# Getting Ready for Give Local Midland 2024



#### **Meet the Team**



**Ashley** 

Associate Project Manager



**Emily** 

Associate Project Manager

#### **Submit Your Questions**



If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

#### **Agenda**



- Benefits of Participating
  - Who is Bonterra?
    - Donation Processing
      - Registering
        - Creating Your Profile
          - Next Steps & Questions

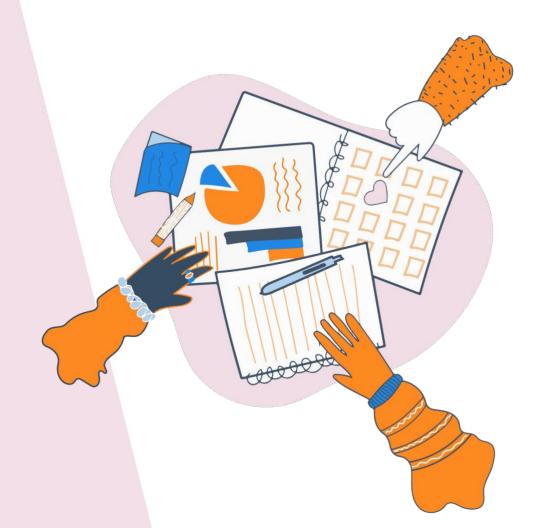


### **Benefits of Participating**



- Learn to utilize digital fundraising tools, and take advantage of resources that are available year-round!
- Re-Engage with your existing supporters and gain new donors
- Combine your marketing efforts +
   Midland Area Community
   Foundation marketing = exponential
   visibility for all organizations
- Utilize the Giving Day to reach other internal goals
- Motivate donors to make a greater impact with prizes and match incentives

# Who is Bonterra?





#### Who is Bonterra?



#### Bonterra's mission is to power those who power social impact

- Host a secure, reliable and transparent platform for Give Local Midland 2024
- Create the ultimate donor experience
- Provide a dedicated support team
- GiveGab is becoming Bonterra!

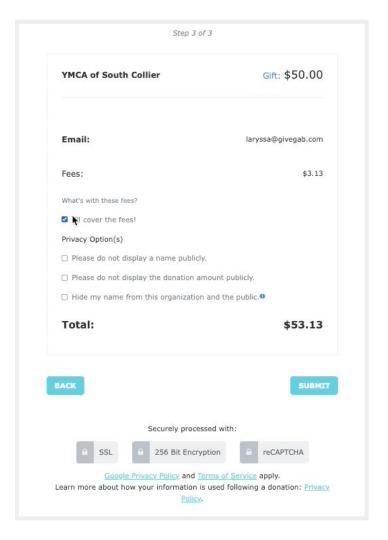
# Simple Donation Processing



- All major credit cards accepted
- Log right into your bank to use the Plaid/ACH payment
- Quick, easy and fun donation flow
- Securely processed through Stripe
- Chat support available right within the donation form for your supporters!

## Transparent Donations

- Credit Card, ACH, Mobile Pay for online transactions
- Donors can cover all fees on behalf of the foundation, with more info right in the donation form



### **Transparent Donations**

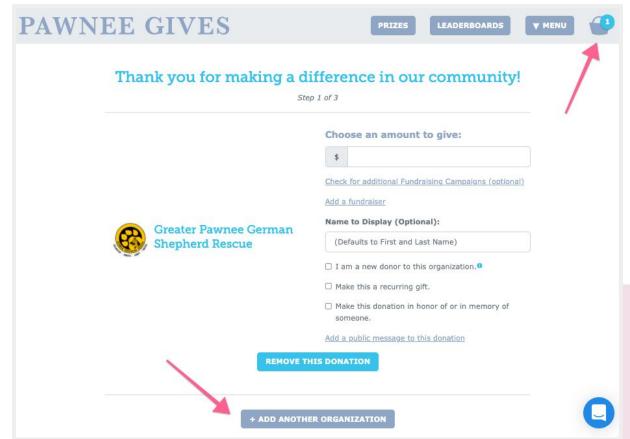
#### **Credit Card:**

3% Platform Fee

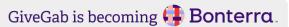
\$0.30 per transaction & 2.5% transaction fee (Stripe)

-5.5% + \$0.30





The Gift Basket makes it easy for donors to support as many causes as they like!



