

reveille\*

Orange County Community Foundation

GiveGab

Marketing Assets & Best Practices	PAGE 3
Style Guide	page 29
Canva: Step-by-Step Guide	page 30
Campaign Imagery	PAGE 31





USE THE CREATIVE AND STRATEGIC MARKETING BEST PRACTICES THROUGHOUT THIS TOOLKIT TO HELP DRIVE FRIENDS AND SUPPORTERS TO YOUR ORGANIZATION'S DONATION PAGE.

### How to Promote the Help Them Home campaign:

Use the The Help Them Home logo on your organization's website and via Facebook, X (formerly Twitter), Instagram, Pinterest, etc. All marketing channels can utilize the elements provided in this toolkit.



### **DIGITAL MARKETING PILLARS**

### Community

Your community is the most valuable asset you have. Nurture it, and create advocacy by amplifying its voice. Build relationships in your community by fostering engagement.

### **Digital Burnout**

People are constantly bombarded by messages. If you want to see results, you must continuously integrate new strategies and stay up to date with the latest trends.

### Authenticity

When you're creating new content, be sure to show your audience who you really are as a brand and reflect your values in the stories you tell. Very few brands naturally have authenticity, but we know that everyone is aiming for it.



### WEB ADS

Use a web ad from the media gallery on your website. Choose one that best fits your organization's mission and programs. You can begin this right away to start building awareness.

#### **Web Ads** | 300 x 250px

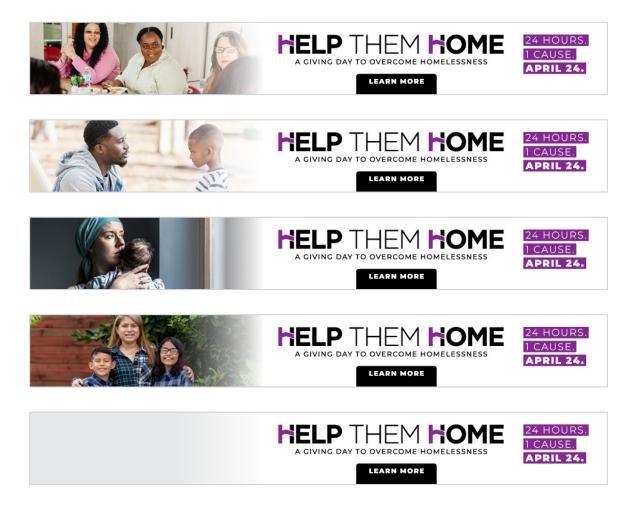


**Web Ads** | 336 x 280px

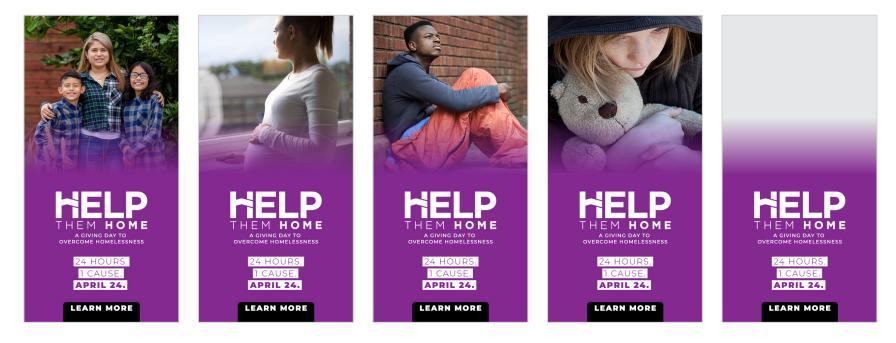




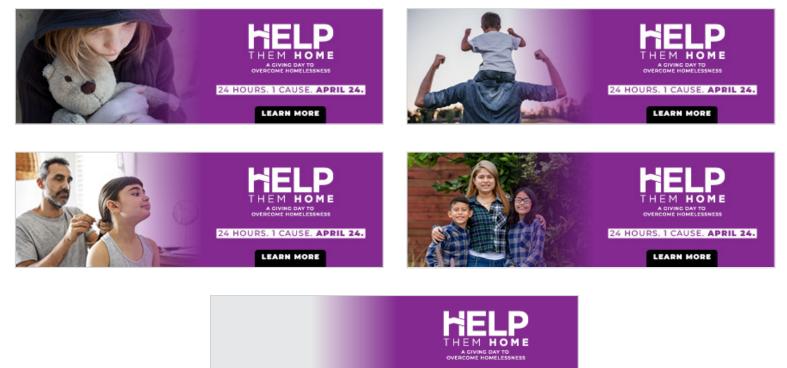
#### **Web Ads** | 728 x 90px



**Web Ads** | 300 x 600px



#### **Web Ads** | 320 x 100 px



24 HOURS. 1 CAUSE. APRIL 24.

LEARN MORE

### ENEWSLETTER/ EBLAST

Create a banner or dedicated message in all of your organization's e-communications. Use social media toolkit images for the header or footer of your e-communications. We've also provided email signatures for use while you promote your campaign.



