Getting Ready for





Meet the Team





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The Focus Group

Director of Project Management

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GiveGab

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Submit Your Questions!

This is being recorded. The recording will be available on the /trainings page by March 30.

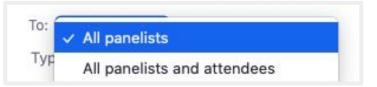
If you have questions or comments throughout our training, please write in using your Zoom webinar attendee panel.

Introduce yourself! Name, location, organization.

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Chat Box





Q&A

Please input your question	
Send Anonymously	Send

Agenda



• Creating the Perfect Profile

- Storytelling Strategies
 - Online Engagement
 Strategies
 - Key Takeaways &

Resources



Creating the Perfect Profile





Updating Your Story Section Add Your Story Cover Photo Sat a Goal

Add the following to your Giving Day Profile:

- Cover photo
- Monetary goal
- Story with text, images, and a video

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ľ	Display Goal on Profile		
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Image should be 5MB max and a JPG, JPEG or PNG file type. Recommended dimensions: 1500x500.

Tell Your Story



Furrever Friends

In 2015, Alyssa had just settled into a new job in a new city and was finally ready to adopt the four legged friend she had always wanted. She wasn't sure what to expect on her first visit to the shelter, but her life forever changed when she met Logan. Alyssa looked into the eyes of the 10 year old mutt and her heart broke thinking that just because he wasn't a puppy, he wouldn't be able to find a loving home. Alyssa changed all that when she adopted Logan, promising to make his last years the best ones yet.

Changed For The Better

Alyssa and logan were the perfect pair, despite some of the health problems that come with being an older dog. He brought out the best in her and she did the same for him, until after only a year together. Logan based away. Even though Alvesa didn't get to spend as much time with Logan as she would have liked, their time together changed Alvesa forever

Note: Pasting text from outside of GiveGab into this text editor can cause inconsistent styling on your public-facing profile. If you are inserting copied text, please highlight all inputted text and select the "Clear Formatting" wand icon before reaching out to support

Video Url

https://www.youtube.com/watch?v=xzM71NyCOHU

Vimeo links must be in the following format: https://vimeo.com/123456.

Save

Formatting Your Story

Tell Your Story

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- Change Font Typeface
- Header Text Formatting
- Text Color & Size
- Paragraph Text Formatting
- Content Alignment

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Add Bulleted or Numbered Lists

- Upload Images
- Add Hyperlinks
- Insert Tables
- Insert Horizontal Lines
- View in Fullscreen
- Edit in HTML
- Undo/Redo last action
- Click to see more/hide more

Highlighting Visual Content

Returning participant? Refresh your images if you copied them from last year!

- Let images tell a story about your work
- Don't have any good quality images? Ask your staff, volunteers, and supporters to submit theirs!
- Use stock images that represent your organization



Setting Your Goals

Determine 1-3 specific goals to focus on during Giving Day 2023

- Group these by internal and external goals
 - Internal examples: Become more familiar with online fundraising tools, strengthen relationships with board members
 - External examples: Raise \$5,000 for new supplies, secure at least \$1,000 in matching funds prior to the day, receive gifts from 15 new donors
- Highlight external goals on your profile, in your story, and on social media or email
- **Pro Tip:** Watch the **Goal Setting Strategies video**

Suggested Donation Amounts

Help donors understand the impact of their gift by suggesting a donation amount!

- Identify 3 4 dollar amounts to suggest
- 2. Determine what each amount can support
 - a. Connect these suggestions to your story!
- 3. Add an image & short description for each

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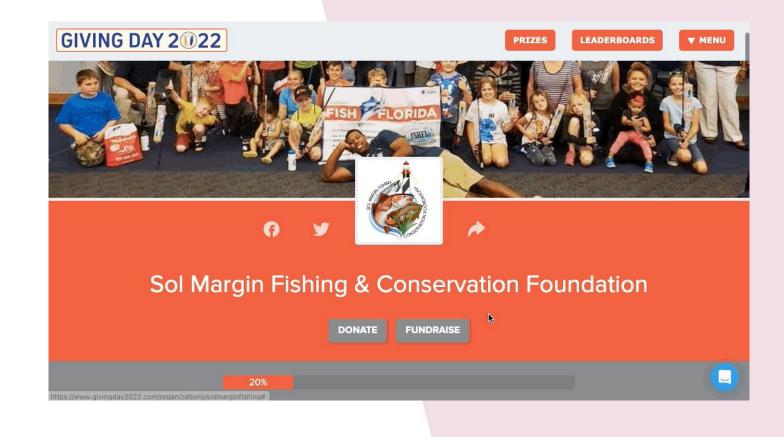
Sponsors one membership in a computer literacy course