# Instant Donor Delight

- A Thank You email that comes from The Midland Area Community
   Foundation
- Sent immediately after the gift is made
- Includes your organization's EIN and donation amount to act as a tax-deductible receipt

#### DAY OF GIVING

Nickie.

Thank you so much for your contribution to our Giving Day! Your donation will help improve our community and the lives of hundreds of individuals throughout our area.

Thank you again!



Thank you for your generous donation to our organization. Our programs and initiatives would not be possible without your support.

#### Your donation receipt from Midland Area Community Foundation

Donor: Nickie Fredenburg
Date: January 16, 2020
Organization: ABC Nonprofit
Designation: Give Local Midland

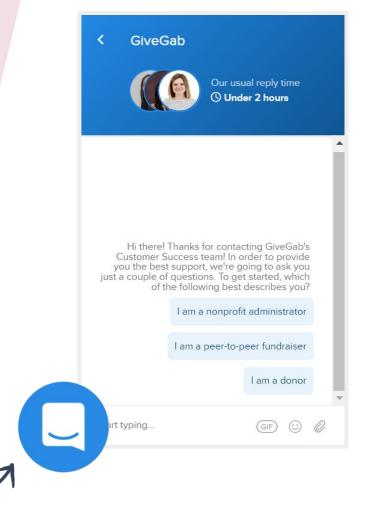
Amount: \$10.00

**View Your Donations** 



# How We Support You

- Visit Our Help Center
  - o support.givegab.com
- Check Out Our Blog
  - o bonterratech.com/blog
- Send us an Email
  - CustomerSuccess@givegab.com
- Chat with our Customer Success Team
  - Look for the little blue chat bubble



# Registering for Give Local Midland 2024











#### **Find Your Organization**

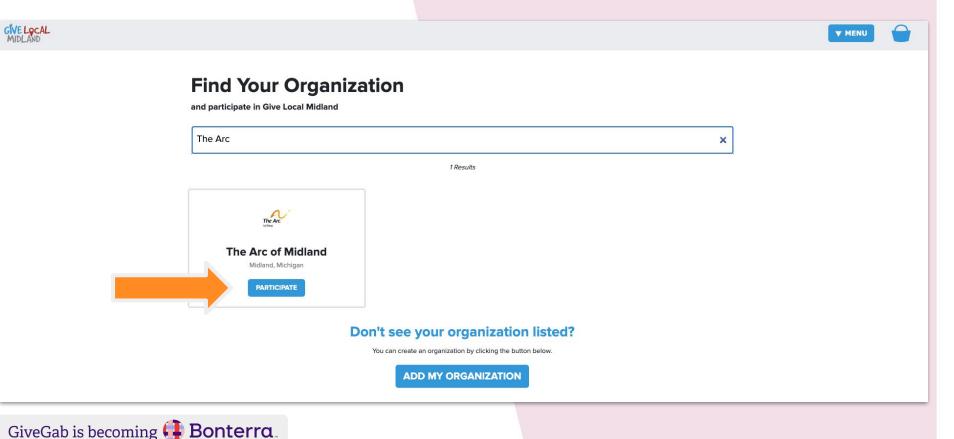
and participate in Give Local Midland

Search for your organization

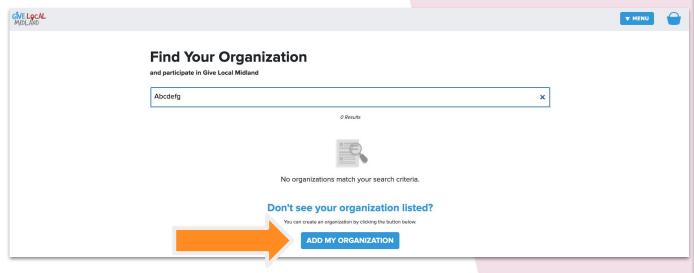
Start typing in the box above to find your organization.



