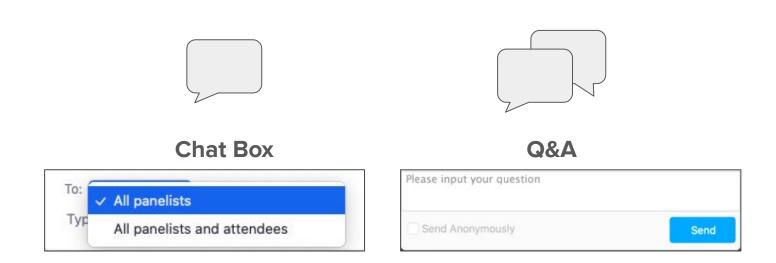
# GiveGab® Getting Ready for Giving Day 2021

May 5, 2021



#### **Submit Your Questions!**



If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.



#### **Your GiveGab Team**



**Laurel** *Project Coordinator* 



**Kelsey** *Project Director* 



# **Agenda**

- Giving Day 2021 Overview
- Who is GiveGab?
- What's New in 2021
- Getting Started
- Next Steps and Questions



#### Giving Day 2021 Overview

- NEW URL! www.GivingDay2021.com
  - May 5, 12 AM 11:59 PM EST
- Every nonprofit conducts their own unique campaign to market and share with their supporters
- St. Augustine, FL area nonprofits and The FOCUS Group clients all welcome to participate!



### Giving Day 2021 Overview

- In 2020, \$194,380 was raised through 1,089 donors benefiting over 55 nonprofits.
- 2021 Goal: **\$500,000** and **100** nonprofits
- Find you next "million dollar donor"!
- Prizes:
  - Overall: Most Dollars Raised (\$5,000, 1st Place) and Most Unique Number of Donors (\$2,500, 1st Place)
  - St Augustine and TFG group prizes: both time specific and broad competition (ranging from \$1,000-\$500)



### **Benefits of Participating**

- Learn to utilize digital fundraising tools, and take advantage of resources that are available year-round!
- Re-engage with your existing & lapsed supporters
- Increase visibility by connecting with a larger community
- Utilize the Giving Day to reach other internal goals
- Motivate donors to make a greater impact with prizes and match incentives



#### Who is GiveGab?

GiveGab's mission is to make it incredibly easy for fundraising professionals to be great at their jobs!

- Hosts a secure, reliable and transparent platform for Giving Day 2021!
- Creates the ultimate donor experience
- Provides a dedicated platform support team





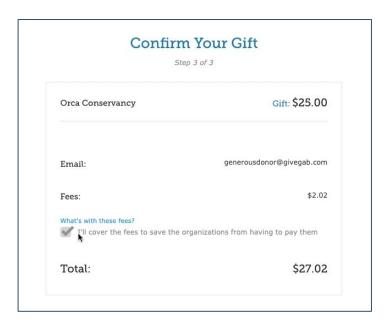
#### Secure & Reliable

- Partnered with Stripe PCI Level 1 Payment Processor for donation processing and direct deposit of funds
  - Your banking information is reviewed with Stripe, and donor credit card information is not revealed or saved in GiveGab
- All participating organizations verified as IRS and state-recognized nonprofits
- Fail-safe redundancy plans for Giving Day website





### **Transparent Donation Processing**



- Credit Card, ACH, Mobile Pay for online transactions
- Donors can cover all fees on behalf of your organization
- Last year, 71% of donors chose to cover fees!



# **Transparent Pricing**

#### **Credit Card:**

2% Platform Fee +

\$0.30 per transaction & 2.5% transaction fee (Stripe)

=

4.5% + \$0.30

#### ACH:

2% Platform Fee

+

\$3.00 flat bank fee

=

2% + \$3.00

\*\*\$100 minimum



#### Easy & Accessible

- On average 61% of all emails are opened on a mobile device
- The entire Giving Day site is completely mobile responsive on every page - be sure to test your finished profile out on a phone!
- Donors can give on any internet enabled device







# **Simple Donation Processing**



- All major credit cards accepted
- Quick, easy and fun donation flow
- Log right into your bank to use the Plaid/ACH payment option
- Securely processed through Stripe
- GiveGab's chat support available right within the donation form for your supporters!



