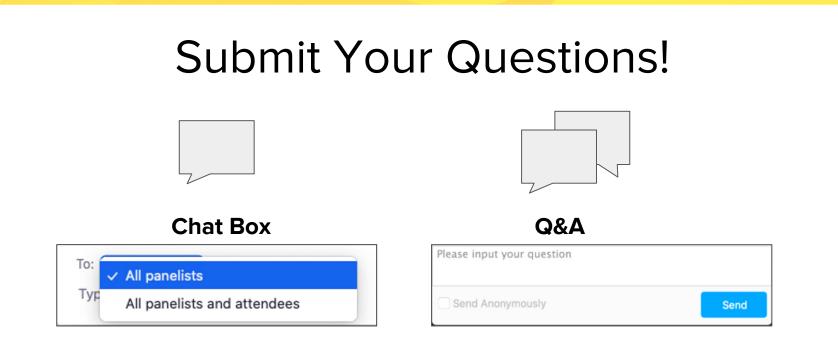
2024 Giving Challenge Kick-Off Webinar: Getting Ready



Presented by the Community Foundation of Sarasota County

APRIL 9-10 • NOON TO NOON



If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

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The Giving Challenge

The Giving Challenge is a 24-hour online fundraising event available only to nonprofit organizations that demonstrate transparency by having an updated profile on *The Giving Partner* www.TheGivingPartner.org

For questions about *The Giving Partner*, email: <u>Nonprofits@CFSarasota.org</u>







- Each nonprofit conducts their own unique campaign to market and share with their supporters
- Donations are open April 9 10, Noon to Noon
- Donor data comes to nonprofit admin dashboard in real time
- Funds raised through online donations during the 24 hours are routed through the Community Foundation. One check including the online donations, prize funds received (if applicable) and The Patterson Foundation match funds will be mailed to each nonprofit by July 1, 2024.

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Giving Challenge Outcomes

Overall

- → \$75 million raised since 2012
- → \$30 million provided by The Patterson Foundation (matching dollars and donor incentives)

2022

- → \$16,204,718 Donations raised
 - → \$6,088,115 Provided by The Patterson Foundation through its Match
- → 667 Nonprofit organizations participated
- → 83,180 Individual gifts
- → 46,371 Donors
- → \$225,000 Prizes awarded
- → Average online donation: \$96

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What we'll review today

- The Basics
- Benefits to Participating
- Who is GiveGab?
- Key Features/Resources
- What's New
- Registering for the 2024 Giving Challenge
- Getting Started
- Prizes & Matches
- Next Steps and Questions

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The Basics

- 2024 will be the 9th Giving Challenge
- "Be The One"
- <u>www.GivingChallenge.org</u>
- April 9-10 Noon-Noon (*EST*)
- \$25 minimum gift
- Every nonprofit will be conducting their own campaign on the day, using a custom donation page on the Giving Challenge website
- Nonprofit trainings, tools, templates, and guides offered to optimize efforts





Roles & Responsibilities

- Community Foundation of Sarasota County
 - Invests in excess of **\$600,000**:
 - Approximately **\$504,000** in staff time and resources to host The Giving Partner and the Giving Challenge
 - \$100,000 in prizes in support of the Giving Challenge
- GiveGab (becoming Bonterra)
 - Technology platform and related support
- Nonprofit Organizations
 - Develop your organization's campaign/giving page
 - Engage your donors
 - Thank your donors
- Team Lead
 - Single point-of-contact with the Community Foundation of Sarasota County

Full outline of roles & responsibilities, available in Giving Challenge Nonprofit Toolkit online





The Giving Challenge: Why We Do It

- To generate community excitement about charitable giving.
- To demonstrate that everyone can be a philanthropist.
- To heighten awareness about local choices in giving.
- To expose the community to **The Giving Partner** as a source of information about nonprofit organizations.
- To infuse unrestricted dollars and opportunities beyond the dollar for local nonprofit organizations.

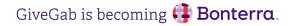




Benefits of Participating

- Learn to **utilize digital fundraising tools**, and take advantage of resources that are available year-round
- Re-engage with your existing supporters to make a greater impact
- Increase visibility and exposure by connecting with a larger community
- Utilize the Giving Challenge to reach other internal goals
- Motivate donors to make a greater impact with prizes and match incentives





Who is GiveGab / Bonterra?