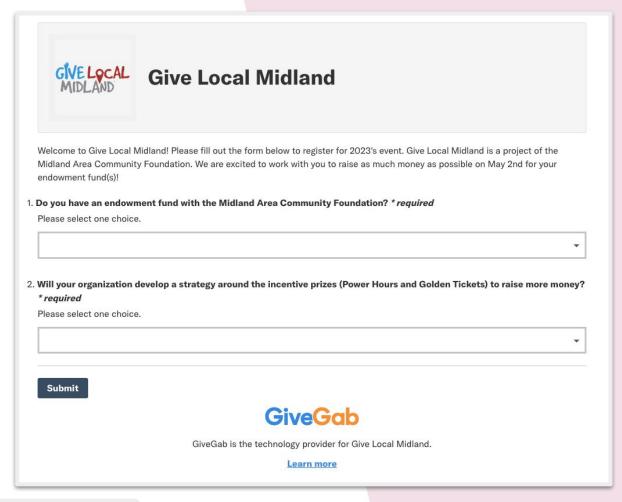
#### **Returning Organizations**

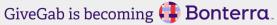


#### **New Organizations**



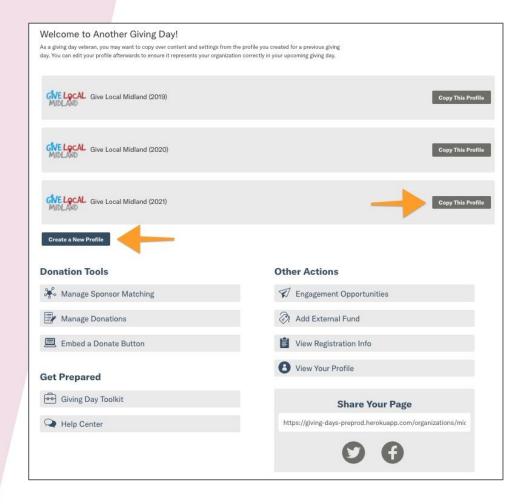
GIVE LOCAL MIDLAND	Give Local Midland Powered by GiveGab	
Organization Name		Logo
Street Address Lin	e 1	
Street Address Lin	ne 2	Select Image
City		Remove  Recommended dimensions
State Select a State	ZIP/Postal Code  ▼	Max file size 5MB
	n the United States?	
Your First and Last	t Name	]
Your Email		1
Password		]
1		
	Click 'Continue' to complete your registration Give Local Midland	for





# Returning? Copy Your Profile

- Existing profile content will carry over
- Be sure to update your existing content so it's up to date!



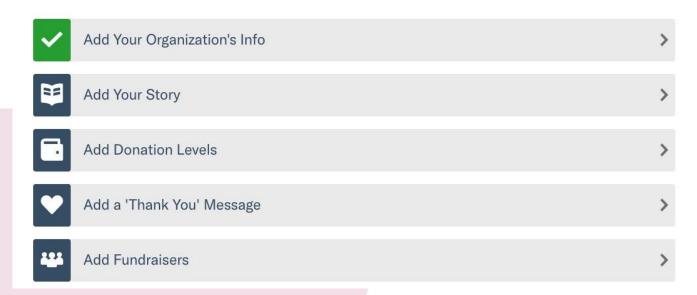
# Completing Your Profile



## Your Giving Day Dashboard

#### **Get Set Up**

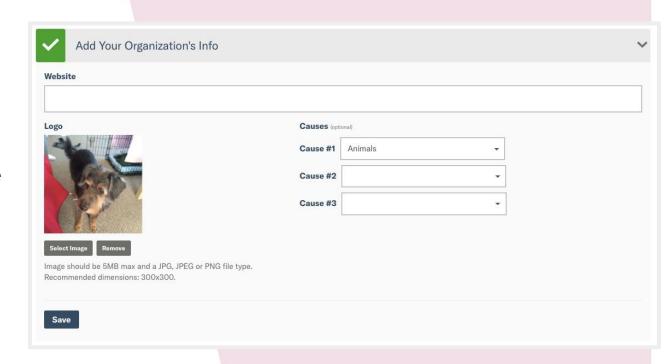
Complete the steps below to be sure that you are set up and ready to participate in Give Local Midland.