# Highlighting the Joy of Giving

	Step 1 of 3
D uble g Dare Double Dog Dare Rescue	Choose an amount to give:  S  Name to Display (Optional):  (Defaults to First and Last Name)  Please do not display a name publicly.  Please do not display the donation amount publicly.  Make this a recurring gift.  Make this donation in honor of or in memory of someone.  Add a Public Message to this Donation  Choose Campaign (Optional)
Re	emove this donation
	Choose an amount to give:

GiveGab's Gift Basket makes it quick and convenient for donors to support as many causes as they'd like!



### Instant Donor Delight

- Customizable Thank You Emails that come from your organization
  - Add your own text, photo, or video!
- Sent immediately after the gift is made
- Includes your organization's EIN and donation amount to act as a tax-deductible receipt

#### DAY OF GIVING

#### Nickie.

Thank you so much for your contribution to our Giving Dayl Your donation will help improve our community and the lives of hundreds of individuals throughout our area.

Thank you again!



You are PAW-sitively amazing! Thank you for your generous gift to Logan's Pups. We could not help dozens of dogs every day without you.

#### Your donation receipt from

#### Logan's Pups

Donor: Nickie Fredenburg
Date: February 27, 2020
Organization: Logan's Pups
EIN: 12-1234567
Designation: Giving Day

View Your Donations



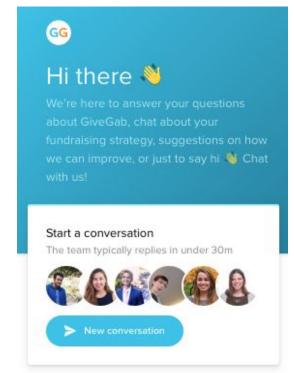
#### Giving Day Support & Resources

- Visit Our Help Center
  - https://support.givegab.com/
- Check Out Our Blog
  - https://www.givegab.com/blog/
- Send us an Email
  - CustomerSuccess@givegab.com
- Chat with GiveGab's Customer Success Team whenever you have questions or need a hand!



Look for the little blue chat bubble!





# What's New for 2021





#### New Name, URL, and Look - Same Mission!

- Name: Giving Day 2021
- URL: <a href="https://www.givingday2021.com/">https://www.givingday2021.com/</a>



#### New <u>Downloadable Graphics</u>

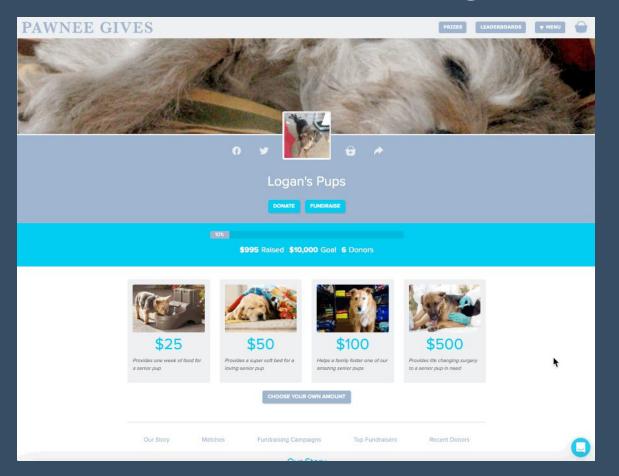




New digital marketing materials, like Zoom backgrounds, GIFs, customizable templates and more! Promote your participation in Giving Day 2021 throughout your virtual communications.



# New Profile Design



# **Updated <u>Training Suite</u>**

#### **Giving Day Training Videos**

# Creating the Perfect Profile Telling Your Story Goal Setting Strategies Engage Your Board Peer-to-Peer Fundraising Social Media Strategies Matches & Challenges Stewarding Your Giving Day Donors

#### **Giving Day Training Videos**

#### Creating the Perfect Profile

Learn how to complete all of the components of your profile to create an engaging experience for your supporters.