GiveGab is becoming 🕕 Bonterra.

GiveGab / Bonterra's mission is to make it incredibly easy for fundraising professionals to be great at their jobs!

- Hosts a secure, reliable and transparent platform for the Giving Challenge!
- Creates the ultimate donor experience
- Provides a dedicated platform support team



Secure & Reliable

- Partnered with Stripe PCI Level 1 Payment Processor
- All participating organizations verified as IRS and staterecognized nonprofits
- Fail Safe Redundancy Plans for the Giving Challenge website
- Complete Transparency with Nonprofits and Donors







Simple Donation Processing



- All major credit/debit cards accepted
- Quick, easy and fun donation flow
- Securely processed through Stripe
- GiveGab's chat support available right within the donation form for your supporters!





Highlighting the Joy of Giving

	han one organization Step 1 of 3
Double Dog Dare Rescue	Choose an amount to give:
Remo	ve this donation
	Choose an amount to give:

GiveGab's Gift Basket makes it quick and convenient for donors to support as many causes in their community as they like!





Transparent Donation Processing

o 3 of 3	
Gift: \$25.0	Orca Conservancy
generousdonor@givegab.c	Email:
\$2	Fees:
ganizations from having to pay then	What's with these fees?
	Total:

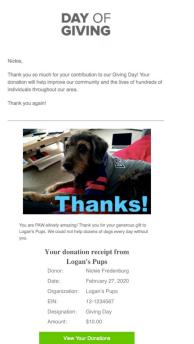
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- Credit Card for online transactions
- Donors can cover all fees on behalf of your organization
- Donors have the option to cover fees on your behalf
 - 90.5% of donors chose to cover fees for the Giving Challenge in 2022



Instantaneous Donor Delight

- Customizable Thank You Emails
 Add your own text, photo, or video!
- Sent immediately after the online donation gift is made
- Donor's donation receipt
- Social Share links for more online engagement
- Option to encourage donors to fundraise

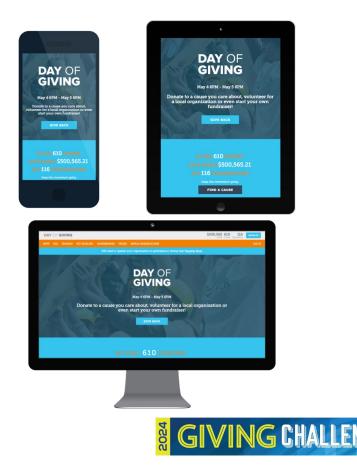






Easy & Accessible

- On average **61% of all emails** are opened on a mobile device
- The entire Giving Challenge site is completely mobile responsive on every page – be sure to test your finished profile out on a phone!
- Donors can give easily on any internet enabled device



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Support & Resources

- Community Foundation Resources
 - Website: <u>www.GivingChallenge.org</u>
 - Email: <u>GivingChallenge@CFSarasota.org</u>
- GiveGab Resources
 - Help Center: <u>https://support.givegab.com/</u>
 - Blog: <u>https://www.givegab.com/blog/</u>
 - Email: <u>CustomerSuccess@givegab.com</u>
 - Chat with GiveGab's Customer Success Team whenever you have questions or need a hand!
 - Look for the little blue chat bubble!

Hi there 👋

We're here to answer your questions about GiveGab, chat about your fundraising strategy, suggestions on how we can improve, or just to say hi 👋 Chat with us!

Start a conversation

The team typically replies in under 30m

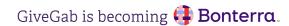




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What's New for 2024

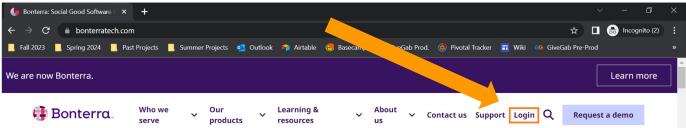






NEW

Updated Log-in Page



SOCIAL GOOD SOFTWARE Built for greater Impact

Bonterra enables organizations operating across the social good landscape with the innovative technology, strategic partnerships, and unmatched expertise necessary to grow their mission in less time.