computer use

Perfect Profile Checklist

- Logo and a cover photo
- Authentic, up-to-date story
- Goals displayed prominently
- Clear calls to action
- Additional visual content featured (photos & videos)
- Donation levels with images & descriptions
- Peer-to-Peer Fundraisers to support your cause





Thank You Message

- Add your own message
- Include a photo **or** video for more personal stewardship!
- Sent immediately to your donors when they complete their gift
- Donors can reply to that email and contact you directly

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Add a 'Thank You' Message			
Please provide a "thank you" message, as well as Thank You Message	an image or video link!		
Thank you so much for your donation	to Logan's pups! With your suppo	rt, we're able to continue our love a	nd care of senior d
Your donation goes beyond this one of	rganization's mission, as your sup	port celebrates the philanthropic sp	irit and unity of ou
Youtube or Vimeo Link			



nage should be 5MB max and a JPG, JPEG or PNG file type ecommended dimensions: 800x600.

Save

Navigate to your Fundraisers Tab in your Giving Day Dashboard.

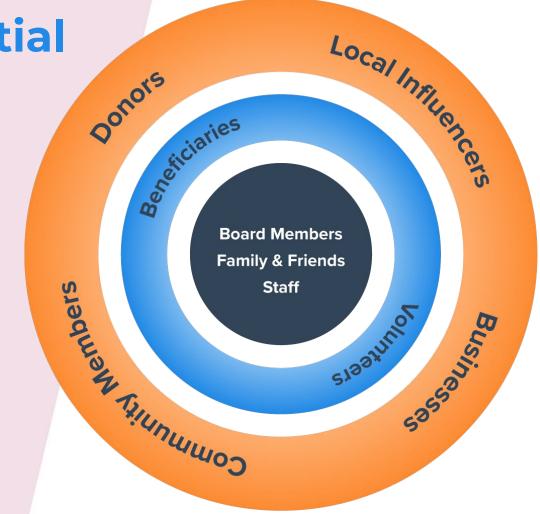
Select "Add Fundraisers"

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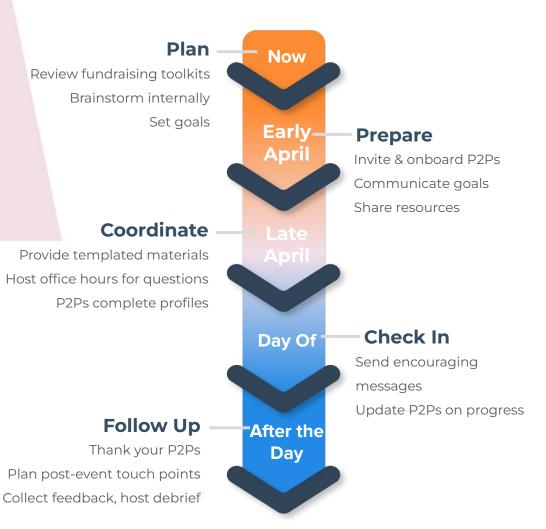


Adding Peer-to-Peer Fundrasiers

Identify Potential Fundraisers



Timeline for P2P Recruitment





Key Takeaways



- P2P Fundraising can help you raise **6.9x** more
- Fundraisers increase your organization's reach
- Be strategic when selecting fundraisers
- Provide your fundraisers with resources to make it easy and fun
- There is plenty of time before Giving Day 2023. Start small this year and grow it in the future!

Storytelling Strategies





The Significance of Storytelling

Storytelling helps donors connect to your organization!

- Provokes active listening and participation
- Lays the foundation of your organization's "big picture"
- Provides context and clear calls to action
- Empowers supporters to be a part of your story and mission
- Even more significant in the digital era!

Curating Your Story

Who inspires your stories?