WATCH VIDEO

DOWNLOAD SLIDES

Looking for more information to help you craft your perfect profile? Check out the resources below!

How to Log In to Edit Your Giving Day Profile

How to Copy Your Giving Day Profile From a Previous Giving Day

Giving Day Profile Cheat Sheet

Giving Day Profile Best Practices



# Setting up your Giving Day 2021 Profile



# Logging in: Option 1 - GivingDay2021.Com



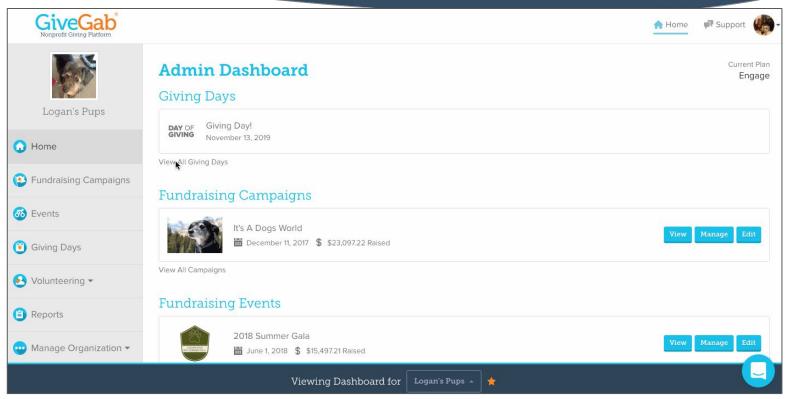


# Logging in: Option 2 - GiveGab.Com



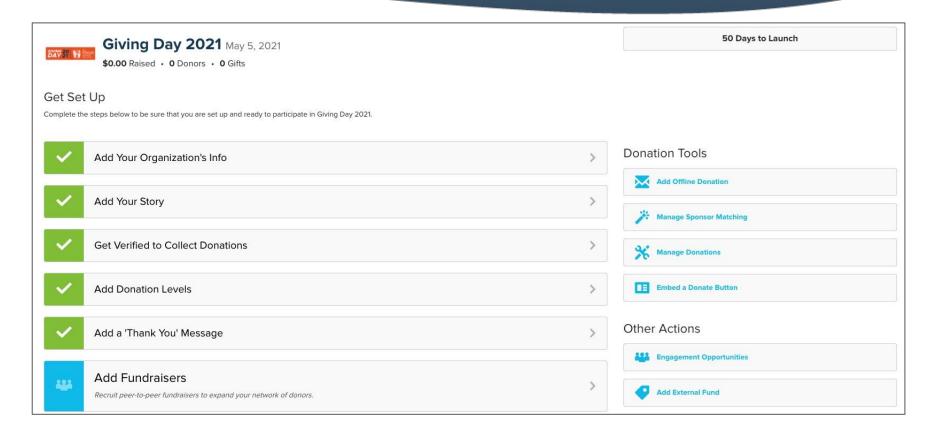


# Finding Your Giving Day Dashboard



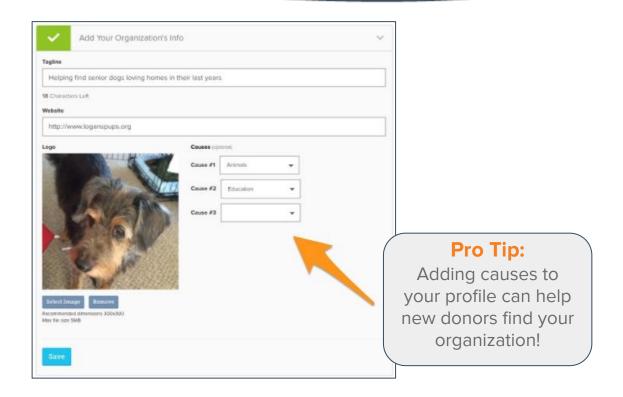


# Your Giving Day Dashboard



### Add Your Organization's Info

- Logo
- Website
- Causes





#### **Add Your Story**

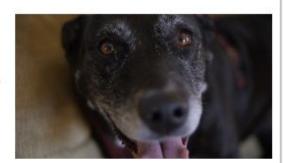




Logan's Pup all started because of Logan, a special

senior dog that Alyssa, the Executive Director of Logan's Pups, adopted.

