# Getting Ready for Southern New Mexico Giving Day

April 26, 2024



## **Submit Your Questions**



If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

## Agenda



- Creating Your Profile
  - Peer to Peer Fundraising
    - Next Steps
      - Questions

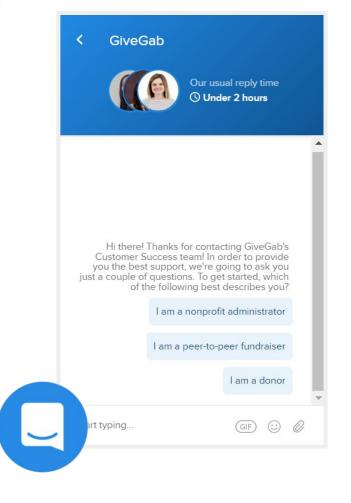
# About GiveGab/ Bonterra





## How We Support You

- Visit Our Help Center
  - o support.givegab.com
- Check Out Our Blog
  - o bonterratech.com/blog
- Send us an Email
  - CustomerSuccess@givegab.com
- Chat with GiveGab's Customer Success Team
  - Look for the little blue chat bubble



## Completing Your Profile



# Returning? Copy Your Profile

- Don't forget to review and update your profile after!
- Existing bank information will carry over
  - Double check that your bank account, org rep and admins on your profile are up to date!



#### **Southern New Mexico Giving Day**

April 21, 2023

\$0.00 Raised • 0 Donors • 0 Gifts

Analytics

#### **Welcome to Another Giving Day!**

As a giving day veteran, you may want to copy over content and settings from the profile you created for a previous giving day. You can edit your profile afterwards to ensure it represents your organization correctly in your upcoming giving day.



#### **Donation Status: Incomplete**

Please provide your organization's information and verify you can collect donations in your state here.

63 Days to Launch
Participation Approval Status

#### **Pending**

Thank you for applying to participate in Southern New Mexico Giving Day! Your eligibility is being reviewed.



Southern New Mexico Giving Day (2022)

Copy This Profile

Create a New Profile

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## Your Giving Day Dashboard

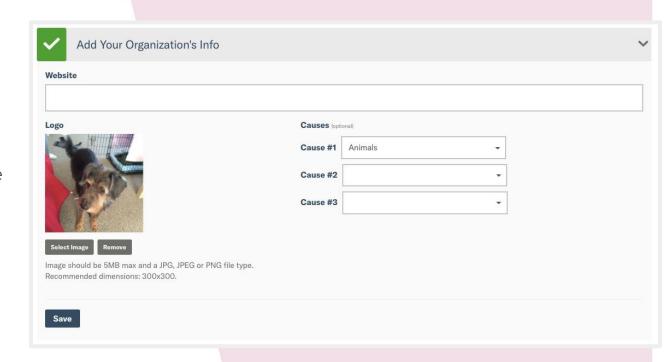


GiveGab is becoming • Bonterra

## **Basic Info**

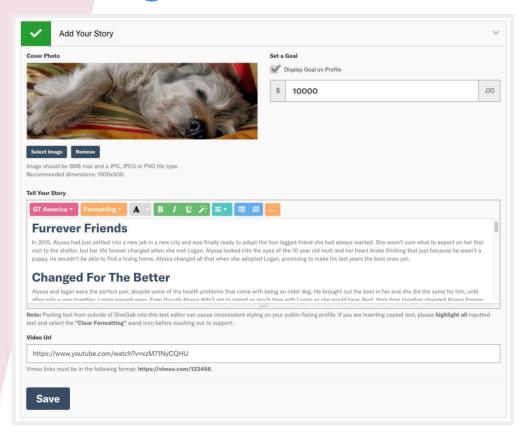
- Logo
- Website
- Causes
- Pro Tip: Adding

   causes to your profile
   can help new donors
   find you by our
   cause-based search!



## **Curate Your Story**

- Add a cover photo
- Set a monetary goal
- Tell the story of your organization's participation in the giving day through words and visuals



## Get Verified on GiveGab

- State Attestation Compliance
- Basic information about your organization
- Banking information for your organization
- Organization Representative information
- This is separate from your
   "application" process to participate
- Pro Tip: Don't wait to complete this information. It can take at least several days, and in some instances more



## **Get Verified**

#### **Complete Your Verification**

Set Up Donations

Documents

#### Set Up Donations

#### State Charitable Solicitation Compliance Attestation

I attest that my organization is compliant with applicable state fundraising requirements in the states in which I may solicit donors using the GiveGab platform. I understand that GiveGab does not solicit donors.

This confirmation is required to collect donations on GiveGab. <u>Learn more about state charitable solicitation compliance.</u>



#### IRS Verification

If you complete the Payment Processor Verification below, you do not need to submit this IRS Verification section.

EIN/Tax ID

Please enter the 9 digits without the dash.

