# PWC Gives! 2023 Final Steps to Success

September 14 - 15, 2023





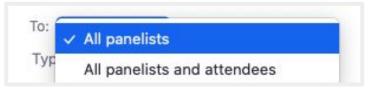
# Submit Your Questions!

This is being recorded. The recording will be available on the /trainings page by **8/16/23.** 

If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

Introduce yourself! Name, location, organization.







A&Q

Please input your question

Send Anonymously

Send

### Agenda



- PWC Gives! Updates & Reminders
  - Your Checklist for Success
    - After PWC Gives!
      - Next Steps
        - Q&A

## PWC Gives! Updates and Reminders



- pwcgives.org| September 14 -15, 2023
- Donations Open: September 11
   Donations Close: September 19
- Prizes
- Social Media Feed

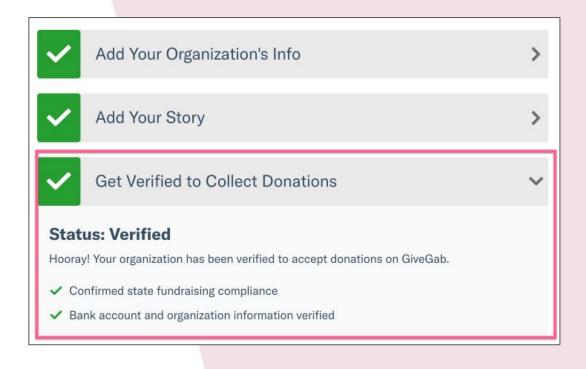


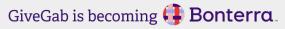
#### **Your Success Checklist**

- Ready for Donations?
- **✓** The Perfect Profile
- Gamify with Matches & Challenges
- Engage P2P Fundraisers
- Prepare Communications



### Are you able to accept donations?





# Will you have cash or check gifts?

- Add cash and check donations to your
   PWC Gives! totals
- See "Donation Tools" on your admin dashboard below your checklist
- Attribute to a support area or fundraiser
- Receipts can be sent to donors when an email address is included



### Is your profile complete?

#### Have you:

- Added your logo and a cover photo?
- Shared an authentic story?
- Set goals?
- Included clear calls to action?
- Featured visual content?
- Highlighted donation levels?
- Invited your fundraisers?



#### Is your profile complete?

- Clear header photo
- Engaging donation levels
- Descriptive story text and images





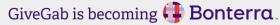


# Have you secured a matching gift?



#### Why?

- Organizations who set up a Match or Challenge for GiveGab Giving Days in 2022 raised on average 4X
   more
- Strategize
  - Set up your match in a way that draws donor attention
  - Credit the sponsors to cross-promote
- There's still plenty of time to start this year!
- First time? Keep it simple.
- **Pro Tip:** Watch the Matches & Challenges training



### **Your Matching To-Do List**

- Identify sponsors to ask
- Secure commitment
- Add Matches and Challenges your PWC Gives! profile
- ✓ Verify your match setup with GiveGab support
- Curate communications to highlight your match

# What's New for 2023?



Do you have peer-to-peer fundraisers?

- Expand your organization's reach by asking individuals to share your page
- Go one step further: Ask them host their very own fundraising page (Peer-to-Peer)
- Anyone can be a fundraiser
- Pro Tip: Watch the Peer-to-Peer Fundraiser training video





### Setting Up For Success

- Set up a quick info session for Peer-to-Peer Fundraisers
- Walk them through the <u>PWC Gives! Fundraiser Guide</u>
- Communicate your organization's goals
- Create a simple, suggested timeline for communications
- Provide them with the links they need to share out
- Walk P2P Fundraisers through creating their profile

# Do you have a communications plan?

- Plan your online communications ahead of the day
  - o How many posts and when?
  - What will your content look like? Examples below:
    - Announcement/Save the Date
    - Campaign Countdown
- No need to start from scratch! Customize the templates available in your PWC Gives! Nonprofit Toolkit



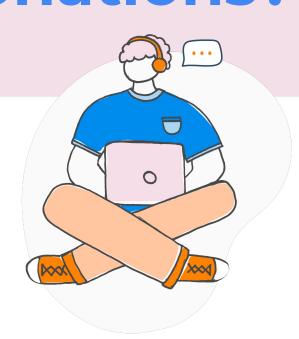
## How will you communicate?



- Utilize multiple online channels
  - Social Media
  - Email and direct mail
     communications
- C.O.P.E. Create Once, Post Everywhere!
- Curate authentic visual content
- Pro Tip: Create QR codes for your profile

# Post-PWC Gives! Success

## How will you get your donations?



- Online donations will be deposited on a rolling basis 5-7 business days
   after a gift is made
- Deposits will appear on your account from "Bonterratech"
- Reference your **new** Financials report to reconcile deposits!

### What is included in your

deposits?