Alyssa adopted Logan in 2015 and although he was only with her for a couple of months, he left a huge pawprint on her hearts and she'll never forget him. He had a gentleness in his eyes, and love in his heart, and Alyssa wanted to make sure he was remembered. To make sure no other senior dogs are overlooked, Alyssa started Logan's Pups. Logan's Pups is here to serve as a senior dog sanctuary, saving the dogs that are often overlooked at shelters, making them comfortable and feeling loved as they grow old. Every year, we house, on average, 25 dogs at any time, and help place up to 50 younger dogs in their fur-ever homes. Your donation will help us continue offering these services for years to come.





#### **Get Verified to Collect Donations**

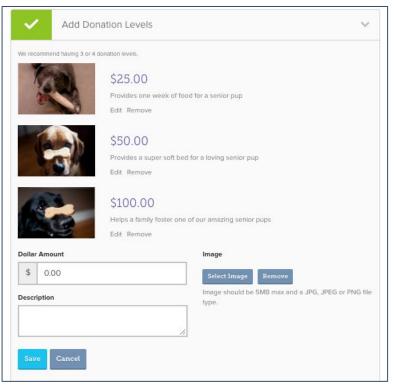
- 1. Attest your compliance with applicable state fundraising laws
- 2. Provide your organization's EIN, address, and business other details
- 3. Supply the information for an Account Representative (Name, birthday, last four digits of SSN and contact info)
- 4. Provide the details for a valid checking account that can receive ACH Deposits

#### **GiveGab**°

#### **Keep in mind!**

It can take several business days to get verified. Don't wait until the last minute.

#### **Add Donation Levels**



- Custom Amounts
- Unique Descriptions
- Optional Photos
- Unlimited Levels

#### **Pro Tip:**

Using custom amounts in your donation levels helps your donors connect more closely with your organization's needs and impact.

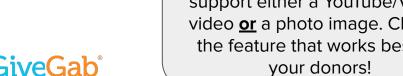


### Add a 'Thank You' Message

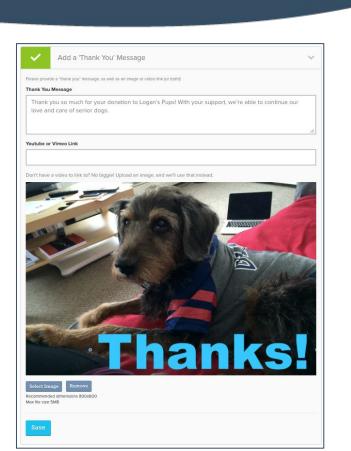
- Add your own message
- Include a photo or video
- Sent immediately to your donor's email when they make a gift
- Comes from your organization's admin!

#### **Pro Tip:**

The "Thank You" message can support either a YouTube/Vimeo video or a photo image. Choose the feature that works best for