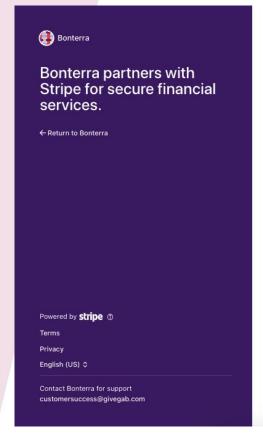
Don't have your EIN? Search here.

Save

Payment Processor Verification

Verify Your Organization

## **Get Verified**



#### Tell us more about your business

Stripe collects this information to better serve your business and help meet the requirements of regulators, financial partners, and our Services Agreement.

#### Legal business name

Company

The combination of your name and Employer Identification Number (EIN) must exactly match the one listed on your IRS documents (e.g., Letter 147C or SS-4 Confirmation letter), including capitalization and punctuation.

#### Employer Identification Number (EIN)

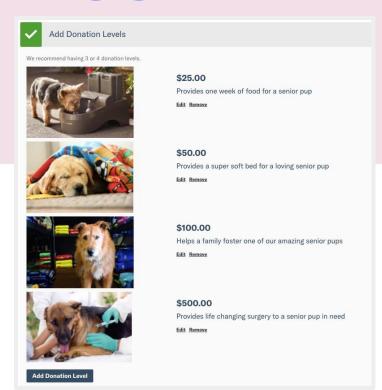
12-3456789

If you use your Social Security number for business tax purposes, you can enter that instead. If you are uncertain about which Tax ID guidelines are best for your organization, please refer to this support article.

Doing business as Optional

The operating name of your company, if it's different than the legal name.

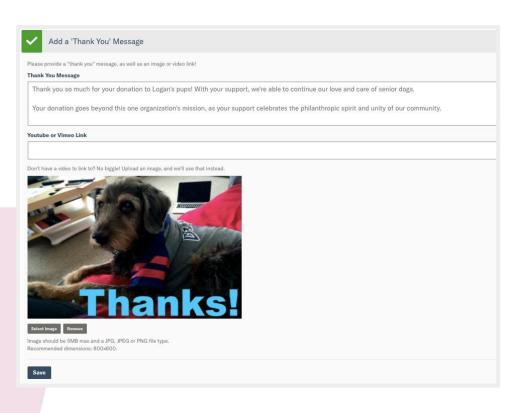
## **Suggest Donation Levels**



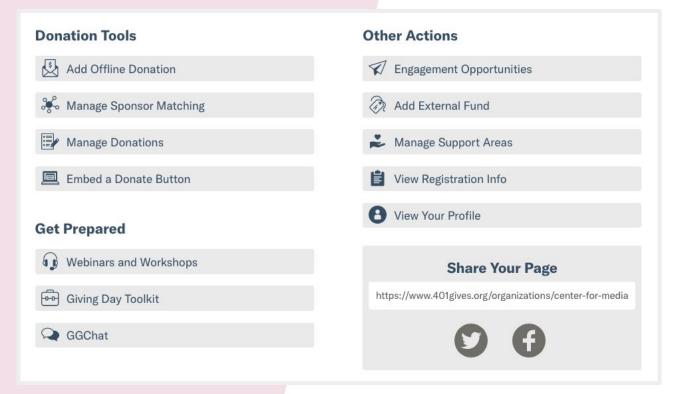
- Custom amounts
- Unique descriptions
- Optional photos
- Unlimited Levels
- Pro Tip: Using custom amounts to represent your organization, like a tangible good or service, further connects the donor to your goal

### Personalized Gratitude

- Add your own message
- Include a photo or video for more personal stewardship!
- Sent immediately to your donors when they complete their gift
- Donors can reply to that email and contact you directly



## **Key Dashboard Tools**



## **Share Your Profile**

- Preview your profile along the way
- Share this link with your supporters
- Post directly to Twitter and Facebook from your dashboard

#### Other Actions



**Engagement Opportunities** 



Add External Fund



Manage Support Areas



View Registration Info



View Your Profile

#### **Share Your Page**

https://giving-days-preprod.herokuapp.com/organizations/la





## Step Up Your Fundraising with Matches

Use pledged donations as a donor incentive to increase impact!

Once you secure a matching gift, utilize GiveGab's matching tool to add that money into your totals, according to the criteria you set.

- 1:1 Dollar-for-Dollar Matches
- Donor or Dollar Challenges
- Pro Tip: Watch the <u>Matching Training Video</u>

Note: All organizations must submit a form to the Community Foundation.





## Make a Communications Plan

- Plan your online communications ahead of the day
  - o How many posts and when?
  - What will your content look like? Examples below:
    - Announcement/Save the Date
    - Campaign Countdown
- No need to start from scratch! Customize the templates available in your Southern New Mexico Giving Day Nonprofit Toolkit



## Peer to Peer Fundraising

## What is P2P Fundraising?

Peer-to-Peer Fundraising allows your most passionate supporters to create and host their own fundraising page right within your Southern New Mexico Giving Day profile. Their totals roll up into your totals!