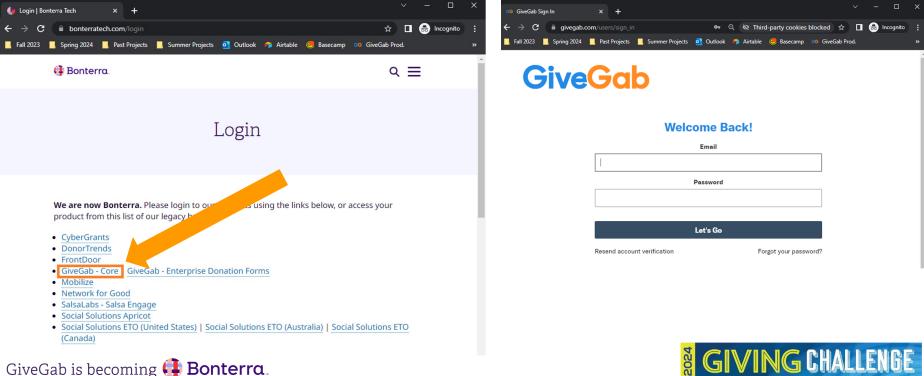




NET



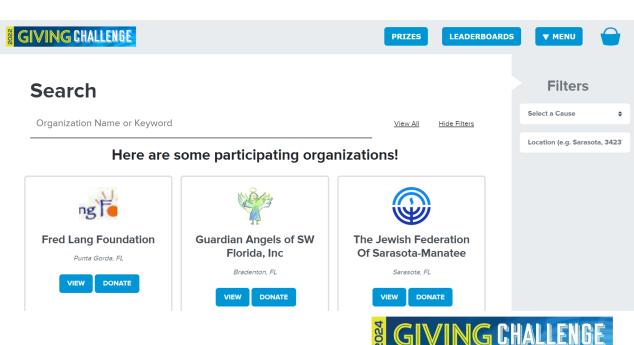
Updated Log-in Page



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New Search Page

- Improved experience for supporters and donors
- Provides a more webaccessible, modern, and engaging experience
- More streamlined process for donating to multiple organizations at once





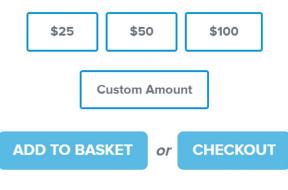


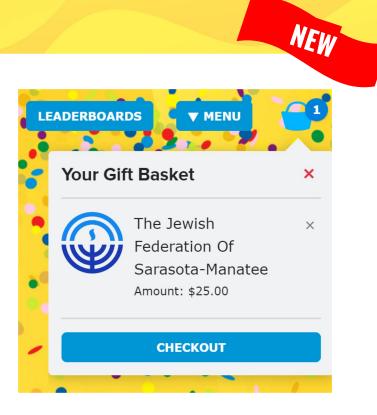
×

<u>The Jewish Federation Of</u> <u>Sarasota-Manatee</u>

Sarasota, FL

\$25,541	265
Raised	Donors









Registering for the 2024 Giving Challenge









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www.GivingChallenge.org





Find Your Organization

and participate in Giving Challenge

Search for your organization

Start typing in the box above to find your organization.









Register Your Organization for



The Giving Challenge

Powered by GiveGab

Name of your organization as it appears on The Giving Partner *

Your first & last name *

Phone Number *

Your title at organization *

I hereby affirm that I have authority to enter into this Service and Terms Agreement in my fiduciary capacity on behalf of our nonprofit organization named above *

-

Please select one choice

No

My organization has a profile in The Giving Partner and we: * Please select one choice

Approval Process

- ***Pending:** Once you apply/register online your 2024 Giving Challenge status will automatically be "Pending"- you can work on your profile but it is not public
- **Needs Further Review:** If your 2024 Giving Challenge application status goes into this status category it is most likely because your profile in The Giving Partner is not updated yet.
- **Approved**: Once the Community Foundation team verifies your eligibility, you'll be notified via email you've been "Approved" and your profile is visible to the public

*An initial confirmation email for your 2024 Giving Challenge application will be sent from <u>notifications@givegab.com</u> to the email of the person completing the application (based on the email used to sign into GiveGab to complete the application).

Once your Giving Challenge application status is changed from the initial Pending status, all **full admins** for your organization will receive those status update emails.