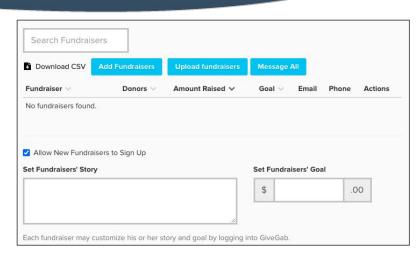




#### **Invite Fundraisers**

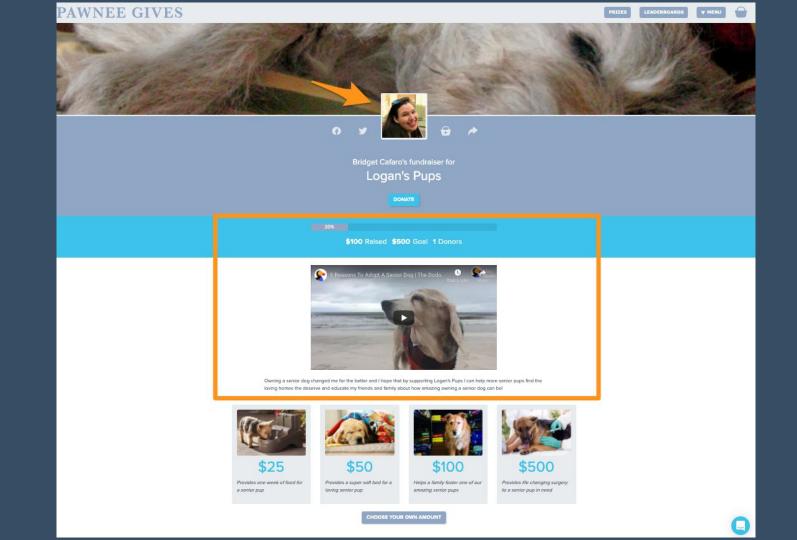
- Expand your reach and invite supporters, board members, volunteers and staff
- Each individual creates their own fundraising page. Every dollar they raise is included in your organization's totals!
- Admins can easily create and manage pages on their behalf
- Invite fundraisers or allow open-signups through your profile page
- Watch the Peer-to-Peer Fundraising Training!





#### Did you know?

P2P Fundraisers can make a **BIG** impact! On average, organizations with P2P raise 3.4x more than those without P2P!



#### Your Completed Dashboard

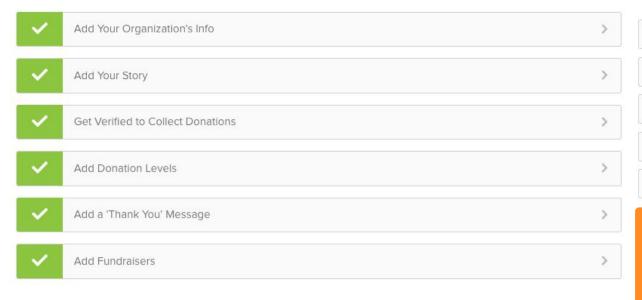


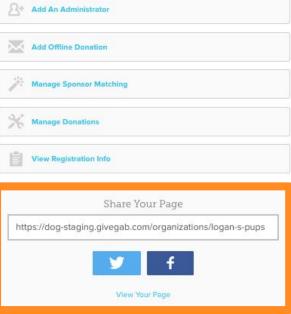
Giving Day 2021 May 5, 2021

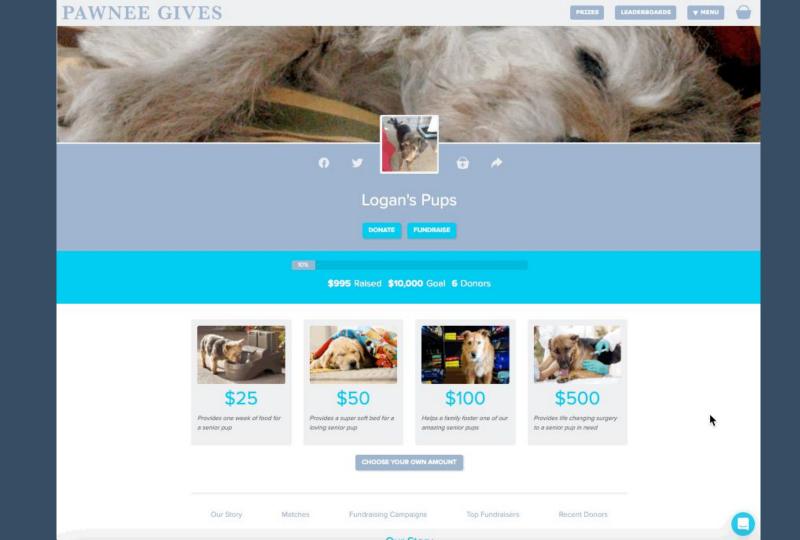
\$0.00 Raised . 0 Donors . 0 Gifts

#### **Get Set Up**

Complete the steps below to be sure that you are set up and ready to participate in Texoma Gives.





