Articles and How-To Videos from GiveGab



### **Next Steps**

## Key Takeaways

- Make sure your profile reflects your story and your organization's voice
- Use authentic, visual content
- Work with your top supporters to be ambassadors or fundraisers
- Secure potential matches
- Develop a stewardship plan for your donors

## **Final Checklist**

- Complete your profile as soon as possible
- Ensure you are verified to collect donations in GiveGab
- Keep an eye out for important emails!
- Follow Give4Marion on Social Media and use #Give4Marion Hashtag
- Watch on-demand training course videos
- Check out the Nonprofit Toolkit

## How We Support You

- Visit Our Help Center
  - <u>support.givegab.com</u>
- Check Out Our Blog
  - <u>givegab.com/blog</u>
- Send us an Email

GiveGab is becoming 🜗 Bonterra.

- <u>CustomerSuccess@givegab.com</u>
- Chat with GiveGab's Customer Success Team

Start a conver	rsation
	Our usual reply time
	S onder i nour
> Send us	s a message
See all your con	versations

Chat with GiveGab's Customer Success Team whenever you have questions or need a hand! Just look for the little blue chat bubble.





#### September 20-21, 2022