GiveGab	👚 Home 🛛 🖓 Supp	port 🔻 Submit an Idea 🔞 Kaitie 🗸
Image: Constant of the second se	Control Control Contr	159 Days to Launch Participation Approval Status Approved Congratulations! Your organization's eligibility to participate in the 2024 Giving Challenge has been confirmed! We encourage you to explore and build your organization's customizable donation page on the 2024 Giving Challenge website. The Giving Challenge Nonprofit Toolkit (www.givingchallenge.org/info/nonprofit- toolkit) is a great resource as you build your 2024 Giving Challenge donation page. Reminder, we will only communicate with your fur Ghallenge. Web you comfunct on the 2024 Giving Challenge. If you have additional questions, please ornact GivingChallenge@CFSarasota.org. Thank you, and we are looking forward to your participation in the 2024 Giving Challenge!
	Add Your Organization's Info	>
	Add Your Story	>
	Add Donation Levels	>

Having an updated profile in **The Giving Partner** is key to your organization's 2024 Giving Challenge application being approved. We strongly encourage profiles in The Giving Partner be updated as early as possible.





Getting Started

Building Your Profile, Exploring Your Dashboard and More!







Tiered Admin Access

Supporter Engagement

Add Member Import Members Export CSV

First

25 Results per page \mathbf{v}

These admins are only able to manage your organization's Giving Day campaigns. They are restricted from making changes to your organization's GiveGab profile and accessing donation

Edit Giving Day Profiles

GIVING CHALLENGE

Full Admin

reports.

Name	Name	Email 🗸	Donations \lor	Fundraising \vee	Access	Only 🗸 🚺	
Fiordalis	Victoria	victoria.fiordalis@givegab.com	\$0.00	\$0.00	9		8
Kelly	Erika	erikakelly2024@gmail.com	\$0.00	\$0.00		Ê	8
Kirby	Mischa	mkirby@cfsarasota.org	\$0.00	\$0.00	٩		8
Lloyd- Zammett	Vanessa	vanessa.violet1207@gmail.com	\$0.00	\$0.00	٩		8
Monde	Aude- Eureka	amonde@cfsarasota.org	\$0.00	\$0.00	٩		8



Search

Last

Returning? Copy Your Profile!

- If you participated in the Giving Challenge in 2022, you can choose to copy your profile from previous years.
 - Be sure to update existing content with new dates, photos, etc.



Giving Challenge Noon to Noon, April 26 - 27, 2022



Welcome to Another Giving Day!

As a giving day veteran, you may want to copy over content and settings from the profile you created for a previous giving day. You can edit your profile afterwards to ensure it represents your organization correctly in your upcoming giving day.





Your 2024 Giving Challenge Dashboard



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Add Your Organization's Info

- Logo
- Website
- Causes

Add Your O	rganization's Info	~	
Website			
Logo	Causes (optional)		
	Cause #1		
	Cause #2	• .	
	Cause #5	•	Pro Tip:
Select Image Remove			Adding causes to
Image should be 5MB max and a	JPG, JPEG		your profile can help
or PNG file type. Recommended dimensions: 300	x300.		new donors find your organization!
Save			

GIVING CHALLENGE



Add Your Story

Cover Photo



Select Image Remove

Image should be 5MB max and a JPG, JPEG or PNG file type.

Set a Goal	

Display Goal on Profile

\$ 5000

Formatting - B I U 🎘 = - 🖂 🖾 🖙 🎟 - 🐹 🛷

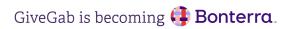
Logan's Pup all started because of Logan, a special senior dog that Alyssa, the Executive Director of Logan's Pups, adopted.

.00

Alyssa adopted Logan in 2015 and although he was only with her for a couple of months, he left a huge pawprint on her hearts and she'll never forget him. He had a gentleness in his eyes, and love in his heart, and Alyssa wanted to make sure he was remembered. To make sure no other senior dogs are overlooked, Alyssa started Logan's Pups. Logan's Pups is here to serve as a senior dog sanctuary, saving the dogs that are often overlooked at shelters, making them comfortable and feeling loved as they grow old. Every year, we house, on average, 25 dogs at any time, and help place up to 50 younger dogs in their fur-ever homes. Your donation will help us continue offering these services for years to come.