## 4 Steps to Fundraising Success

- 1 Select individuals who will be your loudest voices
- 2 Communicate that storytelling is vital, and can replace a direct "ask"
- 3 Steward your fundraisers
- 4 Make it fun



Identify Potential

**Fundraisers** 

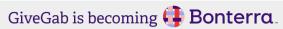


## Capture Fundraiser Stories

Motivate fundraisers to share their personal connection to your mission by asking these questions:

- What made you decide to get involved?
- What do you wish everyone knew about this organization?
- Why do you enjoy giving to our organization?
- What is your favorite program or service and why?
- How do you feel after [working at, volunteering at] our organization?





### **Steward Your Fundraisers**







- Treat fundraisers like major donors
- Acknowledge fundraising for your organization as a higher level of participation
- Recognize those who raise a lot for your cause
- Invest in your long term relationship
- Ensure your fundraisers have a great experience regardless of how much they raise

### Make It Fun!

- Create friendly competition
- Pair it with an event
- Provide templated graphics, communications and sample content ideas for sharing on social media
- Ask yourself, what experience would you want to have as a fundraiser?



## Set Your Fundraisers Up For Success



#### **Start Early**



#### **Be Clear**



#### **Make It Easy**

- Educate your fundraisers
- Understand their capacity for this ask

- Be transparent with your goals
- Set expectations for your fundraisers

- Provide the content they need
- Take time to check-in



## Inviting Your Fundraisers



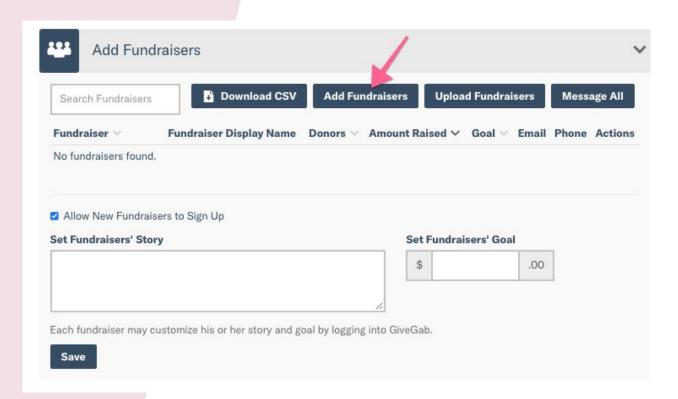
Each fundraiser may customize his or her story and goal by logging into GiveGab.

Add Fundraisers

Save

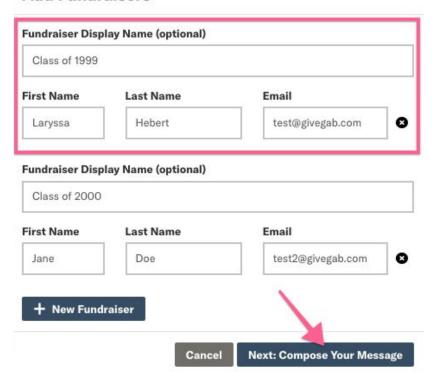
Navigate to your Fundraisers Tab in your Giving Day Dashboard.

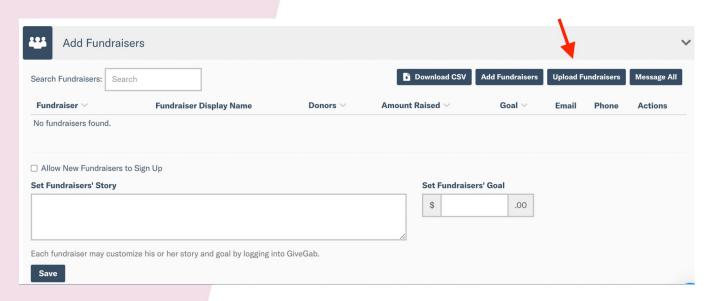
Select "Add Fundraisers"



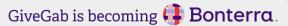
Invite one or multiple fundraisers. You will need first name, last name, and email address.

#### Add Fundraisers

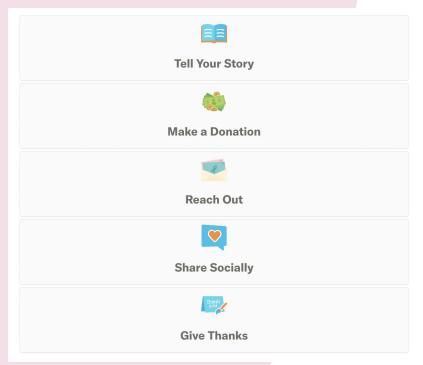




Upload a CSV to invite a group of fundraisers at once.



## **Fundraiser Dashboard**





## **Your Next Steps**



#### Take a breath!

- If this is your first time participating, enjoy it!
- Your role as a nonprofit admin can seem overwhelming
- You don't need to compete for incentives and prizes
- Southern New Mexico Giving Day may not be the right fit for all of your donors - that's okay!

## **Final Checklist**

- Ensure you are verified to collect donations
- Keep an eye out for important emails!
- Follow the Southern New Mexico teams on Social Media and use #SNMGivingDay
- Watch on-demand training course videos
- Check out the Nonprofit Toolkit



## Questions?



April 26, 2024