- Onlines donations excluding fees if not covered by donor
- Fees for PWC Gives! 2023 are:
  3.5% campaign management fee

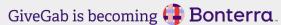
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**Credit Card: 2.5% + \$0.30 OR** 

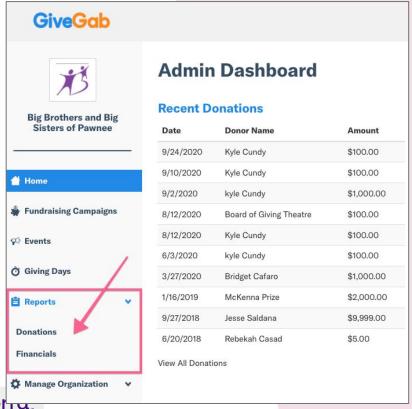
ACH/Bank Account: \$3.00

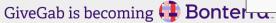
#### Note:

Fulfillment of offline donations is between your organization and the donor. Offline donations are **NOT** paid out through GiveGab.

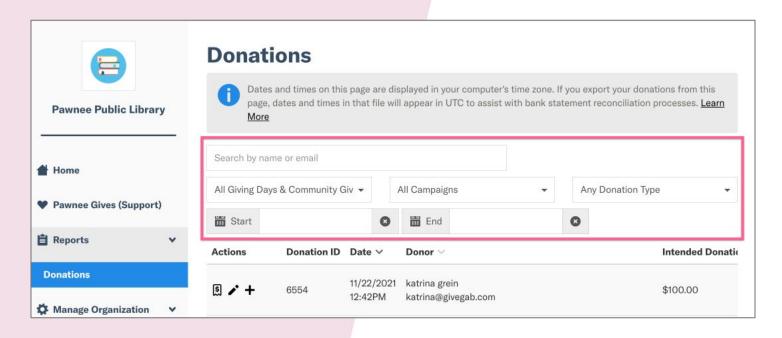


### Finding Your Donor Data

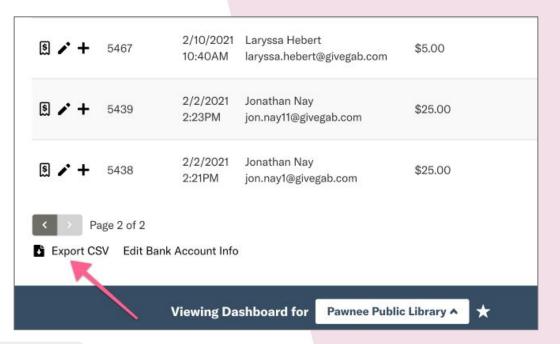




### Filtering Your Data



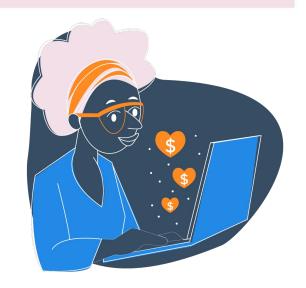
### **Exporting Your Donor Data**





# How will you thank your donors?

- Start during and right after the day!
- Treat your donors like your heroes
- Talk about how their gift had a tangible impact, and what you were able to achieve as a result
- Review your donor data, compare it to previous years
- Watch the **available training** on Donor Stewardship!





# How will you thank your donors?

- Pre-schedule general messaging to all supporters
  - Social media posts and overall success update
  - Thank You email to your organization's email list
- Follow up with individual donors
  - Access their contact information in your GiveGab Dashboard,
     keep an eye out for anonymity!
- Highlight impact of donor-funded projects with updates
  - What did these donors do for your organization as a result?
  - This outreach can happen a few weeks after





#### 'Thank You' Resources

- Customizable Email Templates and Guides for stewardship
- Sample Social Media Posts and Best Practices
- PWC Gives! Downloadable Graphics
- Resources for Board Members and P2P
   Fundraisers
- Blog Articles and How-To Videos from GiveGab



### **Next Steps**



### **Key Takeaways**

- Make sure your profile reflects your story and your organization's voice
- Use authentic, visual content
- Work with your top supporters to be P2P fundraisers
- Secure potential matches
- Develop a stewardship plan for your donors

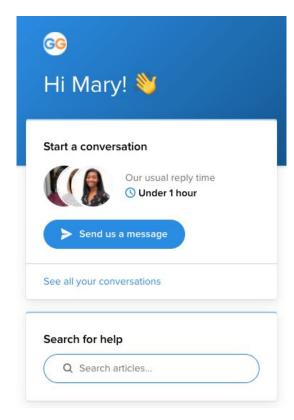
#### **Final Checklist**

- Complete your profile by 9/4/23
- Ensure you are verified to collect donations in GiveGab
- Keep an eye out for important emails!
- Follow PWC Gives! on Social Media and use
   #PWCGives Hashtag
- Watch on-demand training course videos
- Check out the Nonprofit Toolkit



# How We Support You

- Visit Our Help Center
  - o support.givegab.com
- Check Out Our Blog
  - givegab.com/blog
- Send us an Email
  - <u>CustomerSuccess@givegab.com</u>
- Chat with GiveGab's Customer Success
   Team



Chat with GiveGab's Customer Success Team whenever you have questions or need a hand! Just look for the little blue chat bubble.

### Questions?



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