Add Donation Levels

✓ 4	dd Donation Levels	\sim
We recommend ha	tving 3 or 4 donation levels. \$25.00 Provides one week of food for a senior pup Edit Remove	
6	\$50.00 Provides a super soft bed for a loving senior pup Edit Remove	
See.	\$100.00 Helps a family foster one of our amazing senior pups Edit Remove	
Dollar Amount	Image	
\$ 0.00	Select Image Remove Image should be 5MB max and a JPG, JPEG or PNG type.	3 file
Save Ca:	ncel	

- Custom Amounts
- Unique Descriptions
- Optional Photos

Pro Tip:

Using custom amounts in your donation levels helps your donors connect more closely with your organization's needs and impact.



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Add a 'Thank You' Message

¥	Add a 'Thank You' Message	~
lease provid	te a "thank you" message, as well as an image or video link (or both)! Message	
	you so much for your donation to Logan's Pups! With your support, we're able to continue our d care of senior dogs.	
outube or	Vimeo Link	.//
on't have	a video to link to? No biggie! Upload an image, and we'll use that instead.	
Select Im economications are set	ed dimensions 800x600	

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- Add your own message
- Include a photo or video
- Sent immediately to your donor's email when they make a gift

Pro Tip:

The "Thank You" message can support either a YouTube/Vimeo video <u>or</u> a photo image. Choose the feature that works best for your donors!



Invite Peer-to-Peer (P2P) Fundraisers

- Peer-to-Peer, P2P, Champion Fundraiser, Fundraising Champion
- Expand your reach and invite supporters, board members, volunteers and staff
- Each individual creates their own fundraising page. Every dollar they raise is included in your organization's totals!
- Admins can easily create and manage pages on their behalf
- Invite fundraisers or allow open-signups through your profile page
- Check out the slides from our P2P fundraising webinar!

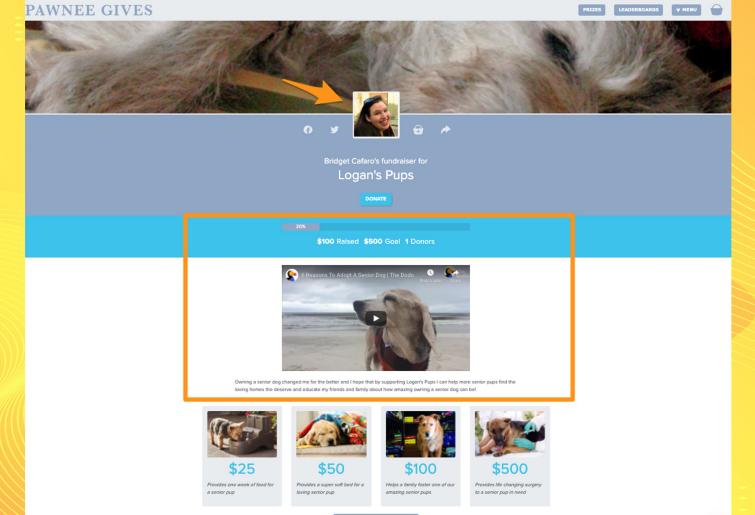
Download CSV	Add Fundraisers	Upload fundraisers	Message All	
Fundraiser 🗸	Donors ∨	Amount Raised 🗸	Goal 🗸 🛛 Email	Phone Actions
No fundraisers found	d.			
Allow New Fundra	aisers to Sign Un			
Allow New Fundra Set Fundraisers' Stor			Set Fundraisers' Go	al

Did you know?

P2P Fundraisers can make a **BIG** impact!On average, organizations with P2P raise3.4x more than those without P2P!