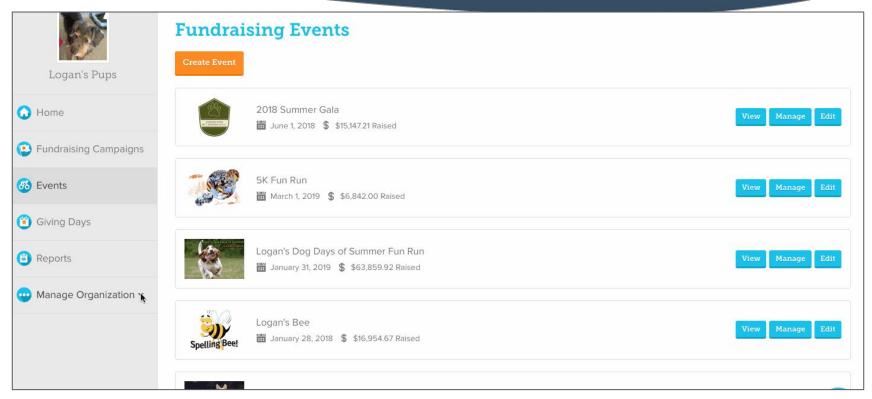


# What's Next?



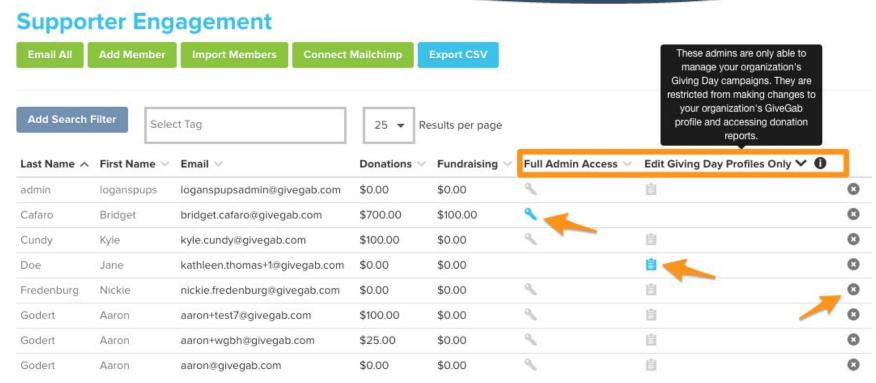


#### **Add Page Administrators**





#### New This Year: Tiered Admin Access





## Go Beyond Your Checklist with Matches!

- Use pledged donations to increase impact during Giving Day 2021
- Organizations with a match or challenge raise on average 4.5x more than organizations without.
- How can you implement a match this year?

#### **Pro Tip:**

Watch GiveGab's Matches & Challenges Training available in the Nonprofit Toolkit for more info!



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#### **Nonprofit Toolkit**

The Nonprofit Toolkit has valuable resources for all your Giving Day 2021 needs!

- Customizable templates
- Communication timelines
- Downloadable graphics
- Resources for board members, volunteers, staff and fundraisers
- More training videos for online fundraising strategies!





Giving Day Toolkit

GiveGab Customer

Success HQ

Webinars and

Workshops

# Live Demo of Toolkit





#### **Your Next Steps**

- Register for Giving Day 2021 by April 21
- Follow us on Social Media: @givingday2021
  - Use #GIVINGDAY2021, #givingday2021
- Watch your inbox for important emails
- Meet internally to discuss goals, P2P and Matching strategy
- Sign up for upcoming trainings
- Explore the Nonprofit Toolkit



# GiveGab®

# Questions?