#### eNewsletter/eBlast | 650 x 225px



**Email Signature** | 400 x 110 px



**Donate Button** | 405 x 110 px



### SOCIAL PROFILE IMAGES

- Change the cover photo on your organization's Facebook page to the Help Them Home graphic.
- Update your organization's default Facebook image.
- Promote posts to increase engagement and drive traffic to your campaign landing page.
- Drive Facebook users to your campaign donation page through link click ads targeting potential donors.
- Start the conversation by creating a schedule of posts to consistently push "friends and fans" to remember to give and support your organization.
- Be sure to like and reply to each comment thanking those who post to your organization's Facebook page. Remember, social media is a two-way street.
- Invite people to join in or donate by tagging or mentioning them on Facebook.
- $\cdot$  Use hashtag **#HELPTHEMHOMEOC**



### **Create Engaging Copy**

- Make sure your copy matches your visual.
- Tell a story—and be authentic!
- $\cdot$  Some of the best ad copy written uses simple language without complicating things.
- Instagram + Facebook captions stay between 80–150 characters.

### Campaign + Budget

- Schedule ads to go live at midnight to optimize the budget throughout the 24-hour cycle.
- Run engagement-focused campaigns that promote like, share, and follow to create more authentic engagement.
- Boost organic posts that are performing well.
- Create a posting schedule where you can update the dates and times with the type of content so you can stay on top of all.

### **META (formerly Facebook) ADVERTISING** Know Exactly Who You Are Targeting

- Create audiences based on users who engage with your posts and stories to make sure you're getting the message in front of the right audience.
- · Create look-alike audiences based on your existing lists.
  - Read more about this <u>here</u>

### SOCIAL MEDIA GRAPHICS

### X (formerly Twitter)

- Schedule posts and promote your organization's custom donation page.
- Use hashtag #HELPTHEMHOMEOC
- Tag your organization's brand ambassadors in a post with your custom link to spread the word about the Help Them Home campaign.
- Thank everyone who mentions **#HELPTHEMHOMEOC** and tags your organization in a post.

### INSTAGRAM

- Post a series of images each week leading up to the 24-hour period and during the Help Them Home campaign.
- Ask your organization's followers to post images with the hashtag **#HELPTHEMHOMEOC** to show how they've donated or supported your organization.
- Boost posts to reach larger audiences. If a post is performing well organically, utilize some of your social media advertising budget to boost it even further!

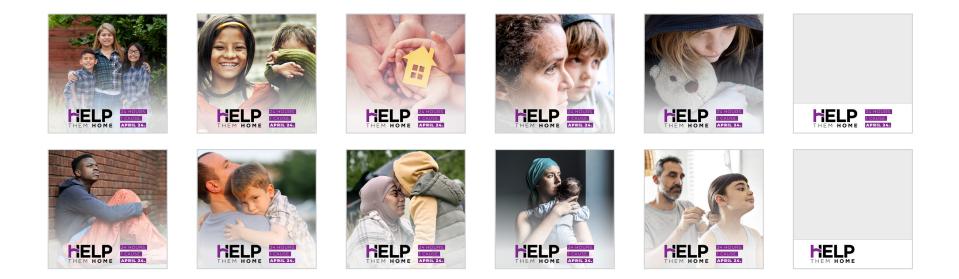
### LINKEDIN

- Post a series of images each week leading up to the 24-hour period and during the Help Them Home campaign.
- $\cdot$  Use hashtag **#HELPTHEMHOMEOC**
- Boost posts to reach larger audiences. If a post is performing well organically, utilize some of your social media advertising budget to boost it even further!



Meta (Facebook) Image Graphics | 1080 x 1080 px

#### These assets also work for Instagram, X and LinkedIn



#### Results Posts | 1080 x 1080 px

Results posts will be provided upon final count.