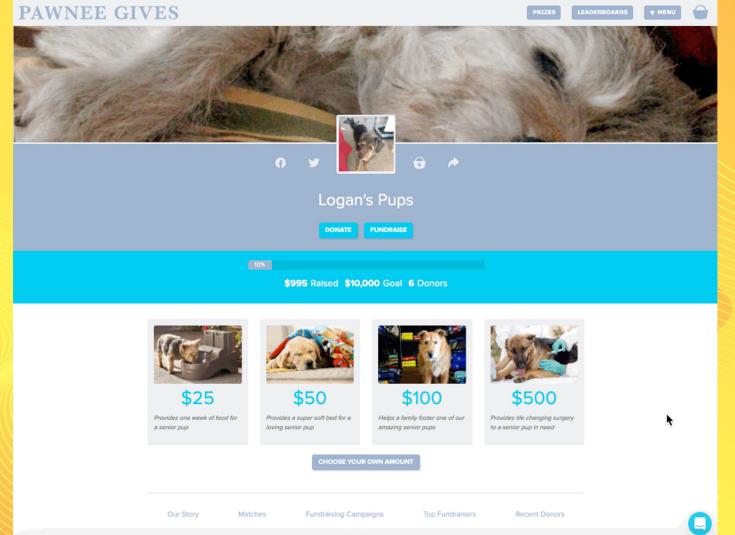
CHOOSE YOUR OWN AMOUNT

Your Completed Dashboard

Add Your Organization's Info	Donation Tools	Other Actions Ø Engagement Opportunities
Add Your Story	Manage Donations Embed a Donate Button	Add External Fund Image: Wiew Registration Info
Add Donation Levels	Set Prepared	View Your ProfileMobilize Integration
Add a 'Thank You' Message	Giving Day Toolkit	Share Your Page
Add Fundraisers	>	SH

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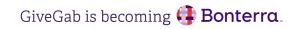


Our Chame

Go Beyond the Checklist

- Matches and Challenges
 - Increase impact during Giving Challenge
- Engagement Opportunities
 - Highlight volunteer opportunities that you have associated with the Giving Challenge - different than those that show up on The Giving Partner

/ING CHAL



Nonprofit Toolkit

The Nonprofit Toolkit has valuable resources for all your Giving Challenge needs!

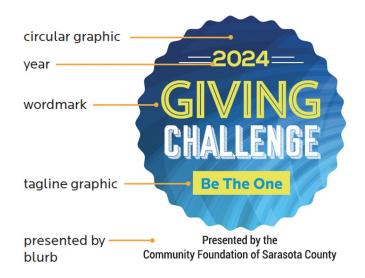
- Customizable templates
- Communication timelines
- Downloadable graphics
- Resources for board members, volunteers, staff and fundraisers
- More training videos for online fundraising strategies!

Get Prepared





Logos & Brand Guidelines



#GivingChallenge2024 #BeTheOne

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Minimum size for web/social media





The logo should be placed on the background image supplied, (GC2024_Yellow_Bkgd.jpg) or a white background. **DO NOT USE** the background image from a previous Giving Challenge.



Downloadable Graphics

Social Backgrounds

Zoom Background Logo Left Zoom Background Logo Right

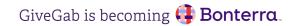
Digital marketing materials, like Zoom backgrounds, GIFs and more! Promote your participation in the Giving Challenge throughout your virtual communications.

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SIVING CHALLENGE

Your Success Depends on You!

- There are more than 700 organizations eligible to participate in the 2024 Giving Challenge
- People generally do not go to the Giving Challenge site to browse
- Your level of participation and preparation is directly proportional to the success of your 2024 Giving Challenge campaign!





Prizes & Matches







Prizes

- Full prize opportunities will be posted over the next few months
- About \$130,000 available in prizes
- Automatically eligible vs application required
- Full details about prizes available on www.GivingChallenge.org
- How to apply, will be emailed to **Team Leads**





Automatically Eligible Prizes

Every nonprofit organization participating in the 2024 Giving Challenge is **automatically eligible** for the following prizes. No application is required.

All prize below will be awarded **during** the Giving Challenge

- The Fast 50
- Donor Shout Out Social Media Post





Automatically Eligible Prizes - If Criteria Met

Automatically eligible for the following prize if profile in *The Giving Partner* is updated by 5:00 pm December 12, 2023. No application is required.

• Get it Current! Keep it Current! – awarded before the Giving Challenge

Automatically eligible for the following prizes if criteria for that prize is met. No application is required.

All prize below will be awarded **after** the Giving Challenge

- *NEW* All Volunteer Organization
- *NEW" Giving Challenge Newbie
- *NEW* DeVoted to DeSoto GiveGab is becoming (] Bonterra.



Application Prizes: Pre-Giving Challenge

Prizes below will be awarded **before** the Giving Challenge. Each requires an **application submission** by 5:00 pm **March 5, 2024**.

- Best 2022 Giving Challenge Story
- Best Video Commercial

Link to application forms will be available online Feb 1, 2024.