GiveGab is becoming • Bonterra

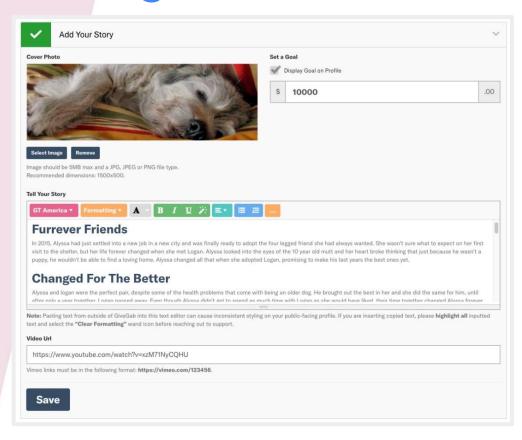
#### **Basic Info**

- Logo
- Website
- Causes
- Pro Tip: Adding
   causes to your profile
   can help new donors
   find you by our
   cause-based search!

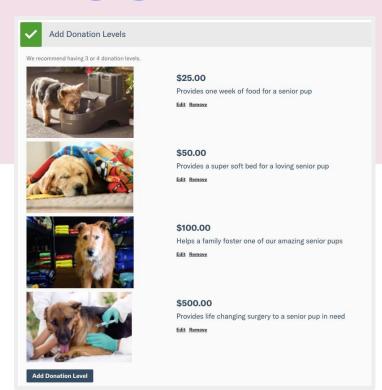


#### **Curate Your Story**

- Add a cover photo
- Set a monetary goal
- Tell the story of your organization's participation in the giving day through words and visuals



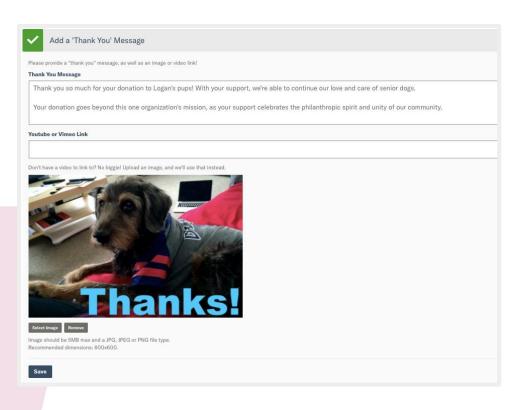
#### **Suggest Donation Levels**

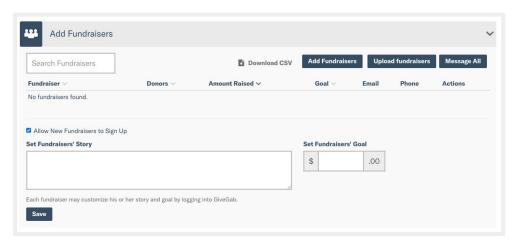


- Custom amounts
- Unique descriptions
- Optional photos
- Unlimited Levels
- Pro Tip: Using custom amounts to represent your organization, like a tangible good or service, further connects the donor to your goal

#### Personalized Gratitude

- Add your own message
- Include a photo or video for more personal stewardship!
- Sent immediately to your donors when they complete their gift
- Donors can reply to that email and contact you directly

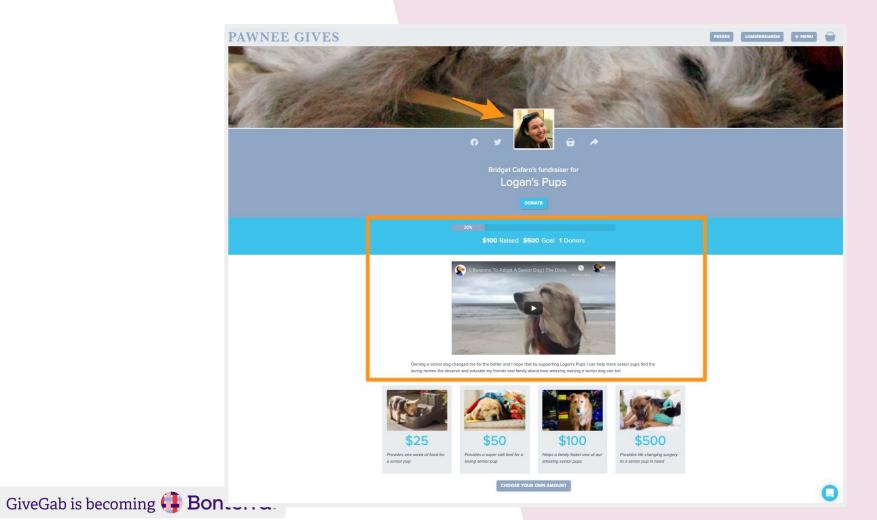




## Invite Your Fundraisers

- Ask supporters to reach out to their networks on your behalf
- Each fundraiser creates their own page to collect donations. Their totals roll up into your totals!
- Easily manage their pages
- Pro Tip: Watch the <u>Peer-to-Peer</u>
   <u>Fundraising Training Video</u>