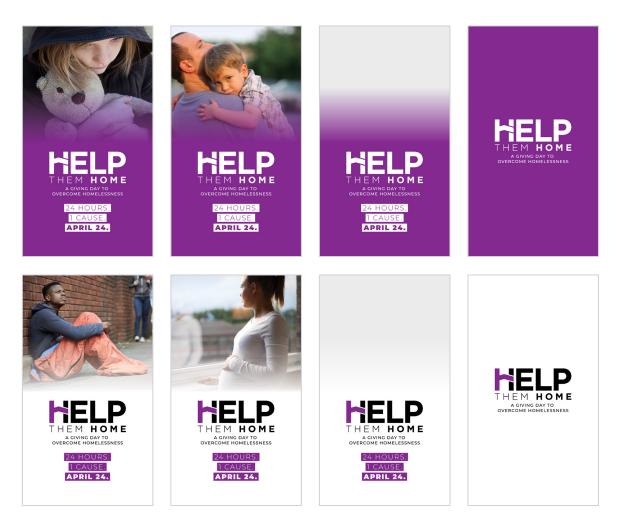


### Instagram Portrait | 1080 x 1350px



### Instagram Story Graphics | 1080 x 1920px

#### Instagram Sticker | 2000 x 2000 px





### CUSTOMIZABLE GRAPHICS

## BANNER IMAGES AND SOCIAL MEDIA POSTS

Use a blank banner ad from the media gallery to customize regarding your organization's awareness. Choose one that best fits your audience. You can start this right away to promote your partnership with Help Them Home.

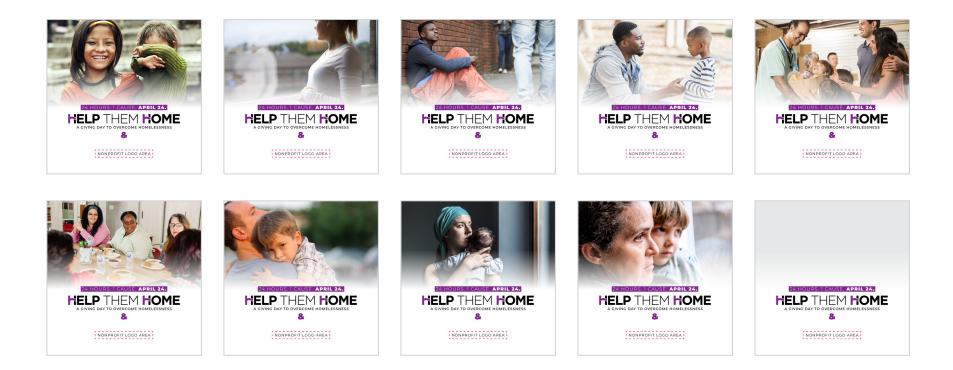
- Create a banner, ad or post to highlight your organization's partnership.
- Maintain design layout by adding your logo into the specific blank space.
- Promote custom posts to increase engagement and drive traffic to your organization's landing page.



#### eNewsletter/eBlast | 650 x 225px



#### Social Media Graphics | 1080 x 1080 px



### **NEW WAYS TO ENGAGE**

### **Use Video: Reels + Stories**

If you've checked out any social media recently, you might have noticed that video content is often placed at the top of your feed. This is because many algorithms favor video content. After all, it keeps people's attention longer than text or photos. Create authentic stories and engage with your audience differently—especially Gen Z.

- Capture attention early: Meta recommends that you start with your most captivating and attention-grabbing content, incorporate the tone of your brand into your posts and use compelling language in your headlines.
- Be clear about your message: Ask yourself, "What do I want viewers to remember?"
- Design for sound off: Add captions or text to tell your story visually.
- Pro tip: Repurpose video across all channels.

### **Direct Messages**

According to Meta, most engagement actually happens in DMs. People find interesting content in their feed, then share that with their close connections in private chats. That avoids judgment and backlash, but it also means that people aren't as engaged in Meta as they once were.

- · Create conversation-focused posts and encourage people to direct message to continue the conversation.
- For paid ads, use click-to-message ads to drive messages on Meta that link to Messenger. It's a great way to build more direct connections, via the messaging platforms that people are already using.

### **OTHER IDEAS**

#### WORD OF MOUTH

Ask current and former board members, donors, prospective donors, staff and volunteers to promote the event to five of their friends, family and co-workers via email, social media, etc.

#### PERSONAL EMAIL CAMPAIGN

Start a personal email campaign to raise awareness of the Help Them Home campaign. Email five people the URL link to your dedicated donation page and ask them to forward to five more people, etc.

#### VOICEMAIL

Change outgoing voicemail messages on greetings, staff lines and cell phones to remind people about the Help Them Home campaign.

# TALK ABOUT THE HELP THEM HOME CAMPAIGN

Announce and discuss the Help Them Home campaign with staff, board, donors, volunteers and constituents in all meetings.

#### **BE CREATIVE AND HAVE FUN!**

The more the opportunity to be a part of something big is shared, the more your organization can benefit.



### PHOTO + VIDEO BEST PRACTICES

From email marketing to social media and website graphics, quality photography should be a pillar of your brand strategy. Nowadays, you don't need to hire a photographer to get high-quality images for your marketing efforts. With the latest technology built into your smartphone, you can achieve professional-looking photos and videos just by using your phone.