- Beneficiaries
- Volunteers
- Donors
- Staff

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• Community Members

Themes to Think About:

- Your Founding
- Your Focus
- Your Impact
- Your People
- Your Strengths
- Your Future

Story Writing Prompts

People Story: Told from the perspective of a current employee, volunteer, or supporter

- How did you get involved with the organization?
- What impact did the organization have on you?
- What impact does your work with the organization have on the larger community?



Story Writing Prompts

Focus Story: Not a mission statement, but a story built around your mission

- What services do you provide (who is being helped)?
- How are services delivered (how do you help them)?
- What are the outcomes of these services?



Story Writing Prompts

Impact Story: Before-and-after tales of beneficiaries who have felt the direct impact of your organization and its mission

- Tell us about your life before you worked with our organization
- What led you to reach out to our organization?
- How was our organization able to help you?
- Do you remember any specific individuals you worked with or programs you participated in? Tell us about them.
- What does your life look like after working with us? What are you looking forward to in your future?

Asset Checklist

Images

- 5-10 Photos of your mission in action
- Stock Photos that encapsulate your mission

Videos

- Host on YouTube or Vimeo for easy sharing
- Thank You Video

Infographics

- Highlight donor impact & data
- Testimonials



Online **Engagement &** Storytelling

Be Active on Social Media

- Use the #givingday2023 hashtag in all of your social media posts!
- Identify the social platforms that work best for you
- Post regularly leading up to and on the Giving Day, and encourage engagement with your posts
- Post a variety of content not just Giving Day announcements or donation solicitations
- Use visual content whenever possible





Incorporating Your Story

- Use social media and/or email to tell your story to a wider audience
- Split up your story into smaller pieces to tell in installments leading up to Giving Day 2023
 - Or, tell one short story each week over several weeks
- Use images and videos as much as possible to convey your point
- Remind your audience when and where they can support you during Giving Day 2023
 - Don't forget to add a link to your profile!



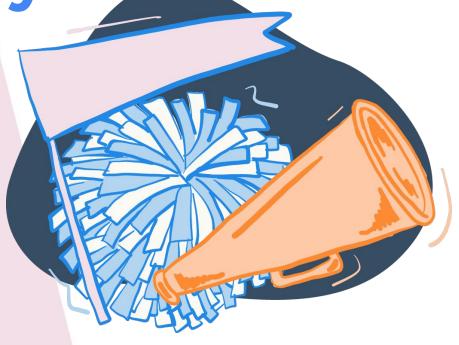


Online Engagement Checklist

- □ Finalize your goals and story for Giving Day 2023
- Decide which online platforms work best for your organization and its supporters
- Complete your Giving Day 2023 profile
- Develop a weekly communications plan leading up to the Giving Day
- Divide tasks among your staff, volunteers, and ambassadors
- Utilize the resources in your Nonprofit Toolkit for easy planning

Resources & Key Takeaways





Resources for Success

Your Nonprofit Toolkit has everything you need!

- Templated emails & social media posts
- Graphics customized for Giving Day 2023
- Communications timelines and checklists
- Pre-recorded training videos





Key Takeaways

- Storytelling is a key part of your Giving Day 2023 participation
- Stories that donors can personally relate to will be more impactful than facts & figures
- Use your Giving Day 2023 profile to tie together your story, goal, and other details to engage donors
- Communicate your story and goal on social media and/or via email to reach a wider audience
- The Nonprofit Toolkit has resources to make telling your story easier

Your Next Steps

What to work on over the next month:

- Follow Giving Day 2023 on Social Media and use #GivingDay2023
- Watch your inbox for important emails
- Meet internally to discuss goals
- Sign up for upcoming webinars
- Explore the toolkit
- Sign up for the webinar on April 12: <u>Goal Setting & Final Steps to</u> <u>Success for Giving Day 2023</u>



Giving Day Support & Resources

Visit our Help Center

Check out Our Blog

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Send us an email at CustomerSuccess@GiveGab.com

Hi Mary	y! 👋
Start a conver	rsation Our usual reply time ③ Under 1 hour
See all your con	iversations
	lp

Chat with GiveGab's Customer Success Team whenever you have questions or need a hand! Just look for the little blue chat bubble.





May 3-4, 2023