Application Prizes: Post-Giving Challenge

- Full details coming soon!
- Will be awarded **after** the Giving Challenge. Each requires an **application submission**.
- <u>Up to three</u> post-Giving Challenge application-required Prize
- Prize Categories: Most will be awarded across three categories based on organization size
 - Small, Medium, Large
 - Creates an equal opportunity for nonprofit organizations to compete among its peers
 - Size categories to be announced in February, 2024













LOCALiQ

Herald-Tribune





Sarasota Magazine













Key Prize Dates				
Dec 12, 2023	 Prize Eligibility Deadline (5:00 PM): Get it Current! Keep it Current! 			
Feb 1, 2024	 Pre-Giving Challenge Prize Applications Open: Best 2022 Giving Challenge Story Best Video Commercial Size Categories Announced for Post-Giving Challenge Prizes 			
March 5, 2024	 Pre-Giving Challenge Prize Application Deadline (5:00 PM): Best 2022 Giving Challenge Story Best Video Commercial 			
April 11, 2024	 Post-Giving Challenge Prize Applications Open: See <u>www.GivingChallenge.org</u> for full list of prize opportunities 			
May 2024	Post-Giving Challenge Prize Recipients Announced			



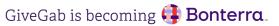
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The Patterson Foundation

- The Patterson Foundation is a fully endowed charitable entity that strengthens the efforts of people, organizations and communities by focusing on issues that address common aspirations and foster wide participation, along with ways organizations learn and share as they evolve.
- The Patterson Foundation has strengthened The Giving Partner and the Giving Challenge since 2012.



Strengthening Nonprofits Through the 2024 Giving Challenge





The Patterson Foundation Match

- The Patterson Foundation will provide a **1:1 match** for donations **up to \$100** per unique donor, per nonprofit organization. A "unique" donor is a singular, specific, and distinct person or entity (business, foundation, etc.)
 - There is no limit to the number of individual matches a nonprofit organization can receive during the 2024 Giving Challenge.
 - There is no limit to the number of nonprofit organizations a donor can give to and still get matched.



Strengthening Nonprofits Through the 2024 Giving Challenge

All donor entries are reviewed by the GiveGab system and staff to ensure uniqueness.





Promoting This Support & Opportunity

- Giving Challenge-specific logo
- Acknowledgement guide
- Please spell out <u>The</u> Patterson Foundation in writing
- Resources available on Giving Challenge website



Strengthening Nonprofits Through the 2024 Giving Challenge





Key Dates

November 1, 2023	Nonprofit Registration Opens: 2024 Giving Challenge
------------------	---

- November 2, 2023 Kick off Webinar: 2024 Giving Challenge: Getting Ready (12:00-1:00pm)
- December 12, 2023 Prize Eligibility Deadline (5:00 PM): Get it Current! Keep it Current!
- December 19, 2023 **2nd Quarterly Giving Challenge Virtual Open House** (12:00 PM)
- January 12, 2024Deadline for NEW profiles in The Giving Partner to be submitted (5:00 PM)Deadline to update EXISTING profiles in The Giving Partner (5:00 PM)Nonprofit Registration Deadline: 2024 Giving Challenge (5:00 PM)
- March 5, 2024 Webinar: Final Steps for Success (10:00-11:00am)
- April 9-10, 2024 Giving Challenge! (Noon to Noon)





Your Next Steps

Take a breath!

- If this is your first time participating in the Giving Challenge enjoy this process!
- Your role as a nonprofit administrator can seem overwhelming
- You don't need to compete for incentives and prizes
- The Giving Challenge may not be the right fit for all of your donors that's okay!





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Your Next Steps

- Update your Profile in The Giving Partner
- Watch your inbox for important emails (<u>GivingChallenge@CFSarasota.org</u>)
 - Explore the Nonprofit Toolkit online
- Register online for the Giving Challenge by January 12, 2024 (5:00 PM)
- Sign up for upcoming trainings, watch recorded trainings
- Follow Giving Challenge on Social Media!
 - Use #GivingChallenge2024 and #BeTheOne
 - Connect with other Nonprofit organizations on The Giving Partner Huddle on Facebook
- Meet internally to discuss goals, P2P, and Matching strategy



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Questions?