- Lens: Wipe your lens off before taking photos.
- Focus: To ensure that your subject is in focus as best as possible, all you have to do is tap it.
- **Portrait Mode:** This takes focus to the next level, creating a crystal-clear image of your subject.
- Lighting: When taking photos, make sure to use a flash or take pictures in well-lit areas. Shadows can be tricky to work with.
- **Simplify the shot:** Don't overcomplicate it and include a ton of subjects and detail.



### SAMPLE CAPTIONS

#### **CAPTION #1:**

#### INSTAGRAM

We're thrilled to be a part of the annual collaborative effort #HelpThemHomeOC, a giving day to overcome homelessness. We've partnered with other amazing organizations to raise \$1.5M that will make lasting change in the community. Save the date for April 24 and visit the link in our bio to donate and learn more. #HelpThemHomeOC #GivingDay

#### **FACEBOOK + LINKEDIN**

We're thrilled to be a part of the Help Them Home Giving Day on April 24. We're teaming up with other organizations in Orange County to assist residents of OC who are unhoused. Join us! We're aiming to raise \$1.5M to meet the needs of the community, so donate today! **Link here** #HelpThemHomeOC #GivingDay

#### TWITTER

Orange County needs your help in raising \$1.5M to assist our OC neighbors who are unhoused. Visit **link here** to donate! #HelpThemHomeOC #GivingDay

#### **CAPTION #2 (SHORTER VERSION):**

#### **INSTAGRAM + FACEBOOK + LINKEDIN**

Join us for the Help Them Home Giving Day, a 24-hour fundraiser to assist OC's homeless. Our goal is \$1.5M. Any support makes a difference, so please donate today. **Link here** #HelpThemHomeOC #GivingDay

#### Χ

Orange County is counting on you! Help us reach our goal of raising \$1.5M to help overcome homelessness. Visit the link in bio to donate! #HelpThemHomeOC #GivingDay



# APPENDIX

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### **STYLE GUIDE**

Provided are guidelines to ensure the correct and consistent use of the brand identity system while creating your own ads and banners. By implementing this style guide you are enforcing the Help Them Home brand while displaying your organizations partnership awareness.

Help Them Home is a humanistic campaign focusing on organization-centric photography. All photography should be presented with a focus on the subjects to best depict the impact of the organizations.

- Imagery should remain dominant with 1/3 of the composition given for copy on all assets.
- All copy should utilize the font family, Montserrat, with weight and point size variation for hierarchy.







### TYPEFACE

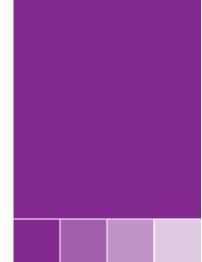
### MONTSERRAT

AaBbCcDdEeFfGgHhliJjKk *LIMmNnOoPpQqRrSsTt* UuVvWwXxYyZz12345678910

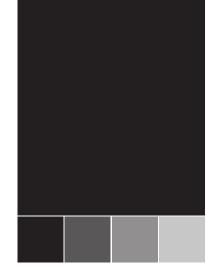


DOWNLOAD MONTSERRAT

### **COLOR PALETTE**



**DIGITAL** R: 131 | G: 41 | B: 144 HEX: #832990



DIGITAL R: 00 | G: 00 | B: 00 HEX: #000000

# APPENDIX

### **CANVA STEP-BY-STEP GUIDE**

Free and easy way to customize your own social graphics. What is Canva? Canva is a free design website that allows you to easily create social graphics and more for your use! You can upload your own pictures or use theirs (for a small fee) to enhance the images that your company uses to promote itself. This tool is a perfect resource to create custom organization branded graphics.

#### STEP 1:

· Sign on to canva.com. Create an account if you haven't already. Choose Facebook Post as the type of image you want to create. (Note that you can do this for any of the types of images they list.)

#### STEP 2:

• Drag and drop both the giving day image and your logo into your browser, or you can use the upload button on the left of the screen to upload an image. When both items appear in your menu, drag the background image onto your canvas and resize it to fit the space allotted.

#### STEP 3:

- Drag your logo onto the canvas. Resize your logo to fit in the white box.
  - \*If the pink (your logo here) still shows underneath your logo follow these additional steps.
  - 3a. Click on "Elements" located in the menu on the left. Choose "Shapes."
  - **3b.** Select the first rectangle that appears and drag it onto your canvas. Size it to cover up the pink text and create a nice white space for your logo.
  - **3c.** Place your logo on top of the white box.

#### STEP 4:

- Name your image by clicking on "Untitled" on the top, and typing in your desired name.
- To save the image click "Download" at the top and choose a file type. Then use your image on social media!

For more information and more detailed resources visit canva.com.



		+ Add a new page	
Help Them Home post	Share Download	Order prints	Make public
	File Type	0	
	PNG (Recommended)	×	
P	LEARN MORE	_	











#### **CAMPAIGN IMAGERY**