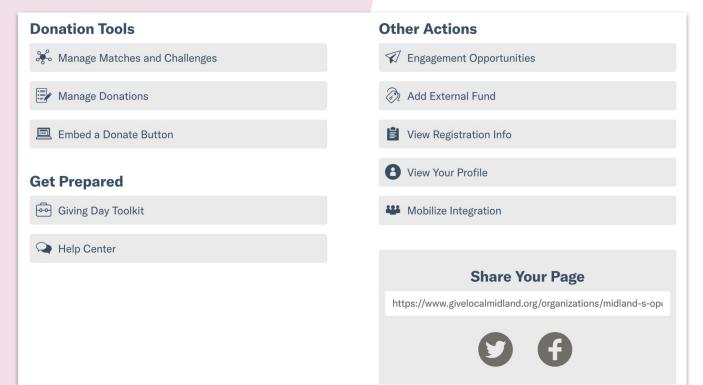


## Did you know?



Organizations who used P2P fundraising last year raised on average **3x more** than those who did not.

#### **Key Dashboard Tools**



## **Share Your Profile**

- Preview your profile along the way
- Share this link with your supporters
- Post directly to Twitter and Facebook from your dashboard

#### Other Actions



**Engagement Opportunities** 



Add External Fund



Manage Support Areas



View Registration Info



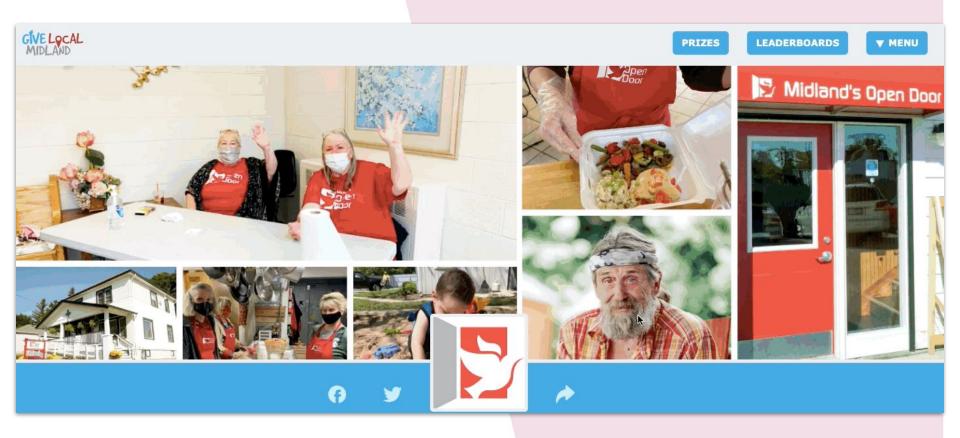
View Your Profile

#### **Share Your Page**

https://giving-days-preprod.herokuapp.com/organizations/la







## Step Up Your Fundraising with Matches

Use pledged donations as a donor incentive to increase impact!

Once you secure a matching gift, utilize the Matching tool to add that money into your totals, according to the criteria you set.

- 1:1, 2:1, or 3:1 Matches
- Donor, Dollar, or Donation Challenges
- Pro Tip: Watch the <u>Matching Training Video</u>



## Your Nonprofit Toolkit

The Nonprofit Toolkit has valuable resources for all your Give Local Midland 2024 needs.

- Templates
- Downloadable graphics
- Resources for board members, volunteers, staff and fundraisers
- Training videos for fundraising strategies!



#### **Your Next Steps**



#### Take a breath!

- If this is your first time participating, enjoy it!
- Your role as a nonprofit admin can seem overwhelming
- You don't need to compete for incentives and prizes
- Give Local Midland 2024 may not be the right fit for all of your donors - that's okay!

## **Your Next Steps**

#### What to work on over the next few weeks:

- Follow Give Local Midland 2024 on Social
   Media and use #GiveLocalMidland
- Watch your inbox for important emails
- Meet internally to discuss goals
- Registration begins March 15th
- Sign up for the next webinar
- Explore the toolkit



## Questions?



May 7th